

# New York City Bicycle Parking Needs



City of New York  
Department of City Planning  
Transportation Division

May 1999



# **New York City Bicycle Parking Needs**



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**May 1999**



*(Sources: [top] Bicycle Parking in the Netherlands; [cover] Falco)*

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## EXECUTIVE SUMMARY

This document is a compilation of three previous reports. The first, the *Literature Review*, documents the status of on-going efforts to plan, design and implement bicycle parking in other North American and international cities (Appendix A). Valuable information was obtained from local bicycle parking experts and bicycle program coordinators from both the U.S. and abroad, with special attention paid to innovative governmental policies and technical solutions.

The second report, *Existing Conditions*, documents existing bicycle parking facilities and parking ordinances in New York City, assesses needs and makes preliminary recommendations for improvements. To identify existing needs, the Department of City Planning (DCP)-Transportation Division conducted a survey which asked members of the cycling public to recommend locations for and preferred types of bicycle parking facilities. By mapping the locations of existing on-street bicycle racks (*CityRacks*) together with recommended locations, the Department was able to identify locations where adequate bicycle parking facilities were deficient. Additional information for the inventory of existing conditions was gathered from other city agencies, including the New York City Department of Transportation (CDOT), the Department of Citywide Administrative Services (DCAS) and the Department of Consumer Affairs (DCA).

The *Final Recommendations* report builds on both of these documents to recommend a variety of prototype programs for testing in New York City. It contains a list of recommendations for ways in which, and locations where, the City of New York can provide bicycle parking facilities directly while also encouraging private property owners to do the same.

Recommendations address the following issues:

- On-Street Bicycle Parking Improvements
- Bicycle Lockers
- Bike Stations
- Local Laws and Ordinances
- Encouragement Campaign.

The focus of the study is Manhattan south of 59<sup>th</sup> Street, the portion of the city that, according to the Department's survey, attracts the majority of bicycle commute trips (see Appendix E).

## INTRODUCTION

*“In the health-conscious 90’s, walkers, joggers and bicyclists have become commonplace on America’s streets, but when it is time to go to work or pick up a few things at the store, most Americans still jump in their cars.”*

Surveys have shown that the provision of secure, convenient bicycle parking is a major concern among commuter bicyclists. The lack of adequate bicycle parking facilities in New York City discourages the use of bicycles as a transportation mode. The goal of this study is to encourage New Yorkers to use their bicycles as a form of transportation by proposing ways to provide improved bicycle parking facilities, thereby increasing convenience and reducing the incidence of bike theft and damage.

### **Background**

In an effort to meet Federal Clean Air Act standards and improve overall quality of life, many U.S. cities are now looking for ways to change the trend described in the statement above. Federal funding made available specifically for the planning, design and implementation of facilities and services for cyclists has led directly to recent increases in the provision of such facilities and services by state and local government agencies across the country.

### **New York City**

The *New York City Bicycle Masterplan* (DCP/CDOT, May 1997) states that the lack of secure short-and long-term bicycle parking in the City is a major disincentive to cycling. This claim is supported by relevant public opinion information gathered by both CDOT and DCP surveys.<sup>1)</sup> The Department of City Planning’s *Bicycle Survey Report* (January,

1999) identified Midtown and Lower Manhattan as the two primary destinations among existing cyclists who currently commute to work by bicycle. The report also identified the lack of a convenient place to safely store one’s bicycle as the primary reason why cyclists choose not to commute to work by bicycle (see Appendix A).

As cited in the *Bicycle Blueprint*, published in 1993 by Transportation Alternatives (TA), many cyclists in New York City have retired from cycling after losing their first, and sometimes second or third, bicycle to theft. According to Transportation Alternatives, long-term cycling in New York City seems to promise eventual loss of at least one bike. In a 1992 survey by the City Cyclist (TA newsletter), 839 cyclists reported 860 bikes stolen, an average of 1.03 bikes stolen per cyclist. Transportation Alternatives estimates that at least 40,000 bicycles are stolen each year, costing their owners about \$10 million annually.<sup>2)</sup>

An on-street bicycle parking facility program, CityRacks, was established by CDOT in 1996 to provide free, conveniently located on-street bicycle parking to the public. CityRacks have been implemented throughout all five boroughs; most located within midtown Manhattan. The program installs racks in response to requests from the public, other city agencies, and its own research. The Inverted-U or ‘Wave’ racks are typically installed within the public right-of-way (ROW) after site inspection determines that clearance requirements can be met. According to CDOT, racks may also be installed on private property with the provision that permanent public access be maintained (though this has not yet been realized). A flyer is dispensed which explains the program (see Appendix C for the City Racks Program Flyer, Fact Sheets, General

Guidelines, and Bicycle Rack Clearance Standards). As of July 1998, approximately 650 sites had one or more racks installed. By the end of 2000, a total of 2,300 racks are expected to be installed throughout the City of New York.

### **New York State**

Although the New York State Department of Transportation (SDOT) recommends working with municipal agencies, private developers, transit operators, educational institutions, and others to ensure that the construction of bikeways is complemented by the development of bicycle parking facilities, they do not directly implement bicycle parking themselves.<sup>3)</sup> The State recognized the importance of providing bicycle parking facilities to improve the role of the bicycle as an alternative form of transportation when, in 1988, it enacted a public buildings law in which it stated, in Article 2 paragraph 11, that:

The *New York State Bicycle and Pedestrian Plan* (NYSDOT, 1997) states as an objective: the provision of safe and secure storage for bicycles at trip origins and destinations. The plan goes on to recommend installing bike parking at public facilities, developing a Model Bicycle Parking Ordinance and developing a Bicycle Registration/Theft-Prevention Program. Furthermore, as part of the economic development and tourism promotion section, the plan recommends the encouragement of new “made in New York” industries serving the cycling community. Products and services that could be manufactured and offered include bicycles and other products like high-security locks, apparel, Bed & Breakfast tours, bicycle parking devices, safety devices, and bike racks for transit vehicles.<sup>4)</sup>

<sup>1)</sup> *New York City Bicycle Masterplan, May 1997.*

<sup>2)</sup> *Bicycle Blueprint: A plan to Bring Bicycling Into the Mainstream In New York City; published by Transportation Alternatives, pages 89-92, New York, 1993.*

<sup>3)</sup> *Pedestrian and Bicycle Facility Scoping Guide, Appendix 1: Scoping Procedures Manual Corridor Planning and Project Scoping Section, New York State Department of Transportation, pages 30-33), March 1995.*

<sup>4)</sup> *The next generation: Transportation Choices for the 21st Century, New York State Bicycle and Pedestrian Plan, pages 11 and 16, 1997.*

## EXISTING CONDITIONS

### OVERVIEW

The *Existing Conditions* report, documents the following:

- Bicycle parking needs identified through Dept. of City Planning survey results;
- Existing city owned on-street facilities;
- Existing city owned indoor facilities;
- Existing privately owned indoor facilities;
- Existing bicycle parking ordinances;
- Preliminary recommendations.

To identify existing needs, the Department of City Planning (DCP) -Transportation Division conducted a survey which asked members of the cycling public to recommend locations for and preferred types of bicycle parking facilities (among other things). By mapping the locations of existing on-street bicycle racks (“CityRacks”) together with recommended locations, the Department was able to identify locations where adequate bicycle parking facilities were lacking.

The inventory of existing conditions is also based on information gathered from other city agencies. DCP project staff gathered information from the New York City Department of Transportation (CDOT) on its *CityRacks* program. The Department of Citywide Administrative Services (DCAS) provided general information on existing city owned office buildings, each of which was contacted directly by project staff. The Department of Consumer Affairs (DCA) provided information on the locations of existing parking garages, each of which was also contacted directly by project staff. Examples of employer-supplied bicycle parking and private office buildings that allow bicycle access was provided by the advocacy group Transportation Alternatives (TA) and also researched independently by project staff.

### EXISTING CONDITIONS

#### *Results of the Department of City Planning Bicycle Questionnaire*

##### *Survey Description*

As part of the Bicycle Network Development (BND) program, the DCP-Transportation Division conducted a cycling survey (see Appendix D for a sample copy). The purpose of the survey was to gather data that would aid the Department’s continued bicycle planning efforts. In addition to sampling general attitudes and perceptions among cyclists, the survey collected data that was used in two on-going studies, “Making Streets Safe for Cycling” and the “Bicycle Parking Needs Study”.

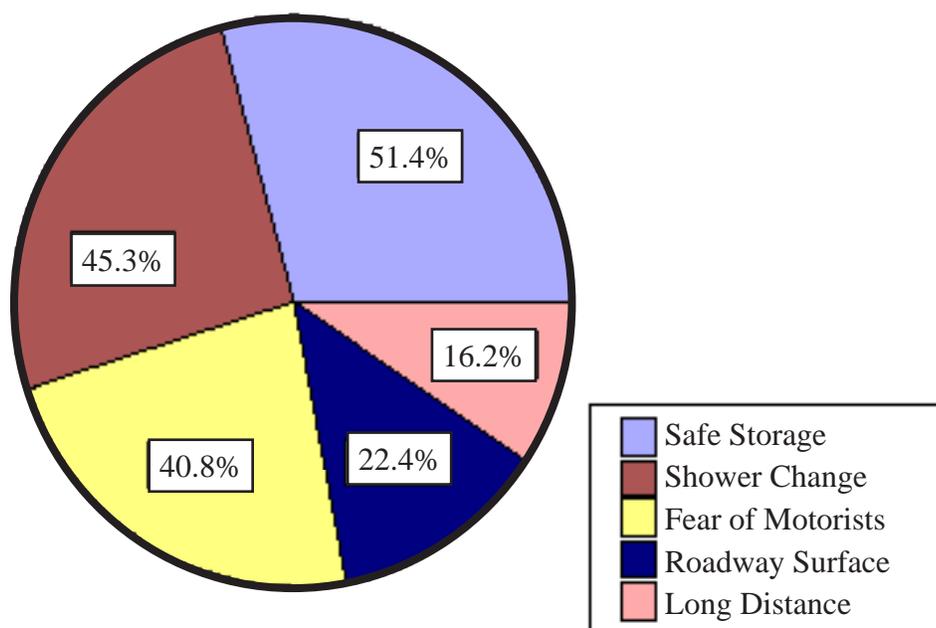
Approximately 8000 surveys were distributed to known New York City area cyclists. The bulk of the surveys were distributed to members of Transportation Alternatives (TA), the Five Boro Bicycle Club (5BBC), the New York Cycle Club (NYCC) and Staten Island Bicycle Association (SIBA). In addition, surveys were provided to the Hub Station (pedicab rentals), several messenger services and cyclists on the Brooklyn and Queensboro bridges.

Approximately 1400 surveys were returned, a response rate of 17.5%. The Bicycle Parking section of the survey asked for locations where bicycle parking was needed and what type of parking facility was desired. Three types of facilities were given as options. They included bicycle racks, lockers and bicycle service stations. A bicycle service station was described as a guarded bike parking facility that would also provide additional services such as repairs, bike rental, coffee, snacks and a nice atmosphere. Respondents were also asked to indicate how much they would be willing to pay for hourly and daily parking if safe and secure parking were available.

### Why People Don't Commute by Bike?

Section One of the survey, *Bicycle Travel Habits*, asked the question, “What is (are) your primary reason(s) for not commuting by bicycle?” Given that many survey respondents checked multiple categories, two percentages are given for each category. The first shows the overall percentage of non-commuting survey respondents who checked the category, the second shows the percentage of all responses that each category represents relative to the other categories. Responses to this question show that the lack of safe, secure bicycle parking is the primary reason why many avid cyclists choose not to also use their bicycles to commute.

**Chart 1:** DCP Bicycle Questionnaire Section I, Bicycle Travel Habits -- What is (are)



**Table 1:** DCP Bicycle Questionnaire Section I, Bicycle Travel Habits

What is (are) your primary reason(s) for not commuting by bicycle?	non-commuters number of answers	relation to total who answered
Nowhere to store my bike safely	51.4 %	29.2 %
No shower/change facilities at work	45.3 %	25.7 %
Fear of motorists	40.8 %	23.2 %
Roadway surface conditions are poor	22.4 %	12.7 %
I work too far from home	16.2 %	9.2 %

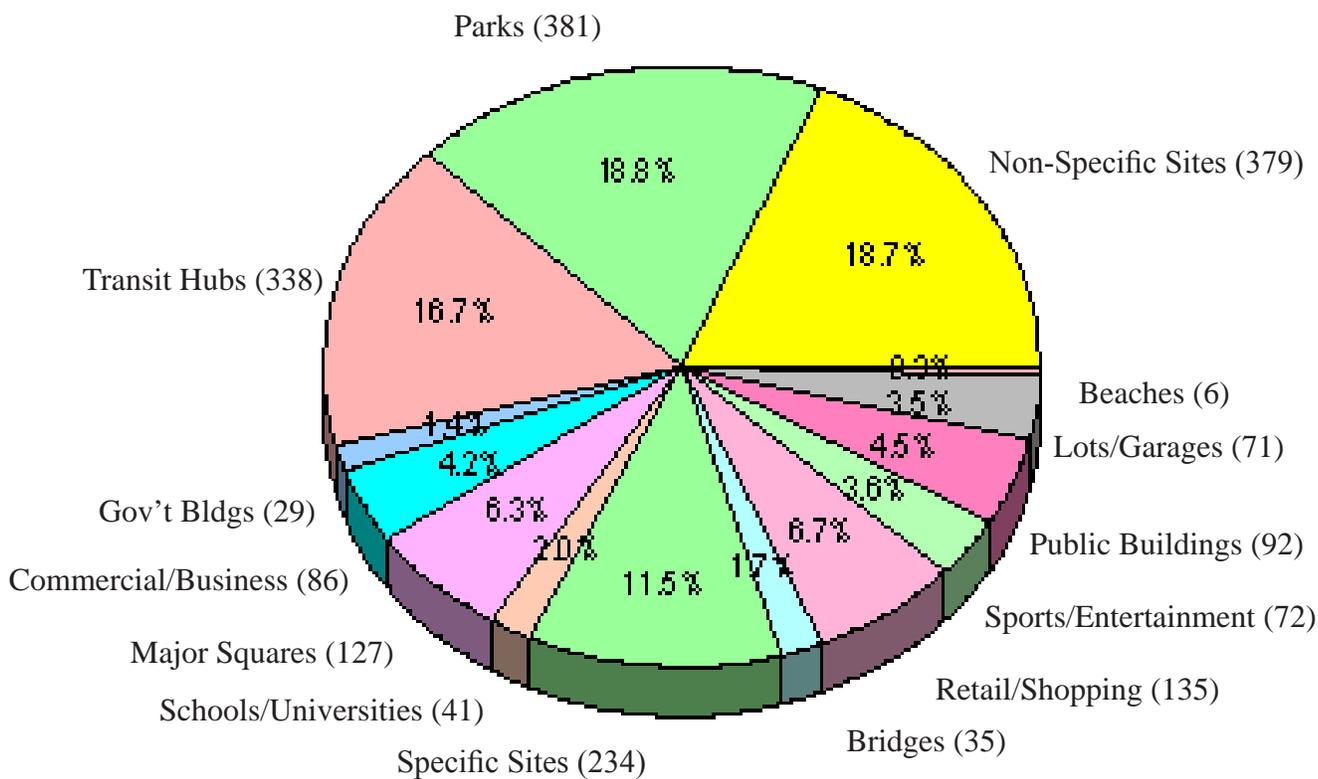
**Recommended Bicycle Parking Facility Locations**

Section 3 of the Survey, *Bicycle Parking*, asked the question, “where would you like racks, lockers, etc.” Responses to this question were analyzed to create a detailed picture of where bicycle parking was needed most and what kind of bicycle parking was desired. Thirteen different keyword descriptions were created to categorize the location recommendations. Parks and Transit Hubs received the most interest (18.8% and 16.7% respectively) followed by Retail/Shopping and Major squares (6.7% and 6.3% respectively). The category, ‘Non-specific Sites’(18.7% of responses) includes requests spread out all over the city that are not geographically specific. The category, ‘Specific Sites’(11.5% of responses) includes exact address requests throughout the city.

**Table 2:** DCP Bicycle Questionnaire Section III, Bicycle Parking -- Where would you like racks, lockers, etc.? (Recommended Locations by Thematic Keyword)

<b>Keyword</b>	<b>Description and Examples</b>	<b>#</b>	<b>%</b>
Park	Central Park, Bryant Park, Washington Sq. Park - all parks (if mentioned as park, otherwise counted as major square)	381	18.8
Non-Specific Sites	non-thematic recommendations, geographic in nature, e.g. “all over midtown”, “up and down Broadway”, and “throughout Brooklyn”	379	18.7
Transit Hub	all types of transit stations and stops, such as subway stations, bus stops, major train stations like Penn Station, Grand Central	338	16.7
Specific Sites	when an exact address was given and the location could not be identified	234	11.5
Retail/Shopping	stores and locations such as South Street Seaport, Barnes and Noble, Macys, etc.	135	6.7
Major Squares	locations with several attractions such as Lincoln Square, Times Square, Astor Place, Columbus Circle, etc.	127	6.3
Public Buildings	libraries, museums, post offices, hospitals (schools are listed under a separate category)	92	4.5
Commercial/Business	office building recommendations and locations such as the World Trade Center, Empire State Building, Wall Street, etc.	86	4.2
Sports/Entertainment	includes sports clubs and gyms, stadiums, Chelsea Piers, movie and other theaters	72	3.6
Lots/Garages	all private and public parking garages and lots	71	3.5
Schools/Universities	all private and public schools and universities	41	2
Bridges	all bridges	35	1.7
Government Buildings	locations such as Borough Hall, Court Bldgs, Police Bldgs, etc.	29	1.4
Beaches	Coney Island, Rockaway Beach, Orchard Beach, etc.	6	0.3

**Chart 2:** DCP Bicycle Questionnaire Section III, Bicycle Parking -- Where would you like racks, lockers, etc.? (Recommended Locations by Thematic Keyword)



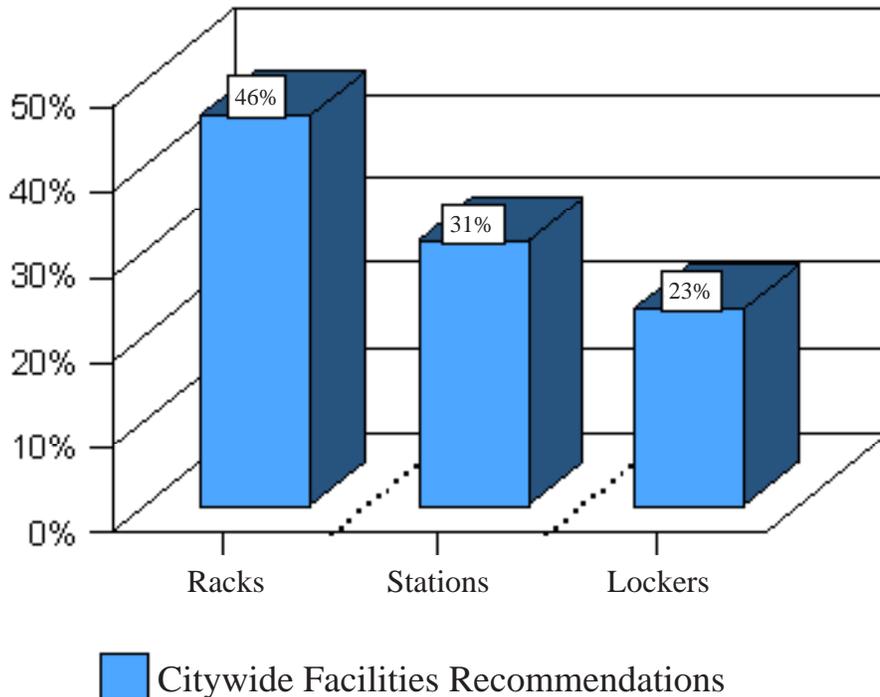
**Recommended Bicycle Parking Facility Types**

Out of a total of 2026 recommendations, 941 (46%) were rack recommendations, 621 (31%) were service station recommendations and 464 (23%) were locker recommendations. The maps in Appendix E identify total recommendations for locations in lower Manhattan and midtown and also specify the type of facilities recommended at particular locations. The 11.5% of ‘Specific Sites’ that provided an exact address will be forwarded to the DOT CityRacks program for further review.

**Table 3:** DCP Bicycle Questionnaire Section III, Bicycle Parking -- Where would you like racks, lockers, etc.? (Recommended Facility Types)

Facility	#Listed	%Listed
Racks	941	46
Stations	621	31
Lockers	464	23

**Chart 3:** DCP Bicycle Questionnaire Section III, Bicycle Parking -- Where would you like Racks, lockers, etc.? (recommended facility types)



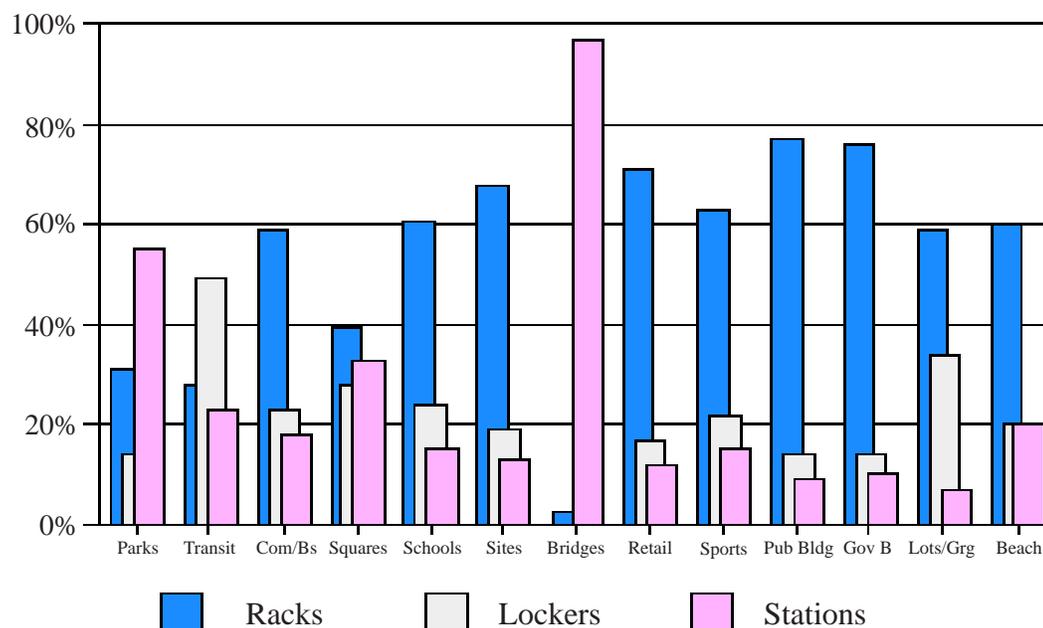
### Recommended Bicycle Parking Facility Types By Location

Survey responses were further analyzed to determine the type of bicycle parking facility most preferable for each location category. The demand for bike stations is highest at bridges and parks, while lockers were the top choice at transit hubs.

**Table 4:** DCP Bicycle Questionnaire Section III, Bicycle Parking -- Where would you like racks, lockers, etc.? (Facility Types by Keyword Location)

Keyword Locations	# Racks / %		# Lockers / %		# Stations / %	
Parks	116	30.5	53	13.9	<b>211</b>	55.4
Transit Hubs	95	28.1	<b>166</b>	49.1	77	22.8
Sites	<b>158</b>	67.5	45	19.2	31	13.2
Retail/Shopping	<b>96</b>	71.1	23	17.1	16	11.9
Major Squares	<b>50</b>	39.4	35	27.6	42	33.1
Public Bldgs	<b>71</b>	77.2	13	14.1	8	8.7
Comm/Business	<b>51</b>	59.3	20	23.2	15	17.4
Sport/Entain	<b>45</b>	62.5	16	22.2	11	15.3
Lots/Garages	<b>42</b>	59.2	24	33.8	5	7.0
School/Uni	<b>25</b>	61.0	10	24.4	6	14.6
Bridges	1	2.9	0	0	<b>34</b>	97.1
Government Bldgs	<b>22</b>	75.9	4	13.8	3	10.3
Beaches	<b>3</b>	60.0	1	20.0	1	20.0

**Chart 4:** DCP Bicycle Questionnaire Section III, Bicycle Parking -- Where would you like racks, lockers, etc.? (Facility Types by Keyword Location)



**Recommended Manhattan Priority Locations and Facility Types**

Of the total 2026 locations specified, 1498 (74%) were in Manhattan. Because of the Manhattan orientation of the *Bicycle Parking Needs* study, only Manhattan locations were prioritized. Locations recommended by more than 40 respondents were identified as “priority” locations. Locations mentioned more than 10 times were identified as “more important”. The following five locations in Manhattan fell into the “priority” category:

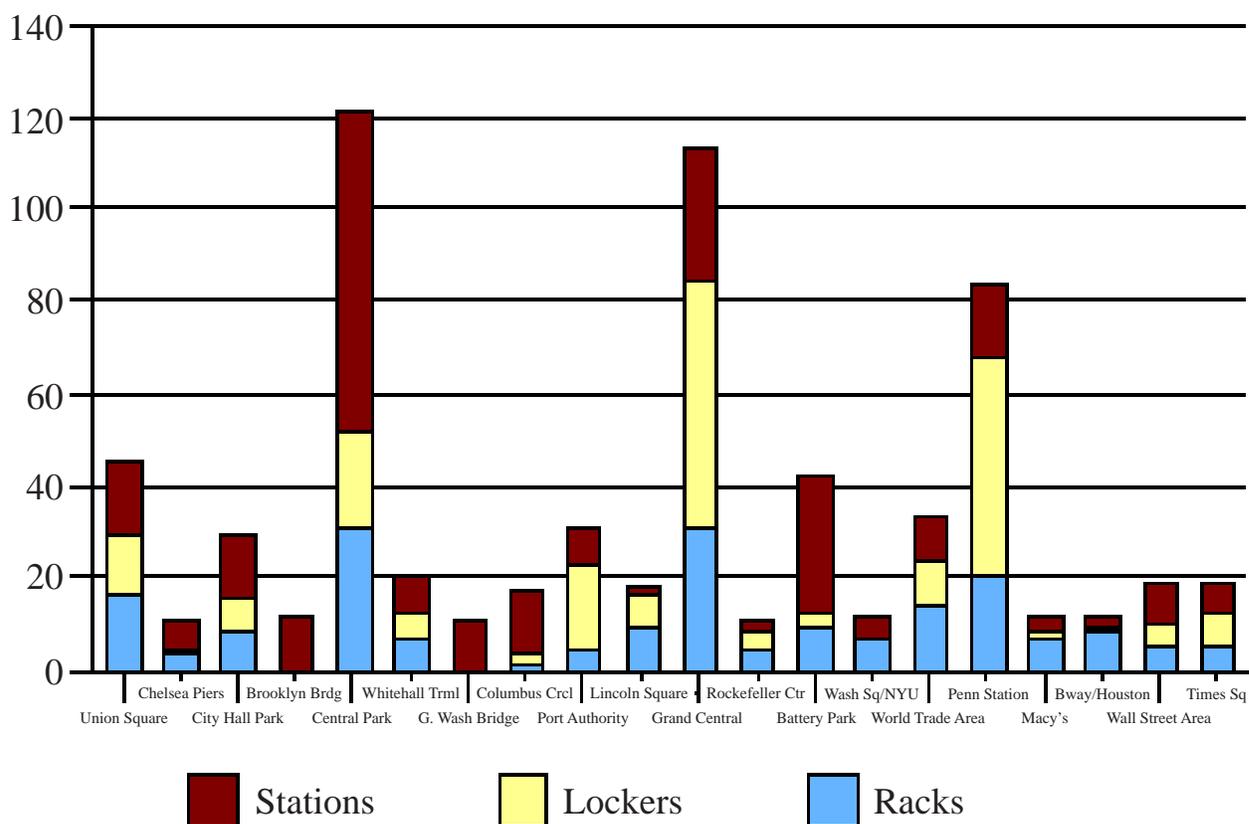
1. Central Park
2. Grand Central Station
3. Pennsylvania Station
4. Union Square
5. Battery Park

Other ‘more’ important locations are as follows: World Trade Center; Port Authority Bus Terminal; City Hall Park; Whitehall Ferry Terminal; Wall Street; Times Square; Lincoln Square; Columbus Circle; Washington Square/NYU; Macy’s/Herald Square; Brooklyn Bridge; Broadway/Houston; Rockefeller Center; George Washington Bridge; Chelsea Piers.

**Table 5:** DCP Bicycle Questionnaire Section III, Bicycle Parking -- Where would you like racks, lockers, etc.? (Recommended Priority Locations and Facility Types)

Location	# Total	# Racks	# Lockers	# Stations
Central Park	121	31	21	69
Grand Central	113	31	54	28
Penn Station	84	21	47	16
Union Square	45	17	13	15
Battery Park	42	10	3	29
World Trade Area	33	14	10	9
Port Authority	31	5	18	8
City Hall Park	29	9	7	13
Whitehall Ferry Terminal	20	7	6	7
Wall Street Area	19	6	5	8
Times Square	19	6	7	6
Lincoln Square	18	10	7	1
Columbus Circle	17	2	2	13
Brooklyn Brdg	12	0	0	12
Washington Square/NYU	12	7	0	5
Macy’s at Herald Square	12	7	2	3
Broadway/Houston	12	9	1	2
Chelsea Piers	11	4	1	6
George Washington Brdg	11	0	0	11
Rockefeller Center	11	5	4	2

**Chart 5:** DCP Bicycle Questionnaire Section III, Bicycle Parking -- Where would you like racks, lockers, etc.? (Recommended Priority Locations and Facility Types)



Bicycle service stations were most frequently recommended for Central Park, Battery Park, City Hall Park, Columbus Circle, Brooklyn Bridge, the Wall Street area, Chelsea Piers and the George Washington Bridge. Bicycle lockers were most frequently recommended for; Grand Central, Penn Station and Port Authority (the major transit hubs). Recommendations for bike racks prevailed at Union Square, Whitehall Terminal, Lincoln Square, Rockefeller Center, Washington Square/NYU, the World Trade Center, Macy's and Broadway/Houston.

**How Much Would You Be Willing To Pay**

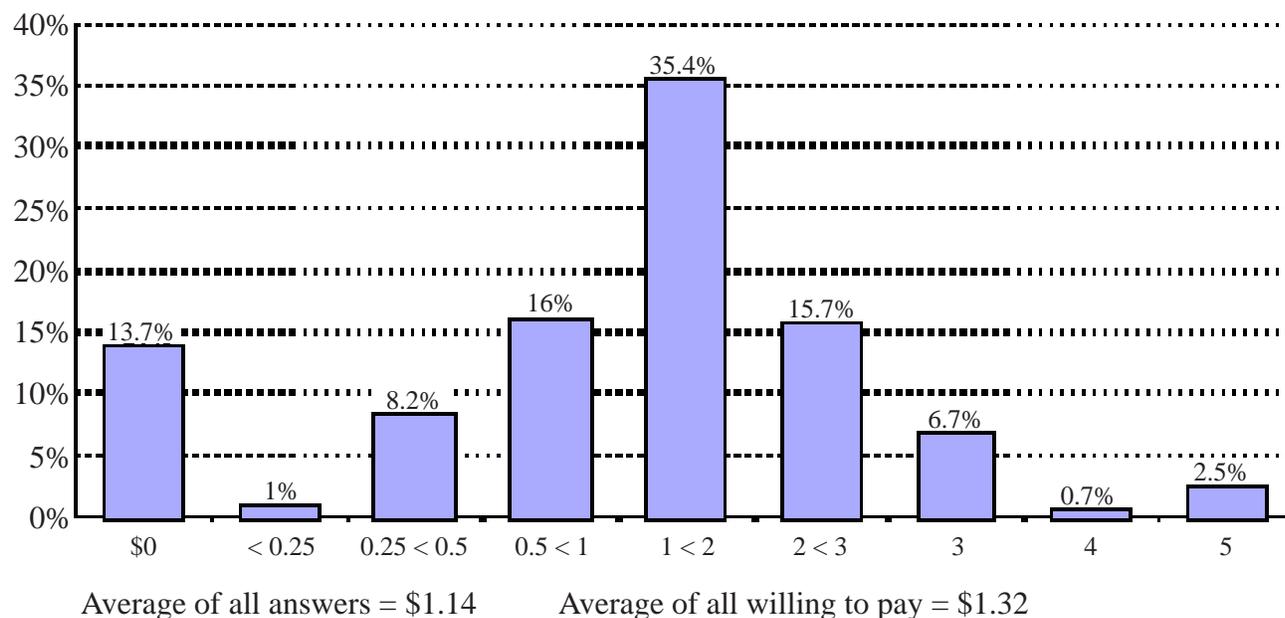
The survey also asked the question, “If safe and secure bicycle parking were available, how much would you be willing to pay?” This question was analyzed for 1378 surveys. 51.2% of respondents included an answer about how much they were willing to pay per hour, while 72.1% gave an answer about how much they were willing to pay per day. Additionally, even though no monthly category was provided on the survey, some survey respondents gave suggestions for payment per month, showing a willingness to pay for long-term parking. A number of responses indicated a distinct un-willingness to spend any money at all for bike parking, believing that it should be provided by the city at no cost. Other responses indicated that the daily parking fee should not be higher than the fee for commuting to work with mass transit (not more than \$3).

The average hourly rate evaluated from all answers of survey respondents that are willing to pay is \$1.32. If you include the zeros entered by those unwilling to pay, the average drops to \$1.14 per hour. For daily bike parking, the average rate of those willing to pay is \$4.69; including the zero’s of those

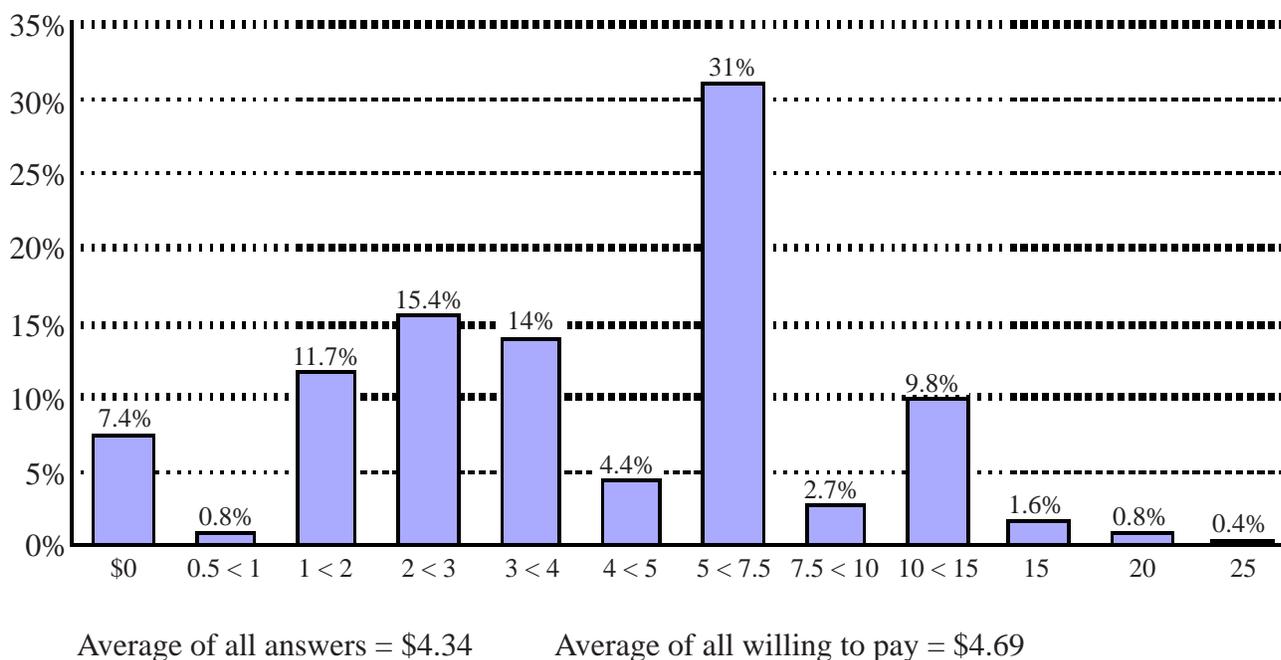
**Table 6:** DCP Bicycle Questionnaire Section III, Bicycle Parking -- If safe and secure bicycle parking were available, how much would be willing to pay?

PER HOUR		PER DAY	
Average = \$1.14 Average w/o 0 = \$1.32		Average = \$4.34 Average w/o 0 = \$4.69	
\$	% who answered	\$	% who answered
0	13.7	0	7.4
< 0.25	1	0.5 < 1	0.8
0.25 < 0.5	8.2	1 < 2	11.7
0.5 < 1	16	2 < 3	15.4
1 < 2	35.4	3 < 4	14
2 < 3	15.7	4 < 5	4.4
3	6.7	5 < 7.5	31
4	0.7	7.5 < 10	2.7
5	2.5	10 < 15	9.8
		15	1.6
		20	0.8
		25	0.4

**Chart 6:** DCP Bicycle Questionnaire Section III, Bicycle Parking -- If safe and secure bicycle parking were available, how much would you be willing to pay? (Per Hour)



**Chart 7:** DCP Bicycle Questionnaire Section III, Bicycle Parking -- If safe and secure bicycle parking were available, how much would you be willing to pay? (Per Day)



**Results by Manhattan Sub-Area**

Manhattan was divided into eight sub-areas for further analysis. Priority locations were identified in each sub-area as locations recommended by more than 10 survey respondents. (see Appendix E for sub-area maps of survey results)

**Sub-Area I:**

**Lower Manhattan South of Houston Street**

Priority locations:

- *Whitehall Ferry Terminal*
- *Wall Street area*
- *Battery Park area*
- *World Trade Center Complex*
- *City Hall Park*
- *Brooklyn Bridge.*

Over 50% of recommendations for the *Whitehall Ferry Terminal*, *Wall Street area* and *World Trade Center* were for more secure facilities (stations and lockers).

100% of respondents that mentioned the *Brooklyn Bridge* recommended a bicycle station for this location. Most of the recommendations for *Battery Park* were for bike stations (69%). A majority of respondents (45%) recommended a bicycle station facility for *City Hall Park*.

Not identified as priority locations but also mentioned several times by respondents were the *South Street Seaport* and *One Police Plaza* area.

**Sub-Area II:**

**Houston Street to 25th Street**

Priority locations:

- *Union Square*
- *Washington Square/NYUniversity*
- *Broadway and Houston Street*

More secure facilities (lockers and bike stations) were requested from over 60% of respondents for the *Union Square* area with 33% requesting

bicycle stations and 29% requesting bicycle lockers. Of those who identified the *Washington Square/NYU area*, 42% recommended a bike station. Racks were most commonly recommended for the *Broadway/Houston area*. Few lockers were recommended for either area.

Not identified as priority locations but also mentioned several times by respondents were the *Angelica Film Center* (located within the Broadway Houston area), the *Barnes and Noble Store* at 6th Avenue and 21st Street, *Madison Square Park* and *Astor Place* for which several people recommended a bicycle station.

**Sub-area III:**

**25th Street to Central Park South**

Most survey recommendations fall within this area. Priority locations:

- *Chelsea Piers*
- *Pennsylvania Station*
- *Macy's/Herald Square area*
- *Grand Central*
- *Port Authority*
- *Rockefeller Center*
- *Columbus Circle*
- *Central Park.*

*Central Park* was the most recommended location with the Loeb boathouse being singled out by a number of respondents (DPR currently operates a bicycle rental concession at the boathouse during Summer months). Over 50% of those who identified the park specified a bicycle station. Approximately 17% recommended lockers.

Most respondents who identified *Columbus Circle* and approximately half of those who identified *Chelsea Piers* specified bicycle stations.

For the three major transit hubs; *Grand Central*, *Penn Station* and *Port Authority*, locker recommendations prevailed.

**Sub-Area IV:****West of Central Park between 59th Street and 112th Street**

Within this area *Lincoln Center/Square* was identified as the only priority location. About 40% of recommendations for the *Lincoln Center/Square* area included lockers.

Not identified as priority locations but also recommended several times by respondents were the *Sony Multiplex facility* on Broadway and 69th Street and *Riverside Park*.

**Sub-Area V:****East of Central Park between 58th Street and 94th Street**

No priority locations were identified within this area; two locations, however, were recommended several times by respondents. They were the *Queensboro Bridge* and the *Metropolitan Museum* on 5th Avenue at 82nd Street.

Several of the recommendations for the *Queensboro Bridge* specified bicycle stations.

**Sub-Area VI:****94th Street to 134th Street**

No priority locations were identified within this area; Columbia University was, however, recommended several times as a potential location for bicycle parking facilities.

**Sub-Area VII:****134th Street to the George Washington Bridge near 180th Street**

The *George Washington Bridge* was identified as the only priority location within this area; 100% of these recommendations specified bicycle stations.

**Sub-Area VIII:****North of the George Washington Bridge**

There were no locations identified as priority sites for bicycle parking facilities within this area.

**Summary**

The concentration of recommendations lies within the midtown area between Lexington Avenue and 7th Avenue/Broadway. Recommendations were, however, widespread throughout most of Manhattan indicating an overall lack of bicycle parking facilities. The maps also show that at many locations where CityRacks have been implemented, more are recommended (i.e. World Trade/Financial Center, Broadway and Houston area, around Union Square area, Bryant Park and New York Public Library area) indicating either that demand exceeds supply or the racks that exist have been installed in undesirable locations.

In addition, higher security bicycle parking facilities (lockers and bike stations) were requested for locations where long-term bicycle parking is most likely to occur such as at transit hubs or commercial/business locations. A bicycle service station is the favored facility at most recreational areas such as parks and squares.

Based on survey results and existing on-site conditions, the final report will develop recommendations for the implementation of pilot projects at specific locations to be chosen from the priority locations identified in this report.

### ***Existing Off-Street Bicycle Parking Conditions***

*Much as motorists carry jacks, flashlights and maps in their cars, commuting cyclists should be able to carry their essential gear - pump, tools, lights, panniers - on their bikes without having to remove it one or more times a day. This requires secure indoor parking. Even cyclists who travel light need access to places where they can keep their bikes safe from theft and the weather. In most cases, this too means off-street or indoor parking.<sup>1)</sup>*

Easy access makes bicycles parked on-street more susceptible to vandalism and theft than bicycles stored indoors. Vandalism to, and theft of, bicycles parked on-street can, however, be minimized by providing bicycle parking facilities that are well located in highly visible public places. Even when well located, however, on-street facilities are more appropriate for short-term parking purposes only.

To meet the long term and/or regular daily parking requirement of many potential bicycle commuters, off-street bicycle storage is required, as evidenced by the DCP Bicycle Survey. In New York City, the lack of off-street facilities is more severe than the lack of on-street facilities. Without a dramatic increase in the availability of off-street bicycle parking facilities, the utility of cycling as a viable alternative to automobile travel will never be fully realized. The following section describes existing New York City off-street bicycle parking and identifies preliminary recommendations to be studied further in the final report.

<sup>1)</sup> *Bicycle Blueprint, Transportation Alternatives, page 97, 1994.*

### ***Public Parking Facilities***

Within Manhattan there are five municipal parking facilities which are operated by the NYC-DOT. Two of the facilities are parking garages and three are parking lots:

- Broome & Ludlow Parking Lot
- Delancey & Essex Parking Garage
- Leonard Street Parking Lot
- Civic Center Parking Garage
- Park & Display Muni-Meter between West and Washington Street

None of the parking lots are attended or provide facilities for bicycle parking. The *Leonard Street* parking lot is located within the Civic Center in lower Manhattan between Lafayette and Center Streets. It is surrounded by courthouses and other public buildings, many of which house offices of city, state and federal agencies, and is adjacent to a small park that serves as a popular midday lunch spot. Although the field is not attended, guards from the nearby court buildings direct people to the lot.

The *Broome & Ludlow* lot within the Bowery neighborhood appears to have excess capacity. Both of the municipal parking garages provide bicycle parking facilities on the ground level, visible to the operator; people may park their bikes for free. The City claims no responsibility for any theft of or damage to bikes parked within its garages.

The *Delancey & Essex* parking garage has two bike racks, one providing space for 9 bikes and the other for approximately 15 bikes. A site visit to the facility confirmed that both racks were well used. Many of the bikes, however, appeared old and in poor condition. According to the operator, most of the bikes belong to messengers and are moved on a daily basis, though some bikes sit untouched for months, apparently abandoned by their owners. The abandoned bikes take up valuable parking space, and clutter the area when they fall over onto the floor.

The *Manhattan Civic Center* parking garage has bike racks that provide space for approximately 20 bicycles. A site visit to this facility noted newer bikes in good condition locked to the rack. According to one of the attendants, DOT had recently removed abandoned bikes. Although the bike rack is in a location visible to the garage attendants, no attention is paid to who leaves or takes a bike. So far, however, no bike has been reported stolen or damaged. The operator believes that several people ride their bikes to the garage and pick up their cars to continue their trip.

### ***Private Parking Facilities***

Research conducted by project staff concluded that few privately operated parking garages in Manhattan provide bicycle parking. Phone calls placed to the main offices of each of the companies that own/operate commercial parking garages revealed that many of the companies do not have an official company-wide policy regarding bicycle parking. Some companies reported having an unofficial policy that allows individual location managers to decide whether or not to provide bicycle parking. Many companies did not know whether or not their individual location managers allowed bicycle parking at their facilities (see Appendix F).

The following is a list of commercial garages that provide bicycle parking:

#### **Manhattan**

30 Park Ave	Rudin Management
345 Park Ave	Rudin Management
80 Pine St	Rudin Management
211 East 70 St	Rudin Management
810 7th Av	Central Parking

All of the above bicycle parking is provided for free. In all cases, the parent company claims no responsibility for theft or damage. Each of the garages that provides bicycle parking has designated a space that is visible to the attendant and a rack that is secure enough to leave a bike

for an extended period of time. All the private parking companies contacted were concerned about liability arising from the potential injury of people walking through the parking facility to access the rack. This concern was cited by some companies as a major reason why they refused to provide bicycle parking. Unfortunately, none of the Manhattan garages that provide bicycle parking have signs on the outside of the building, visible to the public, that indicate the presence of bicycle racks within.

The following is a list of private parking garages in other boroughs that allow bicycle parking:

#### **Bronx**

Jerome Avenue at Gun Hill Road  
Jerome Avenue at 190th St

#### **Brooklyn**

Atlantic Avenue at Court Street  
Livingston Street at Bond Street

#### **Queens**

Court Square (near Jackson Avenue)  
90 Avenue (btw. Parsons Blvd and 160th Street)  
Archer Avenue at 165th Street  
Queens Borough Hall  
Queens Plaza South at Jackson Av

#### **Staten Island**

Staten Island Ferry Terminal  
(Source: *Transportation Alternatives 10/1998*)

When contacted, representatives of *Central Parking System* stated that with the known exception of its 810 Seventh Avenue location, an official company-wide policy prohibits the parking of bicycles in its facilities. The 839 Sixth Avenue location used to provide bicycle parking but it was converted to motorcycle parking which, according to the operator, is more profitable. At a discussion held on November 26, 1997, between Central Parking's then Director of Operations, Al Ohara, and representatives of DCP, the New York Metropolitan Transportation Council (NYMTC) and Transportation Alternatives, Mr. Ohara stated that the installation of

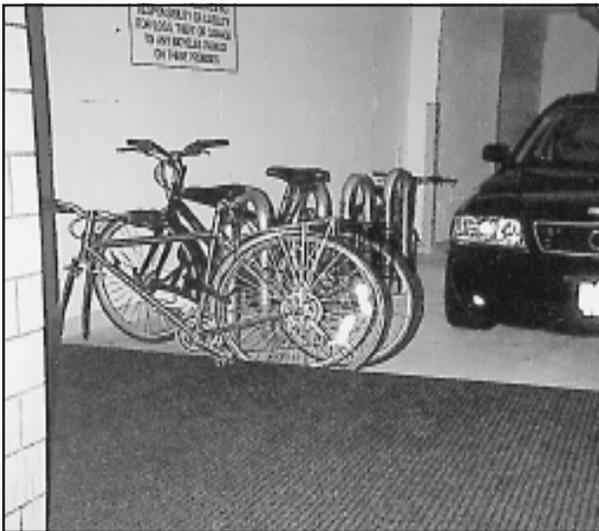
bike racks in their garages would be left up to individual location managers.

*Kinney Parking System* prohibits bicycle parking at all of its facilities. Representatives stated that space is too valuable and no demand exists to make bike parking profitable.

When asked, the following companies stated that it was up to individual location managers to decide whether or not to provide bicycle parking facilities inside their garages:

- Quik Park Parking
- Manhattan Parking System
- Edison Park Fast

*Rudin Management*, a large commercial development and property management company that owns several parking garages, provides bicycle parking in at least four of their garages adjacent to buildings they manage. Initially a fee was charged but has been since been eliminated. The bike racks are purchased and provided by Rudin Management and are safely located within the facility. They are, most often, well used. When visited, most of the bikes appeared to be in a state of good repair. No complaints about abandoned, stolen or damaged bikes had been reported from any of the four individual location managers.



*A bicycle rack within the Rudin Management garage on 80 Pine Street.*

### ***Local Laws and Ordinances***

The New York City Zoning Resolution, pursuant to Sections 13-561, 13-562 and/or 74-52 and requires developers to seek a special permit from the City Planning Commission to either construct a public parking garage or to exceed the as-of-right capacity of an accessory garage within special districts located inside the Central Business District (CBD).

Affected Community Boards and/or the Manhattan Borough President's Office (MBPO) have, when reviewing special permit applications for indoor parking facilities, requested that bicycle parking be included. The recommendations of the Borough President and the Community Board are, however, advisory only. Two cases were identified where the provision of bicycle parking was requested by the Borough President or the affected Community Board:

An application for a special permit was filed by the Rockrose Development Corporation in 1993 for the Archive Building, a residential building with an accessory parking garage developed by Rockrose at 641 Washington Street, within Community District 2, C6-2 zoning district. The special permit was required as a result of the proposal to convert the basement of the existing building to an attended parking facility as part of the redevelopment of the building for residential use. The application was considered by the Borough President and approved with the condition that "secure bicycle parking for a minimum of twelve (12) bicycles be provided." The Borough President's request resulted in the selection, by the development corporation, of a garage operator who was willing to provide bicycle parking. The current parking operator permits tenants and/or customers who rent a parking space to pay an additional \$20 per month to store their bike within their space; bike racks are not provided. The garage manager pointed out that anybody could leave their bike in the garage for a couple of hours and not be charged a fee but few actually do so. Building

management claims no responsibility for stolen or damaged bikes.

Another application for a special permit was filed by 28-29 Realty Associates in 1994 to allow an attended public parking garage in Community District 5, M1-6 zoning district. The Community Board within which the development was proposed requested that the garage provide bicycle locker storage. The proposed garage was never built; no bicycle parking is provided within the sites current parking lot.

### **Summary**

The two public parking garages located in Manhattan south of Central Park each contain bicycle racks available for use by the public free-of-charge. Municipal parking fields in the same area do not, however, provide any bicycle parking. Most private parking companies do not provide bicycle parking, believing that the perceived liability risk can not be sufficiently off-set by legitimate profit making potential.

In the few cases where bike parking is provided, however, it is very popular. The private parking garages that provide bicycle parking (racks) do not charge a fee because they believe that to do so would make them accountable for the safety and security of both the bicycles and the people using the racks. To minimize these risks, bicycle parking should be located in a spot that is visible to the attendants and easily and safely accessible to the cyclist. Many garages claim they lack such a space and are unwilling to use a car parking space because of the perceived lack of demand.

A random series of interviews with individual garage managers revealed that, despite company policy to the contrary, some were willing to make informal 'one-on-one' arrangements with persons who lived or worked in the area and wished to store their bicycle inside the garage on a regular basis.

### ***Bicycle Parking in Buildings***

In New York City, there is no current law that either mandates or prohibits one from being allowed to bring their bicycle inside a building.

#### ***Public Buildings***

Many public buildings in New York City are under the jurisdiction of the Department of City-wide Administrative Services (DCAS)-Division of Facilities Management and Construction. The division purchases, manages, maintains and leases real property for the City.

According to Thomas Papsodero, Director of Facility Operations, there is no written policy that prohibits bicycle access to city-owned buildings. Individual building managers and security personnel are, however, told to deny bicycle access to any of the division's buildings for security and liability reasons. Concern over explosive devices hidden inside bicycle frames was given as a major reason for the Division's verbal policy. Concerns regarding cleanliness and elevator capacity were also given as reasons for denying access.

Similar, however, to the many parking garages investigated, there are city-owned buildings, many under the jurisdiction of DCAS, where the building managers allow bicycles. In almost all such cases, employees who work in the building are allowed to bring their bicycles to their respective offices. Some buildings restrict access to the service entrance and freight elevator. Service and freight facilities, however, often operate during limited hours, making building access impossible at other times.

In discussing the issue further with Mr. Papsodero, the conclusion was reached that bicycle access was generally permissible but that cyclists should make use of the service entrance and freight elevator to access their individual offices. Mr. Papsodero went on to say that tenant complaints would, however, result in bikes being banned altogether.

D.C.A.S. Examples

The following buildings, under the jurisdiction of DCAS, were surveyed randomly by project staff to determine whether or not bicycle access was permitted:

- According to the building manager of the *Municipal Building*, located at Centre Street and Chambers Street in Manhattan, employees may bring a bike inside and store it within their office space but are not allowed to use the elevator, they must walk with their bike up the stairs. The Municipal Building has more than 25 floors. According to employees who work in the building, however, the opposite is true, they report routinely bringing their bicycles on the elevator, and that, in fact, access to the stairwells is denied.
- At the *Health Building*, located at 125 Worth Street, employees take their bikes into the freight elevator to get to their office space.
- The *Supreme Court Building* at 60 Centre Street and the *Court Square Building* at 2 Lafayette Street have no restrictions regarding bicycle access. Employees may bring their bicycles into any elevator and store them within their respective office spaces.
- The *Surrogates Court Building*, located at 31 Chambers Street allows short-term parking (only) for deliveries within the lobby.
- Employees of the City Department of Transportation who work at the department's headquarters located at *40 Worth Street* have access to a bicycle rack located in the basement adjacent to the service entrance. They may not bring their bicycles to their individual offices on the upper floors. CDOT has also made lockers available to its employees who commute to work by bicycle. The lockers are located on the 11th floor adjacent to the freight elevator. Until recently, a bicycle rack was located in the lobby on the 10th floor and bicycle commuters were

allowed to bring their bicycles in any elevator. The rack was reportedly moved to the basement by the former building manager who claimed the bicycles were a fire hazard.

The following is a list of DCAS owned buildings in other boroughs that allow bicycle access to employees. Designated bicycle parking areas, however, do not exist within any of the buildings.

- DCAS Trades Shops Building, 390 Kent Avenue - Brooklyn
- Family-Criminal Court Building, 215 E 11 Street - Bronx
- Queens Borough Hall, 120-55 Queens Boulevard - Queens
- Family Court, 89-14 Parsons Blvd - Queens (access to police bikes only)
- Borough Hall, 10 Richmond Terrace - Staten Island
- Family Court, 100 Richmond Terrace - Staten Island

Other Public Buildings

Employees of the Department of Parks and Recreation who work at the Department's headquarters, *The Arsenal*, located at 855 5th Avenue at 64th Street, are allowed to use the elevator to bring their bicycles to their individual offices.

***Private Buildings***

Project staff attempted to document policies and attitudes regarding bicycle access to privately owned and managed class A office buildings and private companies located in midtown and lower Manhattan. To accomplish this, project staff conducted an informal telephone survey of New York City's 26 largest commercial property management companies.<sup>1)</sup> Individuals contacted were asked to describe their company's official policy regarding bicycle access to the buildings they managed and to identify, if appropriate, examples of buildings that allowed bicycle access (see Appendix F). Several buildings were subsequently chosen at random and contacted

to verify whether or not individual building managers followed the bicycle access policies reported by the central management companies (see Appendix F). Finally, some of New York City's largest employers were contacted as well (see Appendix F).

The fact that most buildings are managed, occupied and owned by different companies often made identification of a central policy difficult. Our informal survey determined that no central policy exists for most large office buildings. Of the 26 commercial property management companies contacted, the most common response was that the decision whether or not to provide indoor bicycle parking, or to allow bicycle access to a particular building at all, would be left to the individual building manager, the tenants and the owner. Most of the companies added, however, that competition for space within all buildings was strong and any available space was unlikely to be dedicated to centralized bicycle storage; rather, tenants would most likely be allowed to store their bicycles within their office space by using the freight elevator only, thereby ensuring no discomfort to other tenants and visitors. Following are examples of specific buildings and their bicycle access policies.

<sup>1)</sup> Ranked by square footage; source: *Crain's New York Business - Book of Lists 1999, Real Estate section, 82-84.*

Most of the privately owned and operated buildings that permit bicycle access simply allow admittance; few provide a dedicated bicycle parking facility or area within their buildings. In most cases where facilities are provided, they are well used and appreciated.

- The *Phillip Morris* building located on Park Avenue, the *Lincoln* building on 42nd Street and 112 W 34th Street each allow people to bring their bicycles inside.
- The *Bankers Trust* company, also on Park Avenue, has a rack in the basement which, ac-

ording to security personnel is rarely used. The rack was installed years ago in response to an employee's request. *J.P. Morgan & Co.* provides a room for bicycle storage on the ground floor of its 60 Wall Street building which is used by up to 6 employees. Within the *Pfizer* building located at 219 E 42nd Street, bicycles are not allowed inside, however, a room which is accessible via a separate entrance is provided to cyclists. A rack has been placed in the room and people enter with a key. Approximately 12 people make use of it during the summer months.

- The *Ford Foundation* building, located at 320 E 43rd Street, has placed a bicycle rack in their adjacent garage in response to an employee's request. According to the building manager, they try to be cooperative but would not allow bicycle access to the building. The advertising firm *Saatchi & Saatchi* has also made bicycle parking available to its 1000 employees. The company, located in SoHo on Hudson Street, has installed bike racks adjacent to the 24-hour security booths on each level of its private parking garage. Commuters also have access to shower and change facilities at the company's fitness center.
- The *Natural Resource Defense Council (NRDC)*, an environmental advocacy group, created an indoor bicycle parking area at its national headquarters building, located on West 20th Street, in 1992. The 10th floor parking area provides hooks to hang up to a dozen bicycles vertically and is accessible via the freight elevator during business hours and by the passenger elevator at other times (see picture on next page). The project was sponsored by Charles Komanoff of Komanoff Energy Associates (KEA) and designed and constructed by an employee of the *NRDC*. According to the director of *NRDC* it made sense for an environmental group to support an alternative transportation mode for their employees. As the owner of the building they occupy, *NRDC* did not have to overcome any restrictive 'anti-bike' policies.



*Bicycle hangers at the Natural Resource Defense Council at West 20th Street.*

- A pilot-test project was undertaken by the Shorenstein Asset building management company at their 200 Park Avenue location. Upon the request of an employee, a 60 day test period was initiated during which employees were allowed to bring their bicycles into the freight elevator and store them within their respective office spaces. If successful, Shorenstein would have made the policy standard for the building. According to the building manager, the project failed due to tenant complaints. Other Shorenstein buildings, however, are still permitted to try similar tests if they wish.
- The *One Penn Plaza* building, managed by MRC, has designated a room on the ground floor for bicycle storage for their tenants. Within the room is a rack for 20 bicycles. Since the beginning of the project in September, 1998, approximately 7 people have applied to use the room. To ensure 100% security, the building's security guards unlock the door for each user. Usage is, therefore, limited to the hours between 8am and 5:30pm. According to building management, tenants seem to appreciate the facility and the encouragement shown towards cycling in general as an alternative transportation mode.

Also according to building management, additional racks may be installed if requests increase. (see Appendix F for a copy of rules to be signed in order to use the rack, the general release form, and a memo to the tenants). One Penn Plaza contains a number of transportation planning and engineering firms.

- Finally, *New York University* provides bicycle parking in a variety of ways at several of their buildings. According to the Vice President of Operations, most buildings have bicycle racks located outside, highly visible to the public, adjacent to entrances and always well occupied. In one case a fence has been placed around racks for storage of up to 70 bikes. The electromagnetic door to the "bike cage" can be opened with the student's identification card. In addition, one faculty member placed a rack within the lobby of a particular building for the storage of up to 20 bicycles within eyeshot of the security officer. According to security personnel in this building, the indoor rack is for faculty only; if made available to the student population, the lobby would quickly become jammed with bikes, causing a safety problem.

#### ***Local Laws and Ordinances***

The only reference to the mandatory provision of bicycle parking facilities exists in the New York City Zoning Resolution, Article II - Residence District Regulations, Chapter 7 - Special Urban Design Guidelines - Residential Plazas. The text reads:

**Bicycle parking facilities: All *primary spaces* shall provide bicycle parking facilities. There shall be facilities for parking two bicycles for every 1,000 square feet of *primary space*.**

A *primary space* is defined in the Zoning Resolution in Article I - General Provisions, Chapter 2 - Construction of Language and Definitions, Section 12-10 - Residential plaza; Northern plaza, Primary space, Residual space. The text reads as follows:

**A “primary space” is the major portion of a residential plaza, which abuts a street, and is accessible to the public for recreational use.**

Since 1994, however, the design guidelines for bonus plaza’s referenced above no longer apply to any building, the total floor area of which, is more than 25% residential.

### **Summary**

Policies vary widely from building to building and employer to employer, depending on the access policy of a building’s manager, owner or the individual tenants. Whether official or unofficial, most bicycle access policies can be sorted into one of the following three broad categories:

**Restrictive** - Access is strictly prohibited.

**Semi-restrictive** - Access is conditionally allowed. Must use the service entrance and freight elevator and store bicycle where it will be ‘out of sight.’

**Unrestrictive** - Building access is unconditionally allowed. May enter through front door, use passenger elevators and keep bike at individual’s work area or at a safe, secure bicycle parking facility provided by the building manager or employer.

In many cases, building managers and employers report that an apparent lack of interest in bicycle access has made a firm bicycle access policy unnecessary. Where the number of employees who commute by bike is few, permission to bring one’s bike into a building is usually granted on a case by case basis and tolerated without incident. Where bike access is strictly prohibited, it is usually done for one, or all, of the following reasons:

1. Safety and security
2. Liability
3. Appearances/cleanliness

As reported by the main offices of the city’s largest building management companies, however, when demand exists, an agreement can usually

be made between tenants and individual building managers to provide bike access.

## **PRELIMINARY RECOMMENDATIONS**

The first part of this report used information gathered in response to the Department’s bicycle questionnaire to determine priority locations within Manhattan south of, and including, Central Park for the installation of bicycle parking facilities. Also identified were the types of bike parking facilities (racks, lockers or bicycle service station) respondents preferred at each of these locations, and how much they would be willing to pay per hour and per day for them.

Specific priority locations identified will be analyzed further in the final report, to determine suitability for the installation of CityRacks and/or the test implementation of selected innovative bicycle parking facilities, such as bike lockers and service stations. Siting issues must be resolved in cooperation with affected institutions and responsible city agencies, especially within the CBD and particularly with regards to Grand Central Station, Pennsylvania Station, Union Square and Central Park.

### ***On-Street Bicycle Parking***

NYCDOT currently installs CityRacks in the public right of way. In addition to the continuation of this program, opportunities should be identified to install racks and other innovative bicycle parking facilities out of doors on privately owned property as well. Such locations may include publicly accessible (but privately owned) plazas adjacent to buildings (particularly class A, B office buildings) that do not currently allow bicycles inside.

In order for on-street bicycle parking to be used effectively, its placement must meet the following space, access and security requirements:

1. Bicycle parking should be located convenient to likely destinations.
2. Where heavy volumes of cyclists are anticipated, a bicycle parking facility should be large enough and have sufficient clearance all around to allow multiple users to access it at the same time without conflicting with one another or adversely affecting adjacent pedestrian flow.
3. Bicycle parking facilities should always be visible to someone designated to guard the facility and/or visible to the general public.

### ***Bicycle Parking in Lots and Garages (public and private)***

Few parking lots and garages currently contain bicycle parking facilities. As the DCP survey results indicate, expanding such opportunities could encourage additional bike commute trips.

#### ***Local Laws and Ordinances***

To ensure the presence of bicycle parking facilities within future parking lots and garages (both commercial and accessory garages), the provision of bicycle parking facilities should be included as a requirement for the development of such facilities. This can be accomplished by amending some or all of the following regulatory mechanisms:

1. The City Planning Commission should explore the possibility of making the provision of bicycle parking an “as-of-right” requirement for the development of all parking facilities.
2. The Department of Consumer Affairs, the agency responsible for granting licenses to operate commercial parking facilities, should explore the possibility of making the provision of bicycle parking a requirement for the granting of a licence is contingent.
3. The Building’s Department should explore

the possibility of making the provision of bicycle parking a requirement for the granting of a building permit for all new parking facilities.

#### ***Encouragement***

Short of requiring the provision of bicycle parking facilities in lots and garages, the City of New York should implement a program designed to encourage parking garage managers to provide a space for bicycle parking voluntarily. The following recommendations should guide the development and implementation of such a program:

1. Garages and lots that lie within an area with a high demand for bicycle parking as identified by the Department’s survey, and whose parent companies do not currently prohibit bicycle storage, should be approached first. One lot, in particular, that should be pursued is the municipal lot located on Leonard Street between Center and Lafayette Streets in Manhattan’s Civic Center. In addition to being conveniently located, the Leonard Street lot’s public ownership and highly visible location make it an example of one of the few outdoor unattended facilities where bicycle commuters may be willing to leave their bikes for an extended period of time.
2. To encourage existing private parking garage operators to provide bicycle parking, the City of New York should offer to provide and install a conventional bicycle rack or some other innovative parking facility, at no cost to the garage operator. Such a program should be closely coordinated with the *CityRacks* program. The operator would, in return, be required to maintain access to, and advertise the presence of the facility to the public.
3. A reliable means of removing derelict bikes should be secured before soliciting the participation of a private operator in such a program. One possible solution is to donate abandoned bicycles to a charitable organization. *Recycle-a-Bicycle*, a private not-for-profit organization,

collects unwanted bicycles in poor condition and teaches young people the skills needed to repair them. Once rehabilitated, the bikes are sold at auction and the profits shared between the organization and the young mechanics. Many children, after having successfully repaired and sold several bikes, accumulate enough money to buy one of their own. *Recycle-a-Bicycle* will pick-up bikes being donated. Another possible solution is to donate the bikes to *TA* which holds annual bike auctions. Finally, the City of New York could auction abandoned bikes (like the City of Seattle).

4. When soliciting participation in such a program, garage operators should be notified that:

- Based on responses to the Department's survey question regarding paying for bicycle parking and the assumption that a typical 10 foot by 20 foot parking space can accommodate at least 10 bicycles, a parking space can potentially provide \$50 per day, or more if hourly turnover is anticipated, in revenue when fully utilized.
- Bicycle parking could be provided seasonally during the warmer months when cyclist volumes are naturally higher.
- In most parking garages where secure, conveniently located bicycle parking is currently provided, the facilities are well occupied and people have not complained about theft or damage.

### ***Bicycle Parking in Buildings***

#### ***Bicycle Parking in Public Buildings***

The following recommendations are designed to expand bicycle parking opportunities in city owned buildings:

1. The unofficial policy of letting individual building and office managers determine whether or not to allow city employees to bring their

bicycles into the buildings in which they work should be institutionalized through the adoption, among all city agencies, of a general policy statement. The statement should establish that the City of New York is in favor of allowing its employees to store their bicycles inside the buildings in which they work, unless it can be clearly demonstrated that the health, safety and welfare of the people who make use of that facility will be compromised by doing so. Adoption of such a policy will serve two valuable purposes. First, consistency will be established among the many buildings owned and operated by the city. Second, continuity will be established that will be unaffected by the transition of elected and appointed public officials and agency directors.

2. A comprehensive effort should be made to identify opportunities for creating designated bicycle parking facilities in all city owned buildings.

#### ***Bicycle Parking in Private Buildings***

The reason most frequently cited by respondents to the Department's survey for not commuting to work by bike was the lack of safe secure bicycle parking at the workplace. Though many people would likely make use of bicycle parking in a private parking garage or at a bicycle service station if it were available, most would prefer to bring their bike into the building in which they work.

In addition, however, to a demonstrated lack of suitable bike storage at work locations, advocates have often cited the lack of suitable bicycle storage areas in residential buildings, as well, as a serious disincentive to cycling.

#### ***Local Laws and Ordinances***

To ensure the presence of bicycle parking facilities within future large scale commercial and residential buildings, the provision of bicycle parking facilities should be included in all new such facilities. This can be accomplished via a

number of existing regulatory mechanisms:

1. The City Planning Commission should explore the possibility of making the provision of bicycle parking an “as-of-right” requirement for all new buildings proposed for high density districts.
2. The Building’s Department should explore the possibility of making the provision of bicycle parking a requirement for the granting of a permit for construction of new, or substantial renovation of existing, large commercial and residential buildings.

***Encouragement***

To expand bicycle access to existing buildings, the City of New York should implement a program designed to encourage building owners, managers and tenants to accommodate bicycle parking within their buildings voluntarily. The following recommendations should guide the development and implementation of such a program:

1. Buildings that lie within an area where a high demand for bicycle parking has been identified by the Department’s survey, and whose management companies do not expressly prohibit bicycle storage, should be approached first.
2. Such a campaign should be aimed first at companies that are most likely to look favorably on such a policy such as environmental and sustainable development organizations, health clubs and hospitals and companies involved in the sports, leisure and entertainment industry.
3. Prior to approaching large conservative building management companies, examples of successful bike parking policies and facilities in existing class A and B office and residential buildings should be assembled that may be used to encourage reluctant participants.
4. The environmental, health and mental

benefits of providing employee bicycle parking should be pointed out.

5. Reluctant building managers, owners and employers should be encouraged to initiate a pilot-test period similar to the one at 200 Park Avenue.

## FINAL RECOMMENDATIONS

### OVERVIEW

This section of the study recommends the implementation of expanded bicycle parking in New York City to best serve the needs of potential commuter cyclists. The recommendations build on research compiled and presented in the *Literature Review* and *Existing Conditions* sections in this study. Following is a summary list of the recommendations:

#### ON-STREET BICYCLE PARKING

- In areas with a dense concentration of commercial and retail space such as midtown Manhattan, where space for on-street bicycle parking is limited, new space should be created for such facilities. Space could be developed by widening sidewalks at both mid-block and end-block locations.
- Where parking for more than two bicycles is required, the NYCDOT *CityRacks* program should substitute use of the “Wave” rack for an alternate design that supports the bicycle in two places. Also, use of the “U” shaped rack should be augmented by use of the “Hitching Post” style rack.
- Where space is available, the installation of *CityRacks* should be accompanied by the installation of a protective canopy that offers shelter from the weather. Such a shelter could be modeled after the New York City bus shelter. In addition to weather protection, such a shelter would offer the advantage of raised public awareness.

#### BICYCLE LOCKERS

- Bicycle Lockers offer protection against theft, vandalism and weather. They serve typically as user-assigned, long-term parking facilities, installed at work and school destinations and at transit stations for intermodal connections. To encourage bicycle use as part of intermodal commuting in New York City, installation of bicycle lockers at the three major transit hubs - Grand Central Station, Pennsylvania Station and The Port Authority Bus Terminal - is recommended.

#### BIKE STATIONS

- Bike stations are attended, centralized locations for short and long term parking that usually feature a combination of the following services: bike rental, bike repair, accessory sales, food vending, shower and change facilities and tourist and travel information. Bike Stations should be implemented in locations where they will facilitate intermodal connections and/or access to areas with a high concentration of workplaces. In addition to the three major transit hubs, four recommended locations for a bike station in New York are Wall Street near the corner of South Street, the World Trade Center complex, the intersection of Broadway and Houston Street and the southeast corner of Union Square Park.

## LOCAL LAWS AND ORDINANCES

- The NYC Zoning Resolution should be amended to require bicycle parking in conjunction with the construction and operation of all new, and continued operation of all existing, off-street parking facilities in Manhattan south of 96th Street. Any resolution should, at a minimum, identify the class and/or type of bicycle parking facility, the minimum number of bicycles to be accommodated and guidelines regarding placement of and access to said facilities.
- New York City Council Member Adolfo Carrion Jr.'s proposed amendment to the New York City Administrative Code to require building owners, citywide, to permit bicycle access to buildings with freight elevators, should be carefully reviewed by the City Council. It is recommended that the legislation include language that limit bicycle access to persons who live or work in the particular building.
- The City of New York should amend the Municipal Code to allow municipal employees who work in City owned or leased buildings to bring their bicycles into the building. Such an amendment should identify the class and/or type of bicycle parking facility, the minimum number of bicycles to be accommodated and guidelines regarding placement of and access to said facilities.

mine the quantity of bicycle parking spaces required; identify the most suitable means of accommodating projected parking needs; select a convenient location for a centralized parking facility if required; plan, design and construct the bicycle parking facility. The encouragement campaign should also point out resources from which assistance for the planning, design and funding of such facilities may be obtained.

## ENCOURAGEMENT

- The City of New York Department of Transportation should undertake a comprehensive public outreach campaign designed to encourage private property owners to provide safe, secure off-street bicycle parking facilities at/within their buildings. The campaign should recommend that building owners: survey building tenants to deter-

## ON-STREET BICYCLE PARKING

### Introduction

On-street bicycle racks, typically placed on city sidewalks near the curb, are used by a variety of commuting cyclists including messengers, delivery people and shoppers. Friends visiting friends, students attending a class, and people running small errands also make use of the racks. At subway stations, particularly the Bedford Avenue L train stop in Brooklyn, a growing number of bicycles can be found locked to the *CityRacks* provided, the subway entrance railing and adjacent sign poles illustrating growth in the number of commuters using their bicycles to travel between home and the subway en-route to Manhattan.



*Bedford Avenue Subway Entrance*

Bicycle racks are only as useful, however, as they are available. Where they are not available, a suitable substitute, and a favorite among New Yorkers, is the ubiquitous green drive rail (the steel channel shaped pole) to which curbside parking regulation signs are attached. When no rack or drive rail is at hand, bikes typically get locked to any fixed object which permits the frame and/or at least one wheel of the bike to be locked to it. This leads to bicycles being locked up to inappropriate objects such as trees and in inappropriate locations where they may present a nuisance to pedestrians.

It is not uncommon to see bikes locked to newspaper vending boxes, trash receptacles and sometimes even the traffic signal control boxes that are typically clustered together at many New York City street corners.



*Bicycle Chained to Tree*



*Bicycle Chained to Hydrant*

Though newspaper vending boxes and trash receptacles may already be considered an inconvenience where pedestrian volumes are high and sidewalk space limited, the addition of a chained bicycle can render a corner hazardous. Clearly, there are areas in Manhattan where sufficient on-street bicycle parking is not provided.



*Bicycle at Street Corner*

### ***NYCDOT CityRacks Program***

As was described on page 63 of the *Literature Review* section, the City of New York Department of Transportation (CDOT) maintains the *CityRacks* program. The *CityRacks* program installs “U” shaped (2 bicycles) and “Wave” shaped (3, 5 or 7 bicycles) steel bicycle racks within the public right-of-way in response to public request and based on the Departments own field research. The racks are free standing and are typically attached directly to the sidewalk with expansion bolts and/or epoxy. The racks offer no protection from the weather.

Design - A successful bicycle rack design must be able to support a bicycle that can not otherwise stand by itself. The ‘U’ shaped rack, used by the CDOT *CityRacks* program, supports a bicycle at two points. The ‘Wave’ rack, however, used to accommodate more than two bicycles, supports bicycles at only one contact

point allowing bikes to rotate about that point and eventually fall down.

Where bicycle parking for more than two bicycles is required, an alternate rack design should be chosen or two or more ‘U’ shaped bicycle racks can be placed side by side. Further, the ‘U’ rack should be augmented with ‘Hitching Post’ style racks (see Figures 1-8). The hitching post is more versatile by design, has a wide flat bar on which something may be written such as ‘Bicycle Parking’ and may prove a more attractive alternative to the ‘U’ rack.



*Crowded CityRack at Union Square*

An additional alternative for bicycle parking are tree guards serving also as bike racks. While such designs protect the tree, they can also provide better support for the bicycle and allow the use of the popular U-shaped locks. Although trees in parks are usually not fenced by tree guards, it should be considered as option for trees on sidewalks and boulevards.

Location - Locations where *CityRacks* may be placed are limited to areas where sufficient clearances allow unimpeded pedestrian circulation when the rack is in use (see the Appendix C for the *CityRacks* siting guidelines).

Racks are never installed on sidewalks less than 10'-0" wide. This requirement, while necessary, severely limits the number of eligible locations, particularly in midtown and lower Manhattan, where daytime pedestrian volumes on local sidewalks often exceed capacity.

While a comprehensive study should be undertaken to identify locations in midtown and lower Manhattan where *CityRacks* may be placed, it is anticipated that an insufficient number of locations will be identified to fully satisfy demand. The creation of new space for bicycle parking should, therefore, be investigated.

Widened sidewalks, at both mid-block and end-block locations, could provide the room needed on crowded city sidewalks to install bicycle racks by replacing a limited amount of automobile parking space (see figures 1-8).

The widening of a sidewalk at the end of a city block should be accompanied by the widening of the sidewalk at the crosswalk as well. Intersections with particularly busy pedestrian crosswalks should, therefore, be given preference when choosing a location. By extending the widened sidewalk further down the block away from the crosswalk, space is created where bicycle parking and/or other street furniture and amenities may be located (see figures 2,8).

Sidewalk extensions at either mid-block or end-block locations should be designed to extend into the street no more than the width of the adjacent parking lane so as not to impede traffic. The length of the sidewalk extension may vary depending on the number of bicycles to be stored and whether or not other amenities such as telephone booths, news stands, trash receptacles, planters or benches, are also desired in the same location. The shape of the sidewalk extensions should be such that street sweeping vehicles will not have difficulty maneuvering around them.

In an effort to keep the cost of constructing such sidewalk extensions to a minimum, priority should be given to locations that do not require the reconstruction of drainage structures or the relocation of fire hydrants. Additional siting guidelines should be developed to ensure that racks are not placed directly opposite either the main or the service entrances to buildings.

Shelter - Presumably, although *CityRacks* do get used to a certain extent by individuals who commute to work by bike and store their bike at the rack all day, the City's high rate of bicycle theft combined with the racks lack of protection from the weather, renders them best suited to trips of relatively short duration made on relatively inexpensive bicycles.



*New York City Bus Shelter*

A shelter, such as that found at many of New York City's bus stops, would serve several functions that would improve on-street parking facilities viability for long-term bicycle parking needs. It would protect the bicycle from weather and could raise public awareness of bicycle commuting as a viable alternative to automobile use.

Increased public awareness could deter theft and vandalism. A security camera installed in the shelter could also be monitored by an adjacent building's security guard at his/her desk. Further, the cost of on-going maintenance of the shelter could be off-set by revenue earned from the display of advertising. Design and construction of such a shelter should be coordinated with the mayors proposal for citywide installation of a uniform street furniture package.

Shelters should be constructed in conjunction with the extension of curbs (previously described). The design and placement of shelters at end-block locations, however, should be such that the motorists view of the intersection is not blocked, this may be accomplished by leaving off the end (side) panel of the shelter on the side nearest the crosswalk.

***Business Improvement Districts***

Certain Business Improvement Districts (BID's) have become active in providing amenities on sidewalks and in parks and plaza's within their boundaries. Their efforts are designed not only to make the pedestrian environment safer, cleaner and more aesthetically pleasing but also to create a recognizable identity for their district, one that will hopefully increase economic development.

Typical improvements implemented by Manhattan BID's include decorative sidewalk pavement treatments, improved lighting with distinctive light fixtures and other distinctive street furniture items such as trash receptacles, newspaper vending boxes, sign posts and signs, benches and planters.

With the exception of the Grand Central Partnership, the BID for the district surrounding Grand Central Terminal, and the 34th Street BID, no other BID's south of 59th Street have installed on-street bicycle racks. Fortunately,

however, as shown in the *Existing Conditions* section, DOT's *CityRacks* program has installed racks in locations that fall within the various Manhattan BID district boundaries.



*Grand Central Partnership Bike Rack*

As various BID's come forward with proposals to improve their pedestrian environments, they should be encouraged by CDOT and/or the New York City Arts Commission to follow the example set by the Grand Central Partnership and 34th Street BID and include distinctive bicycle racks as a part of an integrated street furniture package.

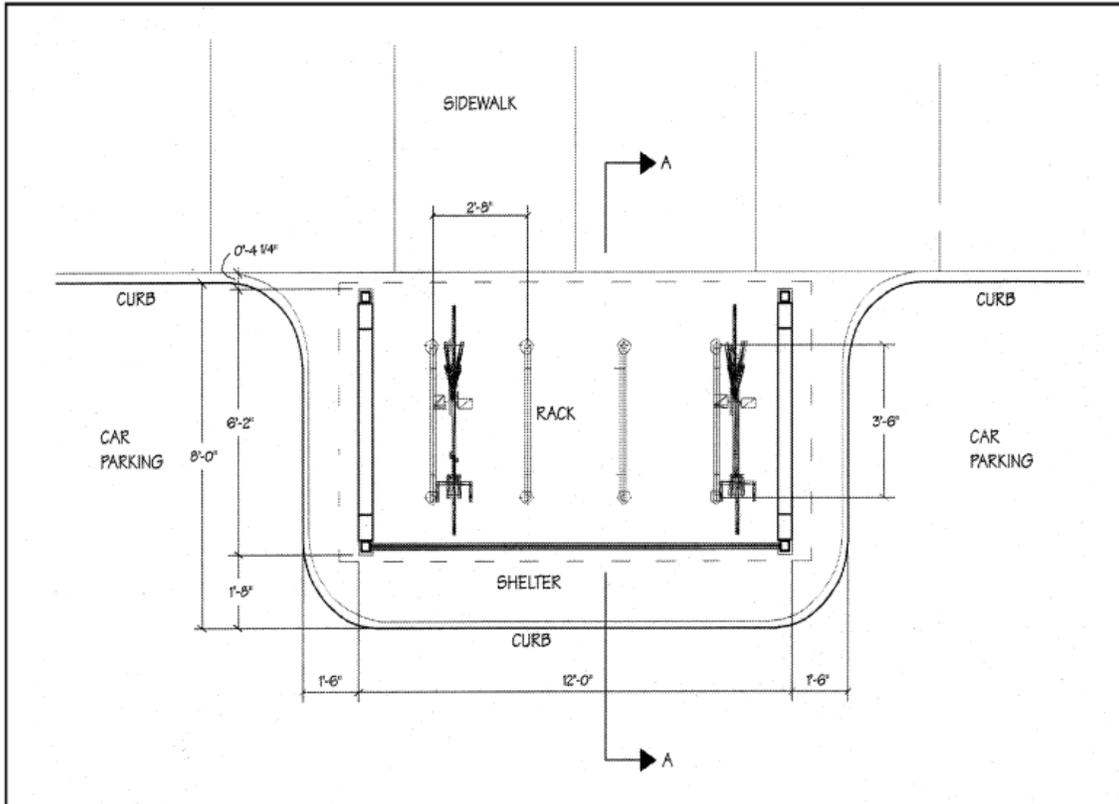


Figure 1 - Plan of Proposed Mid-Block Curb Extension with Sheltered Bicycle Parking

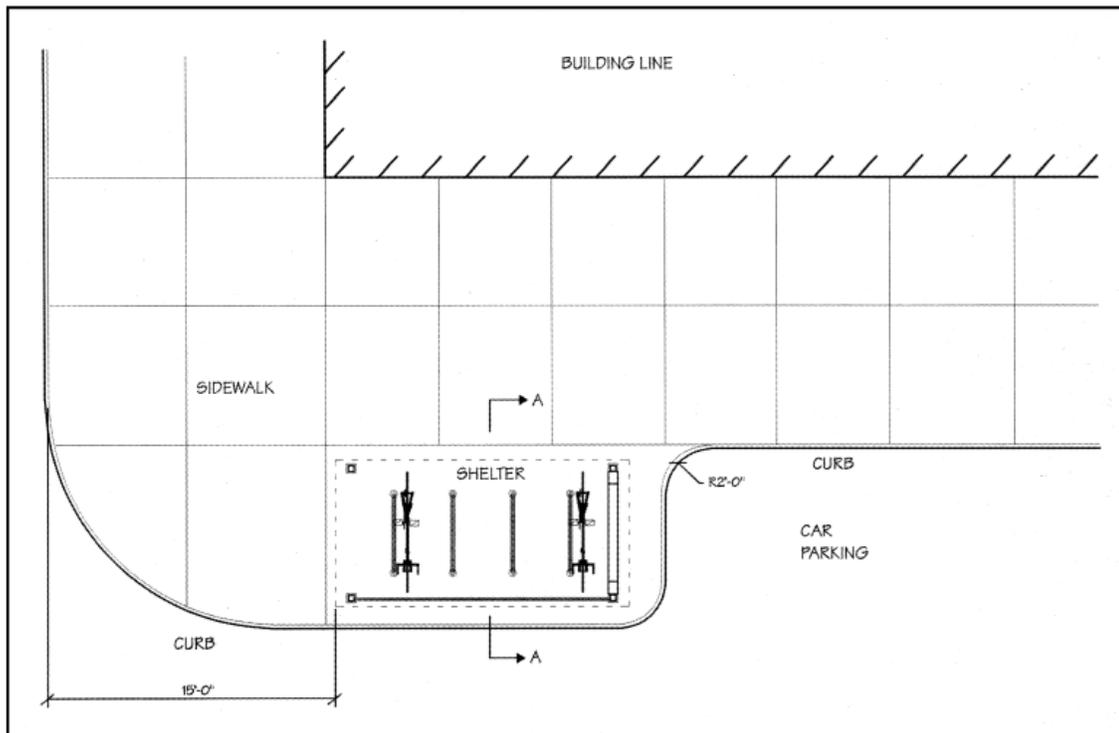
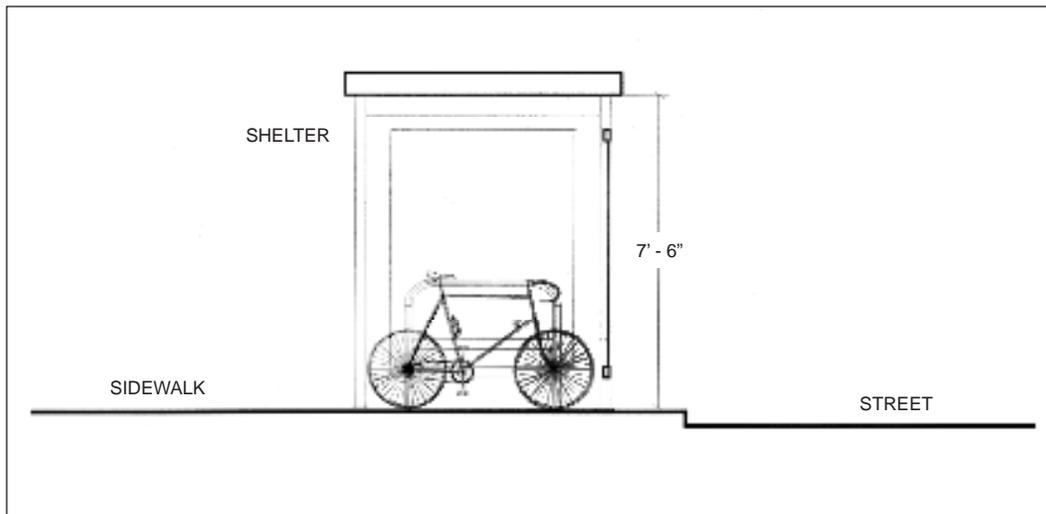


Figure 2 - Plan of Proposed End-Block Curb Extension with Sheltered Bicycle Parking



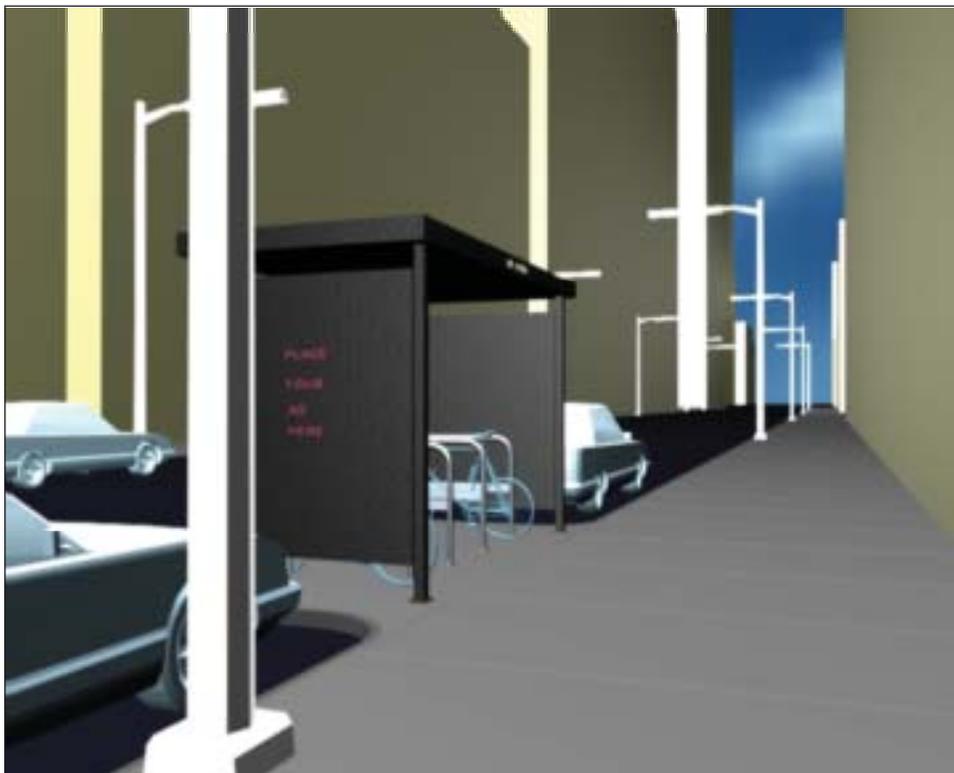
**Figure 3** - *Section Through Proposed Curb Extension with Sheltered Bicycle Parking*



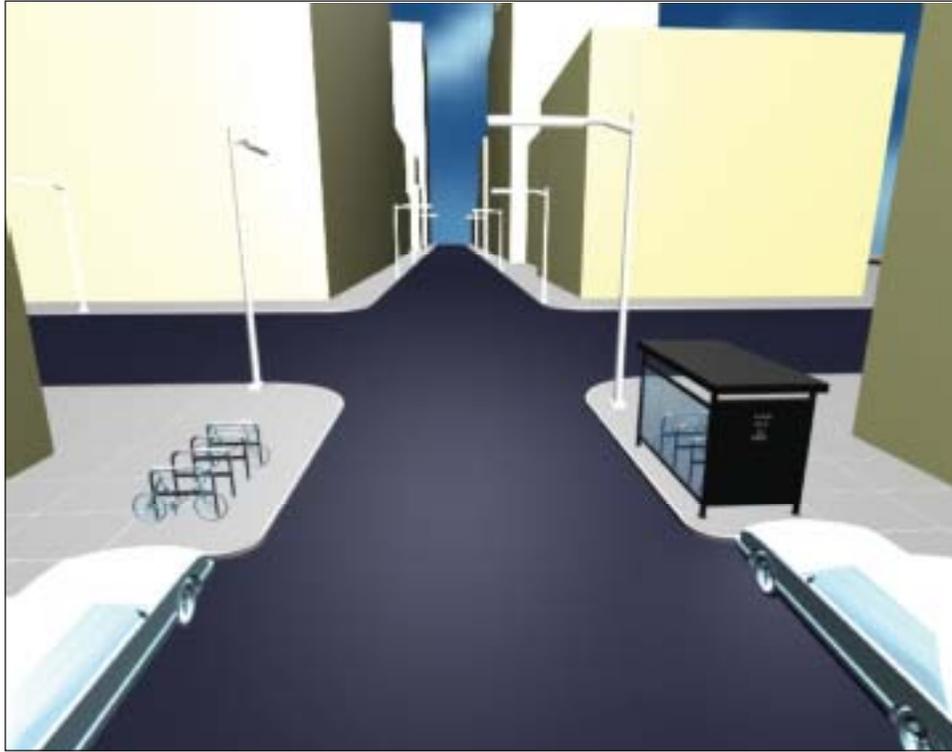
**Figure 4** - *View of Proposed Mid-Block Curb Extension with Bicycle Parking*



**Figure 5** - View of Mid-Block Curb Extension with Sheltered Bicycle Parking



**Figure 6** - View of Mid-Block Curb Extension with Sheltered Bicycle Parking



**Figure 7 -** *View of Mid-Block Curb Extension with and without Sheltered Bicycle Parking*



**Figure 8 -** *View of Mid-Block Curb Extension with and without Sheltered Bicycle Parking*

## BICYCLE LOCKERS

### *Introduction*

Bicycle lockers are becoming more and more popular in towns and cities across the country as a means of providing bicycle parking that offers a higher degree of protection against theft, vandalism and the weather than that afforded by typical on-street bicycle racks.

Bicycle lockers are usually constructed of metal and/or high strength plastic resin and are typically leased to individuals for a set amount of time that may vary from one month to a year. Most of the existing locker programs surveyed (see Appendix A, *Literature Review*) are located at transit hubs in order to facilitate an inter-modal connection between bike and transit.

Concerns which need to be addressed when planning a locker program include:

- How to prevent lockers from being used to store things other than bikes?
- Who should pay for the initial installation of the lockers and on who's property should they be installed?
  - Who should manage the program?
  - What is the appropriate number of lockers at different locations?
  - Which locker brand shall be chosen?
  - What are the yearly maintenance and operating costs?
  - What is the maximum fee lockers can be leased for, to what extent does that cover the programs anticipated operating costs?
  - What kind of income can be generated from advertisements placed on the lockers?
  - What kind of promotion for the lockers will be successful, what would such a promotional campaign cost?
  - How to deal with underutilization (locker-holder uses it only rarely), especially at waiting-list locations?

Four locker programs at transit stations, which serve as examples of how such a program could be organized and managed at the New York City transit hubs are presented below (see Appendix G for a summary table).

### *New Jersey Transit (NJT), New Jersey*

In response to public request, NJT has installed approximately 105 lockers at 15 different stations with a maximum of 60 lockers at one station. The majority of funding for purchase and installation came from the Inter-modal Surface Transportation Efficiency Act. The lockers were installed primarily on NJT property, though some were also installed at municipal park and ride lots. Along with the lockers, bike racks were also installed to provide the option of free parking. The location and the number of installed lockers were based on questionnaires collected by bike groups and by counting the number of bikes chained to street furniture at different stations. The locker brand currently in use, Cycle Safe, was chosen to replace original, lower quality lockers.

To encourage use in the beginning of the program, lockers were leased for free, with only a \$25 key deposit. Users currently pay a monthly fee of \$7.50 plus the key deposit. No discount is offered for long-term leases. The rental fee was calculated by comparing how many lockers could fit on an automobile parking space with a certain parking fee. Today a little over 50% of the lockers are leased, though at some stations all lockers are in use and waiting lists exist. Recently, however, an NJT survey showed, that on a good day, only 20-30% of all leased lockers were actually in use.

The lockers were installed and are maintained by the NJT Engineering Department. NJT is currently negotiating with the Transportation Management Authorities (TMA's) of the different counties in which the lockers exist to turn over the responsibility of managing the leasing and maintenance of the lockers.

The implementation of the locker program was not accompanied by any form of public outreach or promotion campaign; the program's only form of advertising is a sign attached to each locker unit providing the phone number to call for renting lockers. Calls are directed to a hotline, and if lockers are available at the requested location, a standard leasing form is mailed (see Appendix G for a sample of the standard leasing form). NJT estimates the time for managing the leasing and maintenance for all 105 lockers at about one workday per month. NJT did point out, however, that running the locker program requires subsidy; the major goals of NJT's locker program are to promote transit ridership and establish good public relations.

***Washington Metropolitan Area Transit Authority (WMATA), Washington D.C.***

WMATA has been running a locker program since 1981. Since then, over 600 lockers have been installed. WMATA plans to increase this number to 750 lockers by the end of 1999. The purchase of the locker is funded in part by ISTEA with the balance being paid for by WMATA. The lockers are installed on WMATA property only, primarily at suburban transit stations, only a few are installed in the downtown area. The number of lockers at each station varies from four to forty. Different brands are chosen, depending on indoor or outdoor installation of the lockers.

Lockers are leased for a fee of \$70 per year plus a \$10 key deposit. It is also possible to rent for only 6 months for a fee of \$45. The rental fees

are the same as when the locker program began in 1981. System wide, approximately 60% of the lockers are leased. At certain stations all lockers are rented and waiting lists exist. WMATA noted that the stations with waiting lists tend to be the ones that are easily accessible by safe, convenient bike routes.

WMATA does not put any signs with phone numbers on the locker. The reason given was that many locker users expressed concern that a sign saying 'bike locker' might encourage thieves. Instead, the locker program is advertised on the WMATA website and in brochures. When the program was new, it was promoted through information printed on the back of farecards and on posters placed throughout the Metrorail system.

WMATA manages the locker program itself and estimates the time required to administer the leases and attend to necessary maintenance at about one workday per week for all lockers. WMATA estimates that maintenance costs are more or less covered by the leasing income, while time spent managing the administrative aspects of the program time may not be. As with NJT, the major goals are to promote transit ridership and establish good public relations.

***Peninsula Corridor Joint Power Board (JPB CalTrain), California***

The California Transit Authority (JPB CalTrain) administers a locker program with 550 lockers, located at 20 stations in and around San Francisco. The purchase was funded by the California State Department of Transportation and by federal grants. In a few cases, the local municipality bought and installed the lockers at their local transit stop using ISTEA funding and then turned them over to JPB CalTrain for management. JPB CalTrain plans to purchase another 200 to 250 lockers for replacement and new-installation in the next year.

The lockers are installed on JPB CalTrain property only. In some cases, car parking spaces were used for the installation. Lockers are placed in groups that range in size from a minimum of at least 8 lockers, up to 100 lockers at one station. Different brands are in use including Cycle Safe and most recently, BikeLid lockers. JPB CalTrain believes the BikeLid offers a comparable level of security to the Cycle Safe locker, but for a cost per unit that is \$600 less.

Lockers are leased in half-calender year cycles for \$5 per month plus a \$25 key deposit. While the cost is low compared to other locker programs surveyed, it was pointed out by JPB CalTrain that the monthly fee for car parking at the same train stations is just \$10. The response to the program is very good, approximately 80% of the lockers are leased, with waiting lists at many stations including the station with 100 lockers. At high-demand locations, commuters must sometimes wait up to a full year for a locker to become available. The turnover of lockers is around 20% per year. Lockers are checked twice a year, though there is no mechanism in place to terminate the leasing contract if lockers are not in use.

Beside stickers on the lockers themselves that provide a phone number to contact, the program is occasionally advertised in CalTrain's monthly newsletter and in brochures that get handed out in trains. The time for office and field work was estimated at approximately half of a workday. Though no empirical analysis has been done, CalTrain believes the leasing income more or less covers the management/maintenance costs.

***The San Francisco Department of Parking and Traffic, San Francisco, Ca.***

The San Francisco Department of Parking and Traffic (SFDPT) also manages a locker program with approximately 100 Cycle-Safe

lockers. The program started in 1995 and was funded with state grants. Lockers are located throughout the city, including 14 lockers at the main bus station and 8 lockers in a parking garage near a popular subway station. At both locations, all lockers are in use, with waiting lists in attendance. Lockers are leased for \$25 for 3 months, \$45 for 6 months, and \$75 for one year. The key deposit is \$25.

In the beginning, the program was advertised in major newspapers and on flyers handed out in the general vicinity of proposed locker locations. Today, most public inquiries result from informational stickers placed on the lockers. The response is very good; approximately 90% of the lockers are in use. SFDPT estimates that the managing of the entire locker program requires approximately 3 days per week. The amount of time required to administer the program is considered a liability by SFDPT because there is no specific full-time person within the department who is assigned to this job. The employee-hours however are said to be covered by the leasing income.

***Summary***

Each of the locker programs surveyed offer long term leases and require key deposits. High quality, vandal proof lockers that completely enclose a bicycle are comparable, in terms of convenience and security, to automobile parking in a manned parking garage. For regular commuters, user-assigned lockers offer the advantage of guaranteed secure parking.

Coin-operated doors or lockers with hasps and staples for user supplied locks have proven easier targets for break-ins and vandalism, while an assigned key lock system under rental terms provides better utilization and control over user access.

Most of the existing locker programs are partly funded by state or federal aid programs. 80 to 95% of the cost to purchase and install bicycle lockers is eligible for reimbursement under several programs contained within the Transportation Equity Act for the 21st Century (TEA-21). While the funding may not be used for on-going maintenance of the lockers, the availability of subsidy for purchase and installation encourages the purchase of more expensive high quality/low-maintenance lockers. A locker that uses high strength material for the body and frame of the locker and a surface that allows easy removal of graffiti is recommended.

Programs at transit stations are mostly initiated and administered by transit authorities and are mostly installed on their own property, sometimes also on municipal parking lots. In the San Francisco case, the city also provides lockers at select subway stations in the city-center and at the major bus station.

A frequent obstacle to implementing locker programs is the dedication of staff time to on-going administration and maintenance tasks. In all cases, the time required to perform such tasks has not necessitated a full-time person. Rather, the responsibility has typically been added to an existing employees list of responsibilities. The large programs at WMATA and JPB CalTrain are, however, to be enlarged further. As programs increase in size, they may require a dedicated person in charge.

Administration costs can be reduced by leasing lockers on a long-term basis. Leasing contracts for lockers in the surveyed programs are signed from one month up to a year and always include information about rental payments, permissible and non permissible uses, an agreement for inspecting the locker and the right to terminate the contract if things other than bikes and bike related equipment are stored. Other signed agreements absolve locker providers of

liability for injury, theft, loss or damage.

Yearly rental fees do not exceed \$100. WMA-TA's program manager stated that there are on-going discussions to raise their \$70 per year fee. Lease income should be evaluated in the context of low fees resulting in high use versus high fees resulting in low use. Factors that should influence the decision include fees for transportation alternatives including public transit, car parking fees around the transit stations and the number of suitable cycling-months depending on climate.

None of the locker programs report full use of all lockers. Both San Francisco programs are leasing 80-90% of their lockers, the others reported just 50-60% occupancy. Nonetheless, each of the programs has locations with 100% occupancy and more commuters waiting to rent. Lockers from less frequented locations could be easily moved to high-demand locations. The JPB CalTrain program performed a test in which they installed one set of lockers on top of the first at the IRS station in San Francisco where available space was severely limited. Despite the inconvenience of having to lift ones bicycle up and into the above locker, all the lockers are occupied.

### ***Proposal for a Prototypical Installation at a New York City Transit Hub***

In the Department's *Bicycle Questionnaire*, respondents were asked "Where would you like racks, lockers, etc.?" Lockers were the type of parking facility most frequently requested at the three major transit hubs in Manhattan (Port Authority Bus Terminal, Grand Central Station, Pennsylvania Station). The category, 'Transit Hubs' was the second most frequently identified location category after 'Parks' (see *Existing Conditions* section for a more detailed description of the survey results).



*Bicycle Parked at Grand Central Station*

The MTA and the Grand Central Partnership could install bicycle lockers within Grand Central Station in a portion of the building conveniently accessible to the public. Similarly, Amtrak could install lockers at the current

Pennsylvania Station as a test for a more comprehensive facility at the new Pennsylvania Station. The same recommendation applies to the PANYNJ for The Port Authority Bus Terminal. (see Appendix G for specifications for exemplary locker installation)

Three user groups can benefit from long-term bike parking facilities located at major transit hubs in Manhattan: New York City residents who ride to a station to take a train/bus for their commute to work and/or other destinations outside the city; commuters who come by train/bus into Manhattan from outside the city and wish to cycle from the station to their final destination; and cyclists who commute on a regular basis by bicycle from elsewhere within the city to a destination within walking distance of the transit hub.

Bike lockers, like other transportation services, should rely on user charges for facility development and operation. The principle of self-support through both parking fee and advertising revenues should be applied to the maximum extent possible. Good public relations along with environmental and health benefits must also be taken into account when considering the cost-benefit ratio of implementing and operating such a program.

Respondents to the Department's *Bicycle Questionnaire* stated they would be willing to pay an average of \$4.34/day for secure bike parking. For lockers at New York City transit hubs, however, the fee should not exceed the \$3/day cost for commuting by mass transit.

Monthly or yearly parking fees should not be calculated as a direct multiple of a daily sum. \$100 per year in the locker programs described above did not, in most cases, cover the administration costs for the program.

Automobile parking costs could be considered in determining bicycle parking fees. Another

possible criteria is the relative value of the item being parked and stored; bicycles used for commuting purposes may range in value from \$50 to \$5000. Fees for NYC could be priced higher than the programs described above, particularly when one considers the cost of automobile parking in Manhattan. For example, private automobile owners pay parking fees of around \$480 per month in the Grand Central Garage. Recommended is a locker user fee of \$15 per month. This calculates to just \$0.71 per day based on a 21 work-days month. Because of seasonal disadvantages, this fee should be lowered for longer leases, e.g. \$75 per half year and \$125 per year. The key deposit should not be less than \$25, to cover repair costs and to motivate key returning after the lease expires. While these fees may appear low, they range from 38% to 50% higher (yearly) than fees charged by the programs in other cities described above.

A marketing campaign should accompany the implementation of a locker program. Initial forms of advertisement should include posters and flyers in the transit stations, buses, trains and in bike shops, information printed directly on farecards and advertisements placed in local newspapers, the newsletters of bike clubs and advocacy groups, and local radio. Continuous marketing of the service will be necessary to attract, retain and expand the bike parking facility.

A successful locker program is easily expanded into a more comprehensive facility offering a variety of types of bicycle parking and other related services such as repairs, rentals and merchandise sales. See page 19, The “Bike-Station” concept for more information.

## THE BIKE STATION CONCEPT

### *Introduction*

The bike station concept, still new to the United States but quickly gaining in popularity, is an attended centralized location where commuting cyclists can, at a minimum, leave their bicycles for either a short amount of time, or overnight. Other features commonly found at bike stations include shower and change facilities, coffee/snack stand, repair station with mechanic, cyclist's boutique, tourist information (maps, etc.) and bicycle rental concession.

To date, the bike station concept has been combined with transit hubs, such as railroad stations, to facilitate an inter-modal connection. While this is a logical application of the idea, the bike station concept may be successfully employed in a variety of situations, depending on the services offered.

The bike station concept and, in particular, the Long Beach, California *Bikestation*<sup>TM</sup> were briefly described in the *Literature Review* (Appendix A) of this study. Following is more detailed information about this and other supervised bicycle parking facilities.

### *Long Beach, California*

The Long Beach *Bikestation* opened in March of 1996 as the first and only facility of its kind in the United States. The station consists of a corrugated metal modular building and a sheltered outdoor bike parking area. Construction of the facility cost \$125,000. The station is located in a corner of a parking lot on the transit mall in downtown Long Beach. It provides access to shopping, restaurants, hotels and offices in Long Beach as well as the Metro Blue Line Light Rail which serves downtown Los Angeles. When the station opened in 1996, it parked about 300 bicycles per month.

Currently the station parks between 1500 and 1700 cycles per month. The facility offers free valet bicycle parking for up to 150 bicycles, low-cost bike rentals for commuters, market rate bicycle repair and tuning, a retail shop with bicycle accessories, a restroom and changing area, a coffee bar and patio, information about transit service and bicycling routes, safety and maintenance classes, a commuter bike club, free Cycle-Safe lockers for bicycle parking when the station is closed, and special promotions with area businesses.

The station was constructed using a grant from the CMAQ program of ISTEA. The salaries of station employees, marketing and operational costs are paid for in equal shares by the City of Long Beach and the Los Angeles County Metropolitan Transportation Authority (LACMTA).

### *Chatsworth, California*

In May 1998 the Chatsworth Depot Bike Stop was the second attended bicycle parking station to be opened in the Los Angeles area. It is located at the Chatsworth Intermodal Transportation Center, a train and bus station.

A public/private partnership, the Chatsworth Depot Bike Stop is funded by a grant from the LACMTA and the Los Angeles Department of Transportation. The 12th Council District Transportation Management Association, a private, non-profit organization provides project management and marketing/outreach services to LADOT for the project. Tri-Valley Bicycle Club, Inc. and its local store, Chatsworth Cyclery, staff and operate the facility. Additional support for the Bike Stop project is granted by GT Bicycles and Charger Electric Bicycles.

The facility provides bicycle parking and storage, changing rooms with lockers, bicycle sales, rentals and repairs, bicycle and transit route information, coffee, snacks, and bicycle

accessories. Bicycle storage and parking are free to all Metro-link passengers using the station to transfer to or from their train. Of the 30 bicycle lockers on site, 12 are reserved for day use only, for commuters who may be arriving/departing before or after the opening hours of the Bike Stop. The other bicycle lockers are available to commuters on a yearly basis and a refundable key deposit is required.

The implementation and operating costs for the Bike Stop served as a model for projecting the estimated budget needed to open and operate a similar facility in Palo Alto.

### ***Palo Alto, California***

The Palo Alto *Bikestation*<sup>TM</sup> is the second station to be implemented by Bikeable Communities, the nonprofit corporation that organized and initially ran the Long Beach *Bikestation* and has since trademarked the name. In order to gain permission to use the *Bikestation* name from Bikeable Communities, free attended bike parking is required. The Palo Alto Station is scheduled to open on April 9, 1999 in a building at the Palo Alto CALTRANS station which was formerly used for baggage handling.

About 1700 commuters board trains in Palo Alto each weekday to reach jobs in San Jose and San Francisco. The *Bikestation* is being opened to reduce the danger and inconvenience associated with the high number of bikes on trains. Currently about 20% of CALTRANS passengers take their bikes with them. The *Bikestation* will also provide a safe storage area for low-wage workers employed in Palo Alto, who currently have very few places to lock their bikes.

Although the City of Palo Alto only allotted 1500 square feet in the historic building, the *Bikestation* will take advantage of its 21' high ceilings to accommodate bicycle parking and other services. The Bay Area Air Quality Man-

agement District granted \$127,000 and the city of Palo Alto contributed an additional \$44,000 to renovate the structure and operate the facility for the first 18 months.

The facility will be operated by Palo Alto Bicycles, a local bicycle shop. The shop is required to provide free attended bike parking for at least 150 bicycles. To accommodate the required number of cycles and possibly more, an engineer is designing inexpensive space-saving racks for the facility. Two employees will be on duty whenever the *Bikestation* is open with one employee possibly being a participant in the HOPE adult rehabilitation project, thereby receiving a state wage subsidy.

The manager of Palo Alto Bicycles hopes that the shop will make a profit from the venture. Any costs not associated with bicycle parking will be paid by Palo Alto Bicycles, and any revenues from services or retail are theirs to keep. Even if *Bikestation* is not profitable, Palo Alto Bicycles believes that the publicity generated will indirectly bolster business at their main shop.

Planned services include, free attended parking, changing facilities, transit and bicycle route information and market rate bicycle rentals and repairs. The sale of commuter oriented bicycle accessories and coffee and snacks may be added after the station opens.

### ***Pittsburgh, Pennsylvania***

A bike station is currently in the planning stages for Pittsburgh. Port Authority Transit (PAT) of Pittsburgh has commissioned Bikeable Communities to conduct a feasibility study at a cost of \$30,000. PAT expects the station to cost about \$500,000 to construct and about \$50,000 to operate annually. PAT plans to locate the station in an area where commuters can board public transit to complete their trip.

### ***Seattle, Washington***

Seattle has applied for a TEA-21 grant that would help them to open the most extensive bike station network in the United States. Four bicycle parking stations are proposed to be built in conjunction with a new regional light rail system.

A cooperative of representatives of the City of Seattle, King County, the City of Tacoma, the City of Everett, and several transit providers in the greater Seattle area plan to open the stations in an effort to reduce automobile congestion in the Seattle area and regionalize bike-transit services which began in Seattle in 1972. The bike stations will provide seamless bike to transit connections, enticing both people who drive to transit and drive to work to consider biking as a more convenient alternative.

The cooperative plans to expand the system by adding five to ten more stations after the first four have been successfully installed. Three of the stations are planned for stops on the new regional light rail, one in Tacoma, one in Everett, and one in Seattle. A station is also planned for the Evergreen Point Bridge, near the University of Washington campus, to ease the overcrowding on the very successful bike-on-bus program on buses entering Seattle.

The stations are intended to serve as a promotional tool for the transit agencies and the cities involved, and initial operations will receive full operational subsidy. Each station will be managed by its host transit agency and city. Station operation may be contracted out to the Bicycle Alliance of Washington, a cycling advocacy group which has provided bike parking services on a limited basis.

Each station will provide free staffed bike parking and extensive transit and cycling information with the possibility of adding other services such as repairs, rentals, snacks, and changing facilities as demand dictates. The

stations may become independent in the future and additional franchises may be sold to local merchants if the program proves successful. The respective transit agencies do not intend to cover bike station costs with service and retail revenue, but expect that the success of the stations will ensure a reduction in their costs associated with providing automobile parking and mitigation to the community.

Some facilities will be located within existing transit structures, but most will be stand alone buildings in order to draw public attention and create awareness of the new facility. The stations will have an initial capacity of 150-200 cycles and the cooperative expects the stations to help Seattle reach its goal of having 20% of transit riders cycle to transit. Projected costs of construction and operation have not yet been calculated, although 5% of the budget has been allotted for promotion of the new facilities.

***Proposal for a Prototypical “Bike Station”  
Installation in New York City***

The Bicycle Questionnaire asked participants, ‘Where would you like to see racks, lockers or a bicycle station installed?’ Over 30% of the responses were recommendations for service stations (lockers, comprised approximately 23% of the responses).

The sites that received the highest number of recommendations for bike stations were parks, with Central Park and Battery Park being the two most commonly recommended Manhattan sites. Grand Central Terminal, Penn Station and Union Square were the next three most common recommendations. Respondents also recommended stations in different work destinations in the city, including Wall Street and the World Trade Center.



*Well Used CityRack at World Trade Center*

The bike station concept, although attractive to recreational cyclists (rentals, repairs, a place to store one’s bike while visiting the park, etc.), is proposed, in the context of this study, to encourage bicycle commuting to work. A bike station located in a park is not likely to serve a cyclist commuting to work as well as a bike station located at a transit hub or nearby to a concentration of jobs. The locations identified in this report for the implementation of such a facility have been chosen to encourage bicycle commuting.

Problems and concerns that need to be addressed when planning a bike station are:

- Where should the station be located?
- On whose property will the station be placed?
- Who will manage the station?
- What type of structure will be used or constructed?
- What is the appropriate capacity of the bike station?
- What services should the facility provide in addition to secure parking?
- How much money will be needed for yearly operation of the facility?
- How much will be charged for the bicycle parking and other services of the facility? (Bike stations in the US and abroad typically provide free parking to encourage bicycle commuting, but charge for their other services.)
- How much and what type of advertising and promotion will be required to ensure the success of the station?

Each of the existing bike stations profiled above are located at or near to a commuter transit station in order to encourage inter-modal transit into the central business districts (CBD). This sort of implementation certainly has application both in New York City at the major transit hubs that serve the CBD (Grand Central Station, Pennsylvania Station and Port Authority Bus Terminal) and also at many of the outlying transit stops that serve surrounding suburban communities.

Bike Stations at outlying rail stations may be used by individuals that ride back and forth between home and the rail station. Bike stations at the major transit hubs may be used by people who would otherwise travel from the transit

hub to work by private car. Bike stations located elsewhere within the CBD, away from the transit hubs but near to areas of high employment would primarily attract people who ride directly to work but could also serve commuters who have arrived at one of the major transit hubs, picked up their bicycle which they keep stored at the bike station there and ridden to their place of employment. With the presence of bike stations at all of these locations, the most determined of bicycle commuters could conceivably make use of two separate bicycles and three bike stations on each one way trip between home and the workplace.

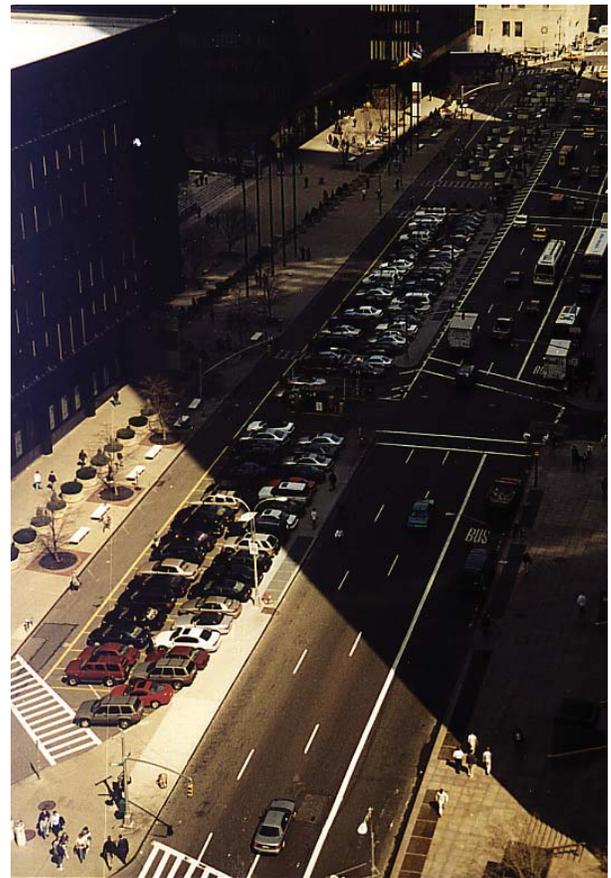


*Wall Street and South Street Location*

In addition to the transit hubs, sites in Manhattan south of 59th Street recommended for the location of a bike station are Wall Street near its terminus at South Street, Church Street directly in front of the World Trade Center complex, the small triangular lot owned by the MTA on the south side of Houston Street between Broadway and Crosby Street, and the Union Square area, favored the traffic triangle at the southeast

corner of the Park, owned by the Department of Parks and Recreation and currently being reconstructed by the MTA.

The first two of these locations (Wall Street @ south Street, Church Street/WTC) are chosen for their proximity to large employment centers in lower Manhattan but may require the displacement of a small amount of existing automobile parking.



*World Trade Center Location*

The second two locations (Broadway/Houston and Union Square Park) are convenient to the neighborhoods of Greenwich Village and SoHo and are directly adjacent to major subway stations. The colleges and universities, businesses and many tourists in this part of the city contribute to a more relaxed atmosphere in which less emphasis is placed on dress code than in lower Manhattan with its abundance of large class A office buildings.

Individuals who work in this district, by virtue of their more casual dress, are likely to be more willing to ride bicycles to work.



*Union Square Southeast Triangle Location*

The implementation of a bike station at the Union Square site will require the alteration of a design the Parks Department has developed for the site to be implemented upon the completion of the MTA work. The ‘Parks’ design calls for most of the triangular site to be ‘green’.

Depending on the size of the bike station, its implementation at the Houston Street site may require the demolition of a small building that fronts on Crosby Street, although this building may also be incorporated into the design for the bike station as a money saving measure. Also, MTA’s current use of the site to park maintenance vehicles may need to be modified or suspended.

While commuters are expected to use the bulk of the parking in the proposed stations, a certain amount of space should be reserved for short term, high turnover parking as well. Bike messengers and other cyclists using the facility would benefit by having convenient access to repair services in lower Manhattan.

High volumes of messenger traffic throughout the day as well as regular passing foot traffic provide the possibility of a thriving service and

retail component to any station located within the CBD. In each of the mentioned locations, a concessionaire should be identified to rent bicycles to take advantage of the booming tourist industry in New York City.

In addition to capturing the tourist market, other bike stations use rental bikes to encourage bike commuting. The Long Beach Bikestation offers commuter rentals at below market rates as well as mountain and road bike rentals for recreation at market rates. Such a rental program could help a New York bike station to encourage bicycle commuting and be self-sufficient, but would require additional space which may not be possible in all locations.

Under TEA-21, construction costs for the station are eligible for reimbursement at between 80 and 95%, depending on which specific program is applied to for the funds. As this project is in keeping with the goals of TEA-21 and ISTEA, funding has been secured under each for the construction of similar facilities. To keep implementation costs low, the station be located on land provided by the city or other public agency such as the MTA or Port Authority.



*Broadway and Houston Street Location*

For each of the proposed bike stations, a task force should be formed to facilitate implementation.

The task force should select the most appropriate exact location, determine the entity that will be responsible for planning, designing and constructing the facility, choose the services that will initially be offered and develop an operation plan that identifies the entity or the entities that will run the various functions to be housed within the facility. All task forces should include representation from the bicycle retail industry to ensure that structural decisions regarding space allocations, hours of operation, are expertly addressed.

<b>Proposed Bike Station Locations</b>	<b>Task Force Representatives</b>
World Trade Center	<b>PANYNJ</b> , CDOT, MTA, Downtown Alliance, DCP
Wall Street at South Street	<b>CDOT</b> , DPR, DCP, Downtown Alliance
Union Square Southeast Corner	<b>DPR</b> , CDOT, MTA, 14th St-Union Square BID, DCP
Broadway at Houston	<b>MTA</b> , CDOT, NoHo NY BID, SoHo Partnership, DCP
Grand Central Station*	<b>MTA</b> , Grand Central Partnership, DCP
Pennsylvania Station*	<b>Amtrak</b> , MTA, NJT, Penn Station BID, 34th Street Partnership, DCP
Port Authority Bus Station*	<b>PANYNJ</b> , MTA, CDOT, DCP

Agencies in bold are recommended task force leaders.

\* Bike Stations at the major transit hubs should be preceded by bicycle locker installation only as described in the section titled, “Bicycle Lockers” (see page 14).

## LOCAL LAWS AND ORDINANCES

### *Introduction*

Increasingly, cities across the United States are beginning to use Zoning Codes to require the provision of secure off-street bicycle parking facilities as part of new developments (see Appendix B for a summary). In most cases, bicycle parking is required as a component of a building's proposed accessory automobile parking facility. Some cities, however, are beginning to require the provision of secure bicycle parking inside the buildings themselves (exclusive of an attached or internal accessory parking garage). Such provisions are usually accompanied by local legislation mandating building access to persons with bicycles and, in San Francisco's case, an additional zoning requirement that showers and change facilities be provided as part of the new development.

### *The San Francisco Example*

In 1995, the San Francisco Municipal Code (Planning Code) was amended to require the provision of secure off-street bicycle parking facilities in all city-owned and/or leased properties. The code defined/specified the following:

- Classifications of bicycle parking based on the level of security and weather protection afforded,
- criteria for siting a particular classification of bicycle parking,
- requirements regarding the location, layout and placement of bicycle parking facilities,
- requirements regarding the quantity of bicycle parking spaces,
- responsibility for providing and maintaining access to bicycle parking,
- time schedule for implementing required bicycle parking,

- charging of fees for bicycle parking,
- required advertisement of available bicycle parking in the form of signs, notices,
- enforcement of the Planning Code requirements,
- exemptions.

The code was again amended in November, 1998 to extend the bicycle parking requirement to include all privately-owned parking garages and to include a requirement for shower and locker facilities in new commercial and industrial buildings and new buildings undergoing major renovations.

Concurrent with these changes to the Planning Code, the Municipal Code (Administrative Code) was also amended to require monitored bicycle parking at large public events.

### *Recommended Changes to the New York City Zoning Resolution*

The New York City Zoning Resolution controls development throughout the five boroughs of New York City, making it the most effective tool available for mandating the provision of specific requirements in conjunction with the development of both public or private property.

The City Planning Commission should amend the Zoning Resolution to require bicycle parking in conjunction with the construction and operation of all new, and continued operation of all existing, off-street parking facilities in Manhattan south of 96th Street.

According to data supplied by the NYC Department of Consumer Affairs (1999), there are 724 licensed public parking garages, 382 licensed public parking lots, and 10 combined (garage and lot) facilities in Manhattan south of 96th Street. The vast majority of these facilities (452 garages, 361 lots and 9 combined

facilities) are located south of 59th Street. If each of these facilities were required to provide 6 bicycle parking spaces, the recommended minimum, a total of 6,696 new bicycle parking spaces would be immediately created (4,932 south of 59th Street). Compliance with such a provision among all parking facilities, including accessory facilities, would result in the creation of even more secure, conveniently located off-street bicycle parking.

Such text revision could be modeled after the San Francisco example and written to address all the points mentioned above. Any amendment to the Zoning Resolution should, at a minimum, identify the class of bicycle parking facility and/or the type of bike rack required, the minimum number of bicycles to be accommodated and guidelines regarding placement of and access to said facilities.

Most cities in the United States, including New York City, require some amount of off-street automobile parking with the construction or substantial renovation of buildings. New York City, however, makes an exception to this rule for those portions of Manhattan contained within Community Districts 1-8 and small portions of Community Districts 1 and 2 in Queens where the construction of off-street automobile parking is severely restricted.

Community Districts 1-8 include all of Manhattan south of 96th Street, fully encompassing this project's targeted study area of midtown and lower Manhattan. Chapter 3 of the Zoning Resolution, *Comprehensive Off-Street Parking Regulations in Community Districts 1, 2, 3, 4, 5, 6, 7 and 8 in the Borough of Manhattan and a Portion of Community Districts 1 and 2 in the Borough of Queens*, defines the maximum amount of accessory off-street parking allowable, as-of-right, in Manhattan south of 96th Street and portions of Long Island City, Queens. Chapter 3 defines the requirements that must be met in order to exceed those limits

including the procedures related to obtaining an authorization and/or a special permit.

Chapter 3 also states that the authorization of an operating licence for all proposed, or re-authorization of an operating licence for all existing, off-street public parking facilities is contingent upon meeting all the requirements set forth in Chapter 3. This last provision is especially important as it provides a means of bringing all existing public parking garages into compliance with any new requirements for bicycle parking.

### ***Recommended Changes to the New York City Administrative Code***

New York City Council member Adolfo Carrion has drafted a proposed amendment to the New York City Administrative Code that would require building owners and managers to, "...make reasonable provisions to provide for access to such building by individuals with bicycles. Such reasonable provisions shall include the designation of freight or service elevators..." (For the complete text of the proposed amendment see Appendix F).

The proposed text has been forwarded by the Council members office to the New York City Building Owners and Managers Association (BOMA) for their review and comment. Pending the outcome of their discussions with the Association, the Council member's staff hopes to introduce the proposed legislation before the City Council sometime in late April, 1999.

The proposed legislation should be amended to include language that limit access to persons with bicycles to persons who live or work in the particular building effected.

As reported in the *Existing Conditions* section, policies regarding bicycle access to city owned/leased buildings vary from building to building. Therefore, in addition to City Council Member



*Bicycle Parking in DCP - Transportation Division Office at 2 Lafayette Street, Manhattan*

As with the proposed amendments to the Zoning Resolution described above, any amendment to the Administrative Code should include guidelines that, at a minimum, identify the class of bicycle parking facility and/or the type of bike rack required, the minimum number of bicycles to be accommodated and appropriate means of providing access to said facilities.

Carrion’s proposed legislation, the City of New York Department of Citywide Administrative Services, Division of Real Estate Services (DCAS/DRES) should seek an amendment to the Administrative Code that would require bicycle access to City owned or leased buildings for municipal employees who work in those buildings. Storage of municipal employees’ bicycles should either be permitted at, within or adjacent to a person’s work space (office) or at a secure, designated bicycle parking area to be provided by either the owner of or the managing agent for the building.



*Bicycle Rack in the Basement of CDOT Headquarters at 40 Worth Street, Manhattan*

## ENCOURAGEMENT

### *Public Outreach Campaign*

In order to expand bicycle parking opportunities throughout the city, CDOT should undertake a comprehensive public outreach campaign designed to encourage private property owners of all descriptions to provide safe, secure off-street bicycle parking facilities.

During the preparation of the *Existing Conditions* report, informational telephone interviews were conducted with numerous parking garage and building owners and managers. The interviews were conducted as part of an informal survey designed to determine the general attitude among the companies and individuals responsible for the maintenance and operation of such facilities towards the provision of indoor off-street bicycle parking. Two major concerns emerged (see, *Existing Conditions* report for more detailed information):

First, was concern that the placement of bicycle racks inside a building may constitute a fire hazard and building code violation, and thus, would subject the property owner to fines and/or summonses from the Fire Department and/or the Department of Buildings.

Second, owners/managers of both private and City owned buildings were concerned about liability resulting from injury to persons or their property as a result of the presence of bicycles in a building, including a fear that other persons business clothing could become accidentally soiled by bicycle grease or bicycles could slip from their owners hands and bump and injure others, possibly resulting in claims against the building owner or manager for compensation. Additionally, owners and managers expressed concern over liability for the theft or vandalism of the bicycles themselves.

While many owners/managers of privately owned public parking garages were also con-

cerned about liability for the theft of and/or vandalism to a bicycle stored in their garage, they were perhaps more concerned about liability for the safety of cyclists who could potentially be injured by motor vehicles while going to or returning from a rack located away from the entrance of the garage. With the proper precautions taken, however, bicycles can be safely and conveniently accommodated inside most buildings and garages.

Project staff contacted the Fire Department, the Department of Buildings, and several insurance companies that write liability policies for large office buildings to determine what concerns they have regarding the provision of bicycle parking facilities inside buildings and what policies existed to address those concerns. The New York City Department of Buildings stated that, because bicycles emit no exhaust and are not flammable, they are not considered to be hazardous. As a result, there is no need to include restrictions against indoor bicycle parking in the Building Code. Minimum widths are, however, required for hallways and the Code includes a passage that states that hallways should be kept free and not be used as storage space. Storage of bicycles in designated rooms is permissible; bicycle racks installed in a lobby would have to be located to the satisfaction of the Fire Inspector. The Building Code contains no written requirements or guidelines about how to design bike parking spaces inside of buildings.

Information from the DOB interview was confirmed in conversations held with representatives of the Fire Department, Bureau of Fire Prevention. Parking bicycles inside a building in designated areas is not a problem as long as hallways are kept free for evacuation purposes. Several insurance companies that provide insurance policies for commercial buildings were also contacted. Representatives of each denied that the presence of bicycle parking located indoors would effect the policy in any way.

A properly designed encouragement campaign should include an accurate description of the Fire Department's and the Department of Building's policy (or lack thereof) and the insurance industries position regarding the presence of bicycle parking facilities in buildings as described above.

The encouragement campaign should recommend that building owners start by surveying their tenants to determine whether or not demand exists for indoor bicycle parking facilities. The survey should communicate directly with individual employees. Company representatives may answer that they do not want bicycles in their individual offices, potentially hiding the desire of employees within that company who would like bicycle parking at the workplace. In such cases, building management should look for a location elsewhere inside the building where secure, centralized bicycle parking can be established.

Once demand has been accurately estimated, the appropriate sized facility can be planned and necessary space requirements determined. Building owners could survey the building for ancillary spaces that may be large enough to accommodate the appropriate number of bicycles without encroaching on any of the areas designated as a means of egress (preserve minimum clearances in corridors and hallways as prescribed by the building code). In association with identifying potential locations within the building, consideration must be given to how cyclists will access the bicycle storage area. If access to the lobby and passenger elevators is to be prohibited all or part of the time, then the proposed bicycle parking facility needs to be located in a location(s) convenient to the building's service entrance and/or freight elevator.

Building owners/managers that decide to participate in such a program must also give consideration to the type of bicycle parking facility they are willing to install. Participants in

the program need to be encouraged to provide the safest, most secure form of bicycle parking possible. Some form of limited access bicycle parking is the best approach. Placement of high quality lockers or some form of monitored or check-in facility are the ideal solutions for employees commuting to work. Another good solution is to make a secure (locked) room available solely for bicycle parking and install secure bicycle racks inside the room to which bicycles may be locked. Access to the room would be available by key only to cyclists making use of the room and building maintenance and security staff.

The encouragement campaign should point out resources available to building owners/managers who require assistance in carrying out all aspects of the program from surveying building tenants to determining the most suitable location, to designing the bicycle parking facility itself.

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## **APPENDIX A - LITERATURE REVIEW**

# LITERATURE REVIEW

## OVERVIEW

The literature review reports on the status of bicycle parking planning, design and implementation efforts in both North American cities and international cities. Special attention is paid to innovative governmental policies, administrative support structures and technical solutions.

### **Resources**

The most useful sources of information were the many local bicycle parking experts and bicycle program coordinators from both the U.S. and abroad that were contacted.

Additional material reviewed included:

- *Several publications of the Federal Highway Administration (FHWA)/U.S. Department of Transportation (U.S.DOT).*
- *Non-governmental publications, such as the Bicycle Blueprint, by Transportation Alternatives, an advocacy group in New York City.*
- *Public outreach materials, such as brochures and how-to guides.*
- *Material supplied by the Centre for Research and Contract Standardization in Civil and Traffic Engineering (C.R.O.W) in their publication: Bicycle Parking in the Netherlands, which was produced within the framework of the Bicycle Master Plan of the Ministry of Transport, Public Works and Water Management.*
- *Information from the Dutch Design Manual: Sign up for the Bike, and Cities make room for cyclists.*
- *Information from the Great Britain Transport Research Laboratory, including the publication: Cycle parking supply and demand.*
- *Several publications from the German Bicycle Association (ADFC).*
- *ADONIS report, developed and published in 1998 upon a research project of the EU regional Transportation Development program, commissioned by the European Commission, that deals with best practices to promote cycling and walking. The project was an “Analysis and Development of New Insights into substitution of short car trips by cycling and walking”. Countries surveyed included the Netherlands, Belgium, Denmark and Spain.*

### **Bicycle Parking in North America**

“Planning for bicycling and walking involves more than just constructing bikeways and sidewalks. Many surveys have shown that the lack of adequate bicycle parking, change and shower facilities are second only to unsafe road conditions as the most common reasons why people do not bicycle. Providing ancillary facilities encourages people to use existing and proposed facilities.”<sup>1)</sup>

### **Recent Developments**

Bicycle facilities were eligible for federal funding under the Intermodal Transportation Efficiency Act (ISTEA), continuing under the Transportation Efficiency Act for the 21st Century (TEA 21). During the past several years, state and local agencies have been encouraged to provide facilities. As a result, many North American cities such as Seattle, Philadelphia, Los Angeles, San Francisco, Chicago, Portland, Toronto and Vancouver currently have bicycle rack installation programs like the CityRacks

program in New York City, established in 1996. Some of these programs, including those in Seattle and Toronto, go back to 1983. Recently, however, more cities have begun to take an increasingly institutionalized approach to providing bike parking facilities.

Several cities have adopted code amendments that require bicycle parking facilities to be included in new construction plans. This method has become very popular during the last couple of years and has been utilized in at least 15 U.S. and many Canadian cities. The cities of Toronto, Vancouver, Los Angeles, Palo Alto, and Arlington, VA mention the provision of shower and change facilities in their by-laws.

### ***Cost Sharing***

Gaining popularity is the implementation of bicycle parking facilities through cost-sharing programs. Public/private partnerships are developed to install bike parking on the public-right-of way. Cities such as Seattle, Chicago, San Diego, Portland and Boulder, CO, Minneapolis, Cambridge and Vancouver have initiated cost-sharing programs for on-street implementation. Most municipalities first develop design guidelines for rack types, location selection and installation details. In some cases special racks were designed to complement the character of a particular building or district.

### ***Bike/Transit - Making the Intermodal Connection***

The FHWA's *National Bicycling and Walking Study* reports that a large portion of spaces at park-and-ride lots throughout the nation are occupied by autos that have been driven three miles or less. One of the goal of the FHWA is to promote a change of modes for short trips. "In fact, the FHWA has targeted 10% of all short (five miles or less), individual vehicle trips to be made by bicycle by the year 2000."<sup>2)</sup> Therefore, far more effort is needed to shift modes from motor vehicles to transit by increasing accessibility to transit.

A number of U.S. transit authorities have installed bicycle racks and lockers at transit stops and stations. These include San Francisco's Bay Area Rapid Transit (BART), Washington Metropolitan Area Transit Authority (WMA-TA), Southern California Rapid Transit District (SCRTD) and New Jersey Transit.<sup>2)</sup> One outstanding example for combining cycling and transit is the Long Beach Bike Station in California, established in 1996 at the city's main transit hub. It is the first full-service station in the U.S., offering such services as bike parking, repairs, selling accessories, serving coffee and snacks and more.

## ***Bicycle Parking in Other Countries***

### ***Bicycle Parking Policy and Current Situation***

Many municipalities throughout Europe and Japan have developed various forms of government policy that mandate the provision of bicycle parking facilities. For example, a Bicycle Parking Policy has become one of the components of the overall traffic and transport policy in the Netherlands. Each municipality is required by law to provide bicycle parking facilities and is obliged to follow Dutch Building Regulations which mandate provision of storage facilities for bicycles in new buildings. National policy also requires that bicycle parking be available at every Dutch Railway station.

Japan has had national and local laws since the 1970's which require bicycle parking facilities near rail stops. Facilities range from simple racks to fully automatic bicycle parking garages, some holding more than a thousand bicycles.<sup>3)</sup>

Virtually all German cities have been expanding bicycle parking facilities through incentive programs, particularly in city centers and at transit stops. The City of *Muenster* (often referred to as "cycle city" by bicycle planning professionals) had over 6,200 racks installed

throughout the city in 1996 for a population of approximately 300,000.<sup>4)</sup> By contrast, the New York City CityRacks Program has had to date a total of 700 racks installed for its population of approximately 8 million people.

The City of Muenster's major train station has a bicycle service station and all transit points have either racks or lockers available.

The city of *Bremen*, Germany established the country's first bike station. In addition, most of the city's parking garages supply guarded bicycle parking and bicycle parking facilities, available at nearly every transit stop, encouraging Bike and Ride. Also, old-fashioned "wheel-killer" facilities are being replaced by more appropriate racks throughout the city.



The "Wheel-Killer" facility (source: Institute for Urban-and Regional Planning, North Rhine Westphalia).

### ***Bike/Transit - Making the Intermodal Connection***

As outlined in the *Bicycle Blueprint* survey published by Transportation Alternatives in 1993, Bike and Ride is a major commuting mode in

many European countries and Japan. Convenient bicycle access to transit stops make the railway a successful competitor to the automobile. According to the European Cycling Federation (ECF) (which consists of 13 countries), over 1,000 railway stations in eight European countries offer bicycle rental facilities.

Additional innovative bicycle parking initiatives reflected in this document come from Great Britain, Denmark, Belgium, Austria and Switzerland.

<sup>1)</sup>U.S. Department of Transportation/Federal Highway Administration: *Bicycle and Pedestrian Planning Under the Intermodal Transportation Efficiency Act (ISTEA): A Synthesis of the State of the Practice*, page 79, July 1997.

<sup>2)</sup> *New York City Bicycle Masterplan*, May 1997.

<sup>3)</sup> *Bicycle Blueprint: A Plan to Bring Bicycling Into the Mainstream In New York City*; published by Transportation Alternatives, pages 75-83, New York, 1993.

<sup>4)</sup> *Bicycle Boom in Germany. A Revival Engineered by Public Policy*; *Transportation Quarterly*, Vol. 51, No. 4, pages 31-46, Fall 1997.

## BICYCLE PARKING IN NORTH AMERICA

### *General Information*

#### *Bicycle Parking Security Levels*

The Bicycle Federation of America (BFA) divides storage and parking facilities into high, medium and low security. It has also developed criteria for choosing the best type of storage/parking facilities and how best to choose the most appropriate location for installation:

Class I, High Security facilities, generally refers to bicycle lockers, inside the building check-in and monitored parking facilities. These facilities protect the entire bicycle and components and accessories for an extended period of time.

Class II, Medium Security facilities, generally refers to bicycle racks that allow the frame and both wheels of the bicycle to be locked to the rack. A Class II rack provides firm support for the bicycle, yet leaves the bike exposed to the weather unless it is installed underneath an existing awning or something similar.

Class III, Light Security facilities, generally refers to a stationary object or vertical bar to which a bicycle frame and at least one wheel can be secured with a lock. These facilities are useful for providing short-term parking only.

#### *Design Considerations*

According to the *National Bicycling and Walking Study*<sup>1)</sup>, three basic types of bicycle parking are needed: employee/long-term parking, short-term parking, and parking associated with transit facilities.

#### Employee/Long-Term Parking

Parking for employees should be dedicated as a ratio of required motor vehicle spaces, protected from adverse weather conditions and conve-

niently located relative to the place of work, preferably in the same building. Bicycle parking must be secure: preferably in a locked enclosure or in lockers visible to a security guard or parking attendant, with access monitored by the attendant. In order for users to feel comfortable accessing their bicycles in off-hours (parking areas should be accessible at all hours), parking areas should be well patrolled and well lit.

Bicycle parking should be accessible from driveways or ramps designed to accommodate bicycle travel. If a locked enclosure is not provided, the bicycle rack should be designed so that cyclists can lock the frame and rear wheel (at a minimum) to a stable, upright structure. This structure should be coated to prevent damage to the bicycle's finish, and designed so that the bicycle cannot twist or be knocked over. It should be sized to allow use of "U" style locks.

#### Short-Term Parking

Short-term bicycle parking is usually most needed near downtown businesses and at all public buildings (City Hall, library, police department, arts centers, etc.). Other appropriate locations for bicycle parking facilities include public garages (with the same characteristics as "long-term parking," above) and at the perimeter of public spaces. Short-term bicycle parking should be located in highly visible areas, but not where it will obstruct pedestrian traffic. It should be planned in many small installations close to building entrances, rather than in a few large groups. In order to provide access directly from bicycle lanes or key bicycling streets, a curb cutout or pullout area should be provided so cyclists do not have to dismount in the street. Realizing that many people will ride to and from the parking area (regardless of regulations to the contrary), potential conflicts with pedestrian traffic should be minimized. The bicycle rack design should be similar to that previously described for long-term parking.

### Parking at Transit Facilities

Transit facility parking should be highly secure and similar in many respects to long-term parking. If at all possible, bicycles should be parked in an attendant-controlled area. Since commuters leave their bicycles at one end of their trip or the other for an extended period, it is strongly recommended that enclosed or otherwise sheltered parking be provided.

<sup>1)</sup> National Bicycling And Walking Study, U.S. Department of Transportation/Federal Highway Administration, Case Study No. 20; *The Effects of Environmental Design on the Amount and Type of Bicycling and Walking*, pages 32-33, 1993.

### ***Most Common Practices***

Many North American cities have adopted a Local Bicycle Parking Ordinance and/or implemented a Bicycle Rack Request/Installation Program, usually at municipal expense. Other initiatives gaining popularity are Cost-Share programs. A Cost-Sharing program is a public/private partnership that usually relies on an agreed-upon set of Bicycle Parking Facility Guidelines to encourage and assist private installation of facilities.

### ***Local Ordinances***

According to the Bicycle Federation of America (BFA), local ordinances have been adopted in several municipalities requiring new developments to include bicycle parking in their plans. Ordinances are usually written to ensure that a minimum number of bicycle parking spaces are incorporated into new developments or building renovation projects. The list of municipalities that have taken this approach has grown rapidly in the last couple of years. Bicycle parking requirements are sometimes based on the number of automobile parking spaces or a building's square footage and use-type. The League of American Bicyclists (LAB) prepared a pamphlet that makes recommendations on how to get a Bicycle Parking Ordinance passed and developed bicycle parking requirement recommendations (see Appendix B).<sup>1)</sup>

### **“The Madison Example”**

Madison passed its own bicycle parking ordinance in 1988 that requires the provision of off-street bicycle parking for new developments, for changes in use, expansions and other types of remodeling that would increase the required level of parking (a typical practice in the U.S.). This is consistent with the applicability of automobile parking requirements in Madison.

Bicycle parking is required in all areas of Madison even though automobile parking is not required in the Central Area. This is designed to discourage automobile use downtown. Providing bicycle parking facilities in this area encourages bicycle use as an alternative mode of transportation.

Bicycle parking requirements are based on the expected number of residents, employees, shoppers, clients, visitors, etc. Madison's bicycle parking requirements are 10% of automobile parking requirements with the exception of multifamily residential uses (1 per unit) and schools (grade specific). After the first 50 bicycle parking spaces (500 auto spaces), however, the requirement is cut in half. Thus, a shopping mall with 5,000 auto spaces would need 275 bicycle spaces.

Bicycle parking is required for all types of developments. Madison chose not to grant explicit exceptions for services for which few people use bicycles to do business. Their intention is to encourage cycle commuting by providing bicycle parking to employees.

No area, including the areas which some people feel are inaccessible by bicycle due to the lack of nearby bike paths or signed bike routes, is exempt from providing bicycle parking. It would be difficult to come up with a consistent definition of non-bicycle accessible areas, and it is the policy of the City of Madison to make the entire city accessible.

Location

The Madison ordinance states, “... bicycle parking facilities shall be located in a clearly designated safe and convenient location. ... The facility location shall be at least as convenient as the majority of auto parking spaces provided ....”

Design standards

The size of a bicycle parking space is (almost universally) specified 2 feet by 6 feet. Rack structures that require a user-supplied locking device shall be designed to accommodate U-shaped locking devices.

Maintenance

The Madison ordinance (and most others) require the surface of bicycle parking facilities to be designed and maintained to be mud and dust-free. In areas where it snows, racks should be kept free of snow and available for use.<sup>2)</sup>

**“Other Locations”**

Many cyclists choose not to commute by bike to their jobs because they do not want to arrive at work wet with perspiration. As an accommodation to cyclists, Palo Alto, Los Angeles, Arlington, Vancouver and Toronto have shower and change requirements included in their bike parking ordinances. In most cases there was little resistance to this addition from developers because many new buildings were incorporating fitness centers to attract tenants and, therefore, intended to install showers anyway.

<sup>1)</sup> *How to get a Bicycle Parking and Amenities Ordinance passed*, provided by the League of American Bicyclists and published by the League of American Wheelman, pages 1-8, 1994.

<sup>2)</sup> *Madison’s Bicycle Parking Ordinance*, by Arthur Ross, Bicycle Coordinator, In: *Bicycle Forum* 19, pages 10-12, Spring/Summer 1988.

***Bicycle Rack Installation /Request Program***

Among municipalities that provide bike parking, the most common means of doing so is a Bicycle Rack Request/Installation Program (as exists in New York City). These programs are particularly designed to encourage short-term types of bicycle trips such as shopping, running errands, going to the library, museum or movies. In most cities, the agency program recommends or provides one approved type of rack for installation on public property. For example, New York City provides the Inverted-U rack for two bikes and the Wave rack for more bikes. Racks are typically installed in response to requests from cyclists, businesses, property owners or other city agencies, or as a result of the city’s own survey and analysis.



*New York City Wave Rack (source: New York City Bicycle Masterplan)*

The location of the rack installation is recommended by the requester and examined by the implementation agency. When a site is proposed for installation of a rack, the implementing agency examines the location to see that it conforms to a pre-determined set of rack siting guidelines. Typical rack siting guidelines specify such things as setbacks from curbs, face of building, other street furniture and minimum sidewalk width.



*New York City Inverted-U Rack*

This type of program is in use in many other cities including Seattle, Los Angeles, San Francisco, Cambridge, MA, Chicago, Portland, OR, Philadelphia, Toronto and Vancouver. Some of these cities provide one particular rack while others give options to use different types of approved racks. The City of Boulder, CO, provided free Inverted-U facilities until funding was exhausted. However, the city has found a manufacturer that now produces the facility locally, which makes the purchase much cheaper.

The CityRacks Program in **New York City** was established by the city's DOT in 1996 to provide ample, safe and convenient bicycle parking to the public, improve air quality by encouraging non-polluting means of transportation, and to

demonstrate the city's continuing commitment to promoting cycling for all trip purposes.

The program installs racks in response to requests from the public, other city agencies, and in-house research. The Inverted-U or Wave rack facilities are installed only on the public right-of-way, after inspection. A flyer is provided that explains the program (Appendices C shows the City Racks Program Flyer, Fact Sheet, General Guidelines, and the Bicycle Rack Clearance Standards).

As of July 1998, approximately 650 sites had one or more racks installed. By the end of 2000, a total of 2,300 racks are expected to be installed throughout the city of New York.

The **City of Seattle, WA**, started a similar Bike Rack Installation Program in 1983 to provide bicycle parking as part of the city's annual Bicycle Spot Improvement Program.



*The picture shows the Hitching Post facility (sometimes referred to as staple) in use in Seattle. It is a highly recommended facility gaining in popularity throughout the States.*

Between 1983 and 1992, 250 bike racks were installed. From 1993 to 1994, Seattle installed

over 1,400 additional racks with the help of ISTEA funding.

Once the program was awarded ISTEA money, it was advertised through news releases. This resulted in a substantial increase in the number of requests. According to the program manager, the best advertising was when the racks were being installed and cyclists were using them. These installations sparked the interest of both users and local businesses who were particularly excited by the fact that the program was paid for by the City. Information on the number racks installed to date is not currently available, but the program is still ongoing.

The **City of Chicago, IL**, Bicycle Parking Program was included in: *Improving Conditions for Bicycling and Walking, A Best Practices Report*, prepared by the U.S. DOT for the FHWA in 1998, which provides information on outstanding pedestrian and bicycle programs across the United States.

The provision of bike racks by the City was a natural point of departure given the availability of ISTEA/CMAQ funding and the recent release of Chicago's Bike 2000 Plan. The installation initially started in 1992 with a testing of thirty-one Wave-and Inverted-U racks at various buildings such as city hall, libraries, and municipal offices. The racks attracted use immediately. The test cost less than \$15,000 and was funded through an existing guardrail contract.

The city applied for \$750,000 for bike parking in the first call for CMAQ project proposals, which occurred soon after this successful trial. The first 1,100 racks were sited according to suggestions from city staff and volunteer survey teams from the Chicagoland Bicycle Federation. Special attention was paid to insure even distribution of available racks between government buildings, cultural institutions, parks, neighborhood retailers, and the central business district.

First responses to the racks were mostly negative, and some racks were removed soon after they were installed. However, as soon as the racks attracted use, they began to be seen as positive addition to the streetscape. In some cases racks previously removed were rerequested, and businesses that did not get racks wanted to know why they were overlooked.



*Over 4,000 Inverted-U facilities have been implemented in Chicago (source: USDOT/FHWA Best Practices Report).*

*Successful Strategies:*

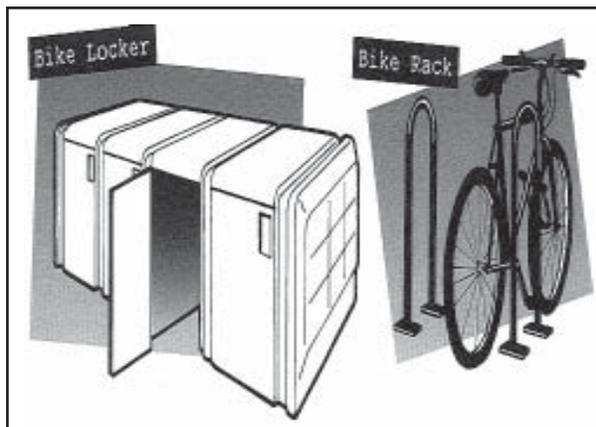
- \* Use of the Inverted-U rack, which does not obstruct the sidewalk, can accommodate any type of lock and is easy to stand bikes against;
- \* Cyclists and property owners are invited to suggest locations through postcards, news paper articles, and the Internet;
- \* Consent to install a rack is secured from nearby property owners. Racks are conveniently placed at schools, parks, transit stations, museums, libraries, post offices, and other institutions.

Current Status

By the end of 1997, the City had installed about 4,250 racks as part of three separate CMAQ grants totaling \$1.5 million. Another \$170,000 grant has been received for 1998 rack installation.

A newly proposed project by the City of Chicago will include a demonstration of higher security, longer term parking. Further information regarding to this project was not yet available.

The **City of Los Angeles, CA**, Employer Bicycle Parking Program provides free Inverted- U racks and bicycle locker facilities upon request (until funding is exhausted). An additional 1,600 racks are currently going in place as well. The various neighborhoods have the option to choose from four different rack colors (Bike Program colors) for the Inverted-U facility.



*Provision, delivery and installation of lockers and racks for free in L.A. (source: L.A. flyer).*

The **City of Portland, OR**, provides free installation of a number of different approved racks. (see Appendix C). The only requirements are:

- \* There must be a demonstrated need for a rack;
- \* There must be sufficient space available on the sidewalk (if there is sufficient space on private property, the rack should be installed there first);
- \* There should be no competing uses of

the sidewalk in the vicinity of the bike rack, such as a bus stop or sidewalk cafe tables and the rack has to meet the City's requirements.

The minimum required sidewalk widths are 10 feet for most sidewalks and 12 feet for major city sidewalks (common measures).

In addition, the city has donated bicycle parking spaces to schools, the administration building, a community center and a neighborhood facility.

Portland's 1996 *Bicycle Master Plan Report to the Portland City Council* stated that about 1,900 racks had been installed, mostly in downtown areas and neighborhood business districts." The city typically installs 200 to 300 bike racks per year on a request basis. Portland's initial goal was to have 3,000 short-term spaces implemented by 1998.

***Above and Beyond***

With a preliminary funding allocation of \$50,000, the City of **Portland** Bicycle Program was able to do a comprehensive installation of **bike racks in neighborhood business districts**. The program coordinated with neighborhood business associations and resident organizations to survey the districts and decide where additional bike parking was needed. Approximately 150 racks were installed under the program, and an extensive list of recommended locations generated. In the case of one business district, a special rack (post-and-ring facility as used in Toronto and Cambridge, page 18) was designed and installed to complement the character of the district and to help visually tie together three unique sub-districts within the area. According to the program coordinator, working directly with established business districts proved to be more efficient than the rack-request program.

In **Los Angeles**, the city's first approach to provide for bicycle parking was a **Bicycle Parking Facilities Design Project**, encouraged by the LA

## *Bicycle Parking Needs*

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DOT Bicycle Coordinator in 1996.

Due to a lack of short-term bicycle parking facilities downtown, the bicycle coordinator encouraged architecture students to design racks for the downtown area. The project was funded by L.A.'s Community Redevelopment Agency.

The designed racks had to be able to accept a myriad bikes and locks, require little maintenance over a 10-year life span and be freestanding.



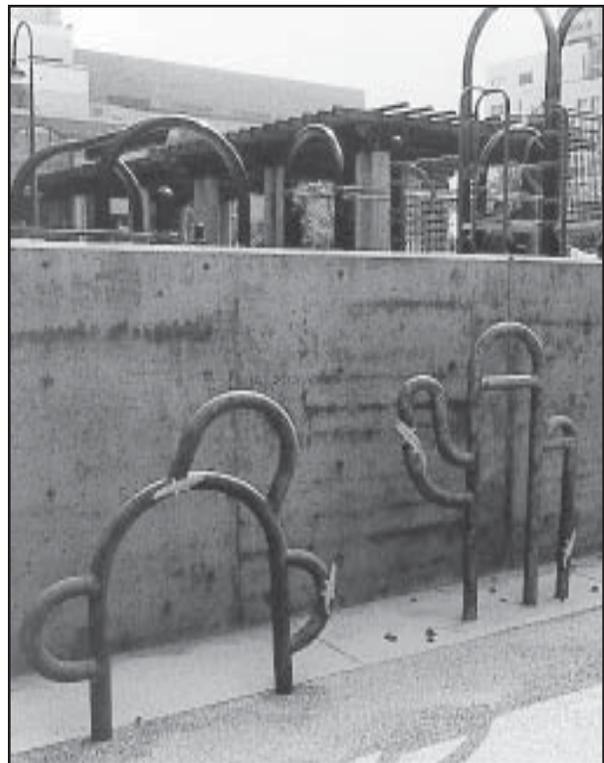
*One of the racks designed by architecture students as part of a bicycle parking project initiated in 1996 by the L.A. DOT Bicycle Coordinator.*

A wide range of racks were designed, including sets of inverted hearts, and a pair of racks cast in the shape of a massive chrome bike chain.

The most complicated design was a “bicycle incarceration system” which opens like a bottom-hinged iron maiden, then closes around the bike, which is in turn chained to posts that secure the frame from thieves.



*A pair of racks cast in the shape of a massive chrome bike chain.*



*Racks designed in the shape of a cactus with little lizards attached to them.*

The project manager admitted that initially the racks were not well used due to a low number of bike riders and confusion about the purpose of the racks. More recently, however, the program has been a moderate success approximately 60% of the specially designed racks are regularly being used.



*The Inverted Heart design provides good support for the bicycle.*

### ***Cost-Sharing Initiatives and Guidelines to Encourage Private Implementation***

Cost-share programs encourage private rack installation on the public-right-of-way as an obvious means to provide adequate parking at a low cost to the cities. In **Seattle**, the program staff provides rack information to private parties and assists with the selection of a rack that meets the needs of cyclists and a provider's budget. The Seattle Bicycle Program staff reviews the sites and gives final approval. No permit is required.

In **Minneapolis**, the city subsidizes 50% of the cost of any bicycle rack that a private business owner wants to install.

Bike Central, a public private partnership, was established in **Portland**, between the Bicycle Program office, local health clubs and parking providers. The Program purchased bike lockers and clothing lockers and placed them in parking garages and parking lots (clothing lockers were placed in health clubs to enable cyclists to store a week's worth of work clothes). Affiliated athletic clubs manage the individual stations, but are not engaged in promoting the program. A Bike Central member survey found that 35% of all bicycle trips taken to work replaced single-occupancy automobile trips. Bike Central encouraged mode switching by providing needed elements to make bicycle commuting more convenient.

In **Philadelphia**, a Bicycle Parking Foundation was formed several years ago to improve bike parking locally while assisting other bike advocacy groups nationally. The Foundation's long-term goal is to form a national bike parking cooperative, enabling groups to design, fabricate, deliver and install the racks of their choice. The Foundation has assisted with installing bike racks for numerous Philadelphia businesses. The Foundation uses the Portland guidelines for implementing facilities (see Appendix C).



*A business in Philadelphia chose to place these racks in front of their office building to complement the character of the building (source: Kryptonite Corporation).*

The City of **Cambridge** Bicycle Parking Program provides free installation of city post-and-ring racks for businesses on a sidewalk or other city property if the *business pays for the unit* (which costs \$66).

The program officially started 4 years ago but due to funding delays has only been implementing facilities for the past nine months. To date there are about 220 post-and-ring units installed, mostly through business requests but also upon the program's own survey (in which case implementation and unit costs are fully covered by the city).

The ring-and-post facility was chosen because it provides good support for the bicycle and an insult design complements the City's character. In addition, implementation is fairly cheap for this facility. The ring-and-post unit, which can hold up to two bikes, is also in use in Toronto and London, ON, and in one business district in Portland, OR.



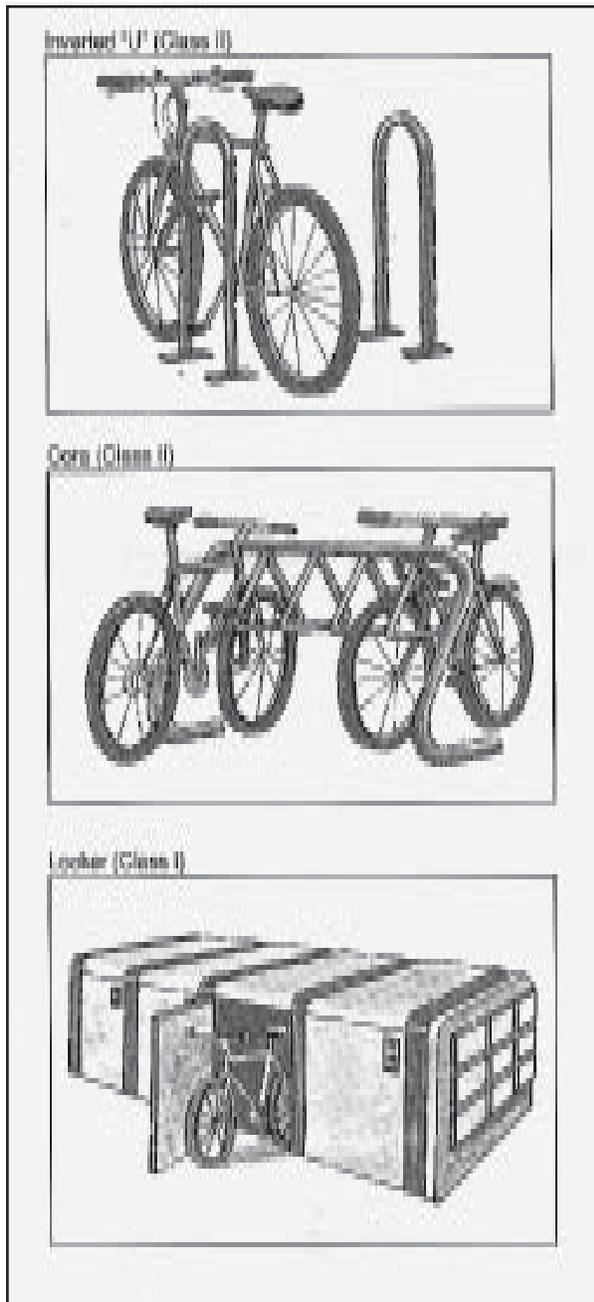
*The City of Cambridge's Post-and-Ring rack (source: Cambridge Community Development brochure).*

### **Guidelines**

Guidelines are often developed by local municipalities to guide the implementation of bicycle parking facilities by private entities or employers, both to save time and money and ensure the installation of effective and secure facilities. It may be mandatory to follow municipal guidelines where the provision of bicycle parking facilities is required by code, or, merely recommended where they are not.

Guidelines make recommendations on what type of facilities to use, and where to effectively locate them. They serve as helpful guides for government officials and personnel, developers, and business owners who want to provide good bicycle facilities and promote bicycle ridership among their residents, customers and employees.

Portland and Eugene, OR; Denver and Boulder, CO; Seattle, WA; Los Angeles, Palo Alto, Santa Cruz, CA; Boston and Cambridge; MA, and Vancouver and Edmonton, Canada are some cities that are using published guidelines to encourage and assist the installation of bicycle parking facilities by private property owners.



The Alternative Transportation Organization “Go Boulder” guide is distributed to businesses, employers and others to assist with bicycle parking provision.

### Advertisement

Another initiative to encourage private implementation is to permit advertisement on bicycle parking facilities by law. Minnesota, for example has a law that allows advertisements, public art, and informal signs to be placed on bicycle racks and bicycle storage facilities.



Advertisement on Bike Racks in Minneapolis allowed by State law.

In 1993, the City of Edmonton initiated a sponsor-based bicycle parking program. A successful bidder places bicycle racks on the road right-of-way in designated high use areas of the city in return for advertising on the rack.

Similarly, some municipalities around Vancouver have signed contracts with advertising companies, who have agreed to install and maintain bicycle racks in exchange for displaying advertising on them.

It is generally recommended that bicycle facility guidelines should be associated with advertising on facilities since sub-standard facilities are often implemented to take advantage of a possible advertising stand.

### **Bike Parking as part of Multi-Purpose Designs**

Not yet realized in New York City is the design of street furniture for multi-purpose usage, including accommodation for bicycles. Great potential exists in the redesign of newsstands and parking meters for multi-purpose usage, especially in light of diminished street space.



*A good example from Seattle of combined usage of street furniture for bicycle parking and news boxes. It is also an opportunity for cost-sharing.*



*Secure bike parking in Minneapolis where a metal ring attached mid-way to a post allows the frame and one wheel of the bicycle to be locked on, - an effective way of using existing street furniture for bicycle parking.*

*“In Philadelphia hundreds of sidewalk bollards are being considered as potential bike posts (inverted U’s) that have been installed with a federal grant.” (Article by John Dowlin in the New York Times, 8/23/98).*

### ***Bicycle Locker Programs and Bike and Transit - Making the Intermodal Connection***

Bicycle Locker Rental Programs have been used in a number of municipalities. In addition, several rapid transit systems across the country now provide bike storage lockers at outlying stations so that bikers can ride to a station, lock their bike and then ride the train to their destination.



*Minnesota Rideshare (source: cycle-safe brochure).*

#### **General Recommendations**

Bicycle lockers are recommended as a long-term parking facility in areas where security is in question or where there is limited opportunity to provide weather protection.

The U.S. DOT/FHWA recommends that lockers should be located where an attendant can monitor their use. Use should be limited to a specified term (e.g. 24 hours), with lockers being cleared accordingly. Lockers can be set up for free use

(bring your own lock), for coin operation or for operation using cards or tokens distributed via a permit system. A required key deposit with a quarterly maintenance fee can be an effective management tool to keep track of when a locker is being used regularly.<sup>1)</sup>

In general, active marketing of locker programs, careful selection of lockers and a good system of administration and technical guidance, in conjunction with safer cycling routes to stations, are recommended to encourage people to bike and ride. In particular, guarded bicycle parking facilities (popular in Europe and Japan), offer the best protection against vandalism. Employers, who provide space or money for car parking, are also urged to offer bicycle lockers.

#### **Existing Locker Programs**

As previously mentioned, bike lockers and bike racks are available at the San Francisco Bay Area Rapid Transit (600 lockers and 1400 racks), the Washington Metro System (650 lockers with waiting list) and the Sacramento Regional Transit's light rail service.

Using ISTEA funding, train stations and bus stops in Minneapolis were outfitted with lockers to facilitate bike and ride. The local transit company in Vancouver has installed bike racks and lockers at major transit exchanges. Most of these are located in the suburban areas outside of Vancouver.

The City of Portland, OR, administers over 200 locker spaces at transit stations and in the downtown area. Expensive car parking in these areas makes bicycle lockers very desirable. The lockers rent for approximately \$10 per month (\$7.50 per month if you rent for six months or more). A key deposit is required to cover costs in case of a lost key. The program provides a variety of lockers purchased from Cycle Safe, Creative Pipe and others. The lockers are generally located on wider city sidewalks or in city owned garages.

The Portland Transit Authority purchases lockers for their light rail terminals, bus line transit centers and park and ride lots. The city generally administers these lockers when they exist within the city limits. Portland also has many additional privately installed lockers which are generally well-used.

Madison, WI, has installed about 20 lockers which are mostly rented-out on an annual basis (for \$60 each). The city claims that there is very little vandalism or misuse. Fees cover the long-term administration, funding is only necessary for initial installation. According to the system administrator, the locker rental program works best when lockers are leased yearly. This way, the locker is kept locked even when nobody is using it. As a rule, lockers left open are subject to vandalism.

In the New York area, lockers have been installed at selected stations on a trial basis on the New Jersey Transit (NJT), the Long Island and Metro North commuter railroads.

#### **Less Successful Locker Programs**

Some locker providers have reported problems. According to NJT, bicycle locker installations are not as efficient as expected. Costs are very high and the facilities are not being used as much as less expensive bike racks which are also available. However, NJT currently plans to install 139 lockers at 22 stations and 704 racks by the end of this year (as of now only 9 of 161 NJ transit stations have lockers). NJT has been installing bike racks underneath awnings and canapes for weather protection when possible.

The Bicycle Locker Program at the Long Island Rail Road was set up as a demonstration project, and facilities were placed at four sites. Municipalities were meant to administer the sites but have not. Reasons given by municipalities for opposing lockers include the fear that they will be used as homeless shelters or storage places for things other than bikes. Police departments

have expressed concern that lockers would be perfect places to store explosives.



*Bicycle Racks provided by New Jersey Transit.*

Due to vandalism, racks and lockers have been removed by the transit authorities in Atlanta, Philadelphia and Milwaukee.

<sup>1)</sup> U.S. Department of Transportation/Federal Highway Administration: *Bicycle and Pedestrian Planning Under the Intermodal Transportation Efficiency Act (ISTEA): A Synthesis of the State of the Practice, July 1997.*

### ***Bike Station - A special form to Combine Bike and Transit***

One high profile means of encouraging combined use of bicycles and trains, common in the Netherlands and Japan and now being initiated elsewhere, e.g. Denmark, is the provision of Bicycle Stations. These offer a range of services in addition to secure and convenient cycle parking, for example cycle hire, cycle repair, cycling and tourist information. In some cases, other facilities are included such as newspaper kiosks, to assist economic viability. The Bicycle Station should be seen as an integral component of the bike and ride system and part of a wider network to encourage the full potential of the bicycle and public transport. The human contact of a guarded parking area may be preferred by users to an automated system.

Even where the full range of services provided at Bicycle Stations is not feasible, it is helpful to have cycle hire facilities at or near stations, as well as information about safe local routes for cyclists. In Switzerland, for example, bicycles can be hired at each of the country's railway stations and these facilities are promoted as part of rail-based tours.

The first Bike Station to be established in the United States opened in Long Beach California in 1996.



*The Long Beach Bike Station was the first one to open in the U.S. (source: The Station's Chain Letter)*

The Long Beach Bike Station concept was modeled after the many successful European and Japanese examples.

*"In contrast to the U.S. Japan counts about 8,300 bike stations and there are over 3,000 such facilities throughout Europe. The Netherlands counts 84 bicycle stations with capacities from 1,150 up to 4,000 bicycles."*

The Long Beach Bike Station offers a manned, bicycle commuter facility which links to the existing transportation system. It is strategically located at the transit mall serving a Metro Line, Long Beach Transit, a Runabout shuttle, bike paths and a downtown shopping and dining district.

#### **The Long Beach Bike Station provides full services including:**

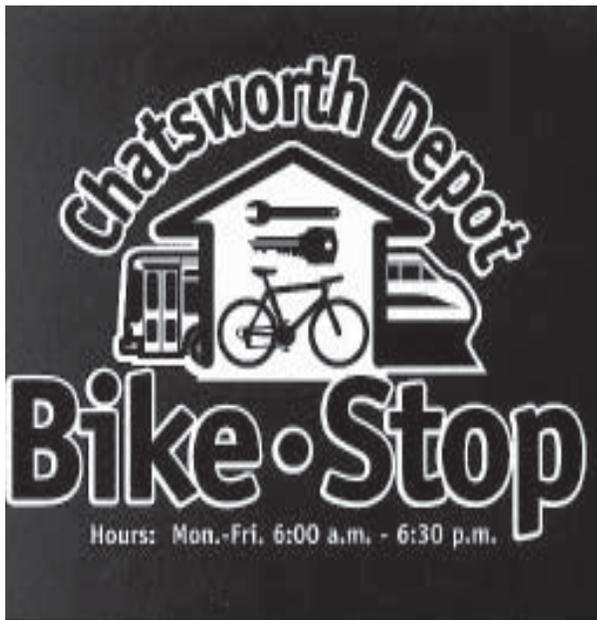
- \* Valet parking - enclosed, guarded bicycle storage;
- \* Bicycle repairs and tune-ups - available at market rates, while-you work or wait;
- \* Retail merchandise and bike accessories;
- \* Restroom and changing areas, Coffee bar and patio;
- \* Education programs - bike safety and maintenance workshops;
- \* Commuter Bike Club - monthly benefits package for regular commuters, cycling clubs and transportation coordinators;
- \* ZAP Electric Bike Retail and Rental Outlet.

Primary funding to start the Long Beach Bike Station came from ISTEAs Congestion Mitigation and Air Quality Program (CMAQ) and the Los Angeles County Metropolitan Transportation Authority (LACMTA).

Salaries, marketing and general overhead are equally funded by the city and LACMTA. It has developed into a convenience center for bicyclists and acts as a booster to transit ridership.

According to the FHWA's *Best Practices Report*, community leaders believe the bike station has enlivened the street and attracted tourists.

Facilities like the Long Beach Station are scheduled to open this year in Santa Clarita and Palo Alto, and more are being planned. Los Angeles recently (about a month ago) opened a *Bike Stop Station* in downtown which provides services similar as to those offered at the Long Beach Station.



## BICYCLE PARKING IN OTHER COUNTRIES

### *General Information*

Planning for cycling and the development of bicycle facilities is much more advanced in some European countries and in Japan than in the United States. European countries have long accepted cycling as a form of transportation not just for recreation but for commuting purposes.

As a major difference, many European countries prioritize environmental concerns more than the U.S., and this is reflected in their bicycle planning efforts. Use of the automobile is discouraged in Europe and Japan by auto restricting policies and initiatives that artificially inflate the cost to drive such as high fuel prices, high taxes on car sales, high parking costs and high tolls on national highways in some cases. Simultaneously, the use of the bicycle as an alternative, both by itself and in conjunction with other modes has been made much faster, safer, cheaper and overall more convenient. In general, throughout the cycling countries abroad, it can be found that federal initiatives have encouraged local cycle-friendly projects and set the basis for a guiding principle that the car and the bicycle are to have equal status as a means of transportation.

The importance of providing adequate bicycle parking facilities as part of a successful and comprehensive bicycle planning strategy has been well recognized in The Netherlands, Germany, Great Britain, Belgium, Switzerland, Scandinavian countries and Japan. For example, throughout The Netherlands building permits can only be granted when building applications meet bicycle parking regulations adopted by local authorities. In many cases this means buildings have to provide equal amounts of motor vehicle and bicycle parking facilities. In The Netherlands regulations refer to the country's building regulation.

Experiences from other countries can be useful to broaden the scope of ideas and innovations that currently exist in the United States. The following section does not completely cover existing programs and efforts from other countries but gives an overview of some of the more unique and comprehensive strategies experienced and realized abroad.

### *Facts from the Netherlands*

Basically every site in the Netherlands is accessible by bicycle, and therefore, a need for bicycle parking facilities exists almost everywhere. According to the Dutch Design Manual *Sign up for the bike*, about 900,000 bicycles are stolen in the Netherlands each year. In some larger cities the chance of a bicycle being stolen is about 40%.<sup>1)</sup>

*“Only in recent years has thinking about bicycle parking in the Netherlands begun. Bicycle theft was an important reason, but also the ordering of public space and the image of the bicycle. The subject has gradually become a serious aspect of a policy aimed at limiting the increase of car traffic and providing alternatives for this. Bicycle parking policy thus has developed into a major component of the overall traffic and transport policy in the Netherlands.”*<sup>2)</sup>

In order to convince local authorities of the need for bicycle parking provision, and to provide them with the knowledge required for the development of bicycle parking policies, *Making Room for The Bicycle, Guidelines for Parking and Storing*, was published by the Center for Research and Contract Standardization in Civil and Traffic Engineering (C.R.O.W) in 1996. Using these guidelines as a reference and manual, bicycle parking plans were drafted for four Dutch municipalities, including Rotterdam, Hengelo, Valkenswaard and Arnhem.

### *Systematic Bicycle Parking Provision*

In **Utrecht**, one of the largest cities in The

Netherlands, an independently operating bicycle parking company/organization monitors the supply of bicycle parking facilities. The company is associated with the municipal car parking company, which enables car parking charges to flow to the implementation, maintenance and administration of bicycle parking facilities.

In **Amsterdam**, the Amsterdam Association of Bicycle Parking Facilities Organization (AMSTAL) has been set up to assist and advise licensees who run cycle storage facilities. AMSTAL approves and recommends local bicycle parking projects to be subsidized by the city council. Comprehensive neighborhood district plans are developed by prospective operators and submitted to the council. A similar approach has been undertaken in **Rotterdam** where a comprehensive bicycle parking plan that covers major destination points and locations was developed by an established organization and approved for funding by the city council.

The city of **Hengelo** divided its area in 50 meter sections to analyze capacity and to identify potential locations as part of a comprehensive bicycle parking plan. The plan of **Valkenswaard** includes the replacement of old-fashioned facilities with better racks and installation of video cameras to monitor the most theft sensitive places.



*In Valkenswaard, more secure and convenient bike parking facilities are replacing old ones (source: C.R.O.W Bicycle Parking in The Netherlands).*

In general, facilities are being paid for by the users, the providing organization, and the city (tax revenues). The chairman of the board of the bicycle parking organization in Utrecht claims that although provision of diverse bicycle parking facilities has increased, more efforts are needed to create parking, especially near homes in older neighborhoods where storage space is not available within most buildings. One approach to fill a lack of parking in these areas has been the implementation of bicycle drums and cages that are either accessible through group keys or with electronic locksystems or chip cards.

In addition, the fact that many government officials (such as council members) are avid cyclists themselves encourages the public to cycle.



*The Bicycle Drum is an innovation for older neighborhoods where houses often lack enough storage space (source: *Moderne Rad-verkehrsanlagen und Fahrrad-Infrastructure-Perspektiven fuer Muenchen*).*

<sup>1)</sup> Compare “Sign up for the bike”; *Design manual for a cycle friendly infrastructure*, published by the Center for Research and Contract Standardization in Civil and Traffic Engineering (C.R.O.W), pages 239-258, 1997.

<sup>2)</sup> “Bicycle Parking in The Netherlands”, prepared by the Center for Research and Contract Standardization in Civil and Traffic Engineering (C.R.O.W), Preface, September 1997.

### ***Bike and Transit - Making the Intermodal Connection***

The Dutch Railway Company has approximately 375 railway stations that all provide some type of bicycle parking facility. Typically a combination of guarded (at about 80 stations), and unguarded facilities (often lockers) exist. Generally guarded facilities are combined with repair and rental services and selling accessories for sale.

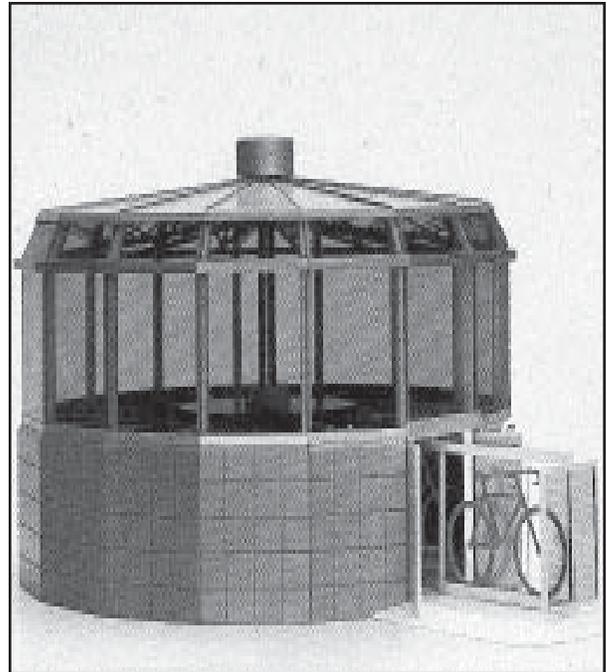
The main train station in Groningen<sup>1)</sup> has as many as 4,000 attended spaces for bicycles and even more unattended racks.

Other Dutch public transport companies are providing bicycle parking near bus stops.

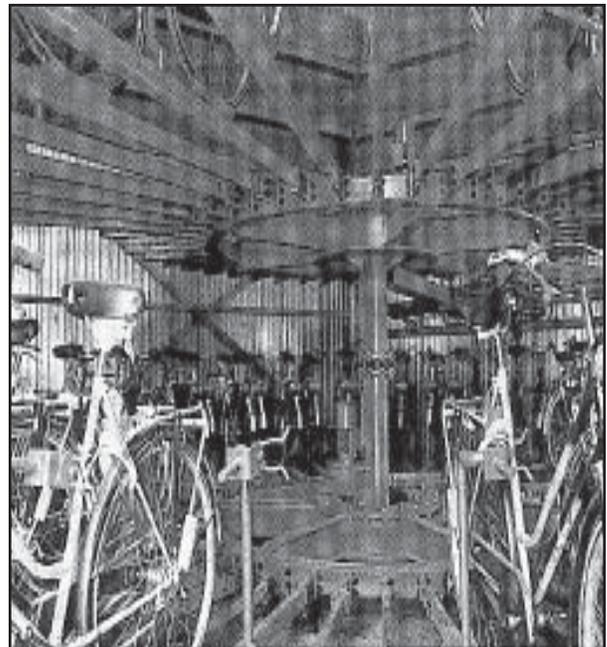


*Sheltered facilities are often found at bus stops (source: C.R.O.W, Bicycle Parking in The Netherlands).*

Facilities vary from simple cycle-racks and stands to lockers and automatic storage units such as day-lockers and bicycle roundabouts, which are still being experimented with at various locations in The Netherlands.



*The Bicycle Roundabout is an automatic storage facility experimented in The Netherlands. (sources: (top) Wohin mit dem Fahrrad, German Bicycle Association (ADFC); (bottom) C.R.O.W, Sign up for the bike).*



<sup>1)</sup>*The U.S. World Watch Institute ranks Groningen as the number-one cycling city in Europe and number three in the World.*

### ***Exceptional Initiatives***

Some cities are experimenting with bicycle parking projects as possible job-creating schemes which are usually eligible for a variety of governmental subsidies. A government job-creation scheme in Groningen included 40 long-term unemployed people to work at a cyclepark in a center city multistorey parking garage. A similar approach is undertaken by the cities of Amsterdam and Rotterdam.

Finally, some “Take and Ride” programs (loan a bike, electronic tagged bikes) are gaining popularity. In Amsterdam these programs have been established in districts with high-profile attractions such as the Amsterdam Zoo, Tropical Museum and the Market. Cycle couriers plan to use the cycle loan scheme in various districts.

### ***Facts from Germany***

Although bicycle parking is basically provided in all urban areas throughout the country, many facilities do not provide adequate safety and quality and therefore are not being used. Initiatives are underway in various states and cities to improve conditions.

A very common but old-fashioned bicycle parking facility is the bicycle clamp (shown on page 59 and also referred to as a “wheel-killer” facility since it only supports the front wheel which can easily bend and be damaged). This type of facility has recently been replaced (by municipalities) with better, more secure types.

Recently reviewed federal guidelines for bicycle facilities (Bicycle Facilities Recommendations, ERA 95) include bicycle parking facilities recommendations that cities are using for improvements. In addition, the German Bicycle Association (ADFC), a nationwide organization and member of the European Cycling Federation<sup>1)</sup> began a government sponsored facility test pro-

gram in 1996. Different facilities were evaluated based on the security they provide, their accessibility, their safety for other traffic participants, maintenance requirements, acceptability and effectiveness of the locking device that secures the bike. The result was a selection of facilities that the ADFC now officially recommends.



*The picture shows one of the ADFC recommended bicycle racks, in this case well used on the public right of way in Frankfurt.*

Advertising often accompanies many bicycle parking facilities. However, the ADFC has called for the institution of qualitative requirements for bicycle parking facilities to avoid misuse of pseudo-cycle facilities that exclusively serve as advertisement stands.

<sup>1)</sup> *The European Cycling Federation (ECF) currently consists of a 13 country membership that encourage intercontinental cycling by developing a European wide network.*

### *Some Comprehensive Local Bicycle Parking Programs*

#### **Muenster, North-Rhine Westphalia**

In 1992, North-Rhine Westphalia included bike parking provisions in their building regulations. In 1995, the state passed bike parking ordinances that now require public buildings and institutions to provide storage for bicycles as needed.



*Replacement of car parking by bicycle parking in Munster (source: City Planning Department, City of Munster).*

The government of the federal state North-Rhine Westphalia has followed up the federally sponsored project with a series of cycle-friendly schemes in the region's municipalities.

Muenster, the economic center of Muensterland, North-Rhine Westphalia, has a population of about 300,000 and is home to Germany's fifth-largest university. Thirty-four percent of its 300,000 people use the bicycle for local transportation, - the highest level of bicycle use in Germany. In 1992, the city received the ADFC

cycling club's national "Golden Bicycle Award" for being the cycle-friendliest city in the country. In 1996, the city counted more than 6,200 bicycle racks that were implemented through the municipal rack installation program.

As shown in the picture (left), many car-parking spaces have been replaced by designated bicycle parking spaces. All free car parking has been eliminated in the city center and racks have even replaced some former car lanes.

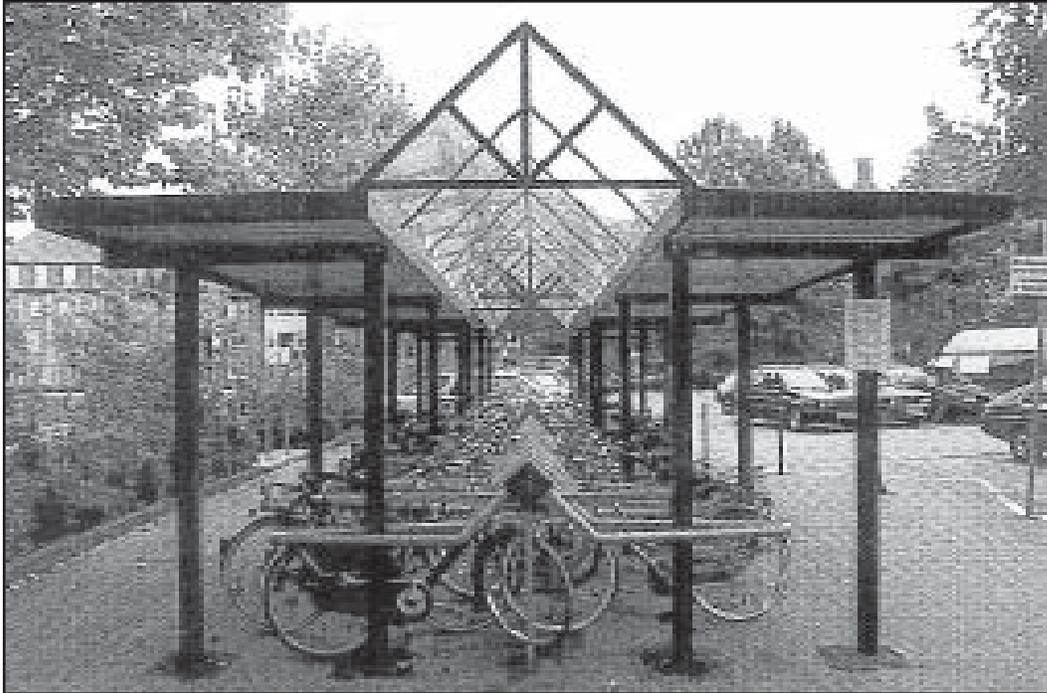
City-center shops have been commissioned by the local authority to site racks in front of their premises. Other innovations include special bike rack designs, sheltered racks, and theft proof bike cages.

In addition, a major concept of the city's bicycle parking scheme is to provide a few large scale bicycle parking facilities near the center of the inner city and many smaller scale parking facilities at various surrounding locations.

Larger scale parking facilities are generally used by people that are shopping in the city center and have to run more than just a few errands. Bicycle parking is also provided at most destinations in outlying areas. As a general rule, Muenster makes public space available for bike parking when there is no space on the private property.

Due to the large number of bikes, time limited parking was established at Muenster's train station where more than 2,000 bikes are parked every day. Currently, Muenster is building a bike station for 3,000 bikes which is expected to open in 1999.

The city also supplies bike lockers which people can rent for a fee. For financial and aesthetic reasons, however, very few lockers exist in Muenster. Instead, the city is now trying to use more bike cages which seem to be safer, less expensive, and less visibly offensive.



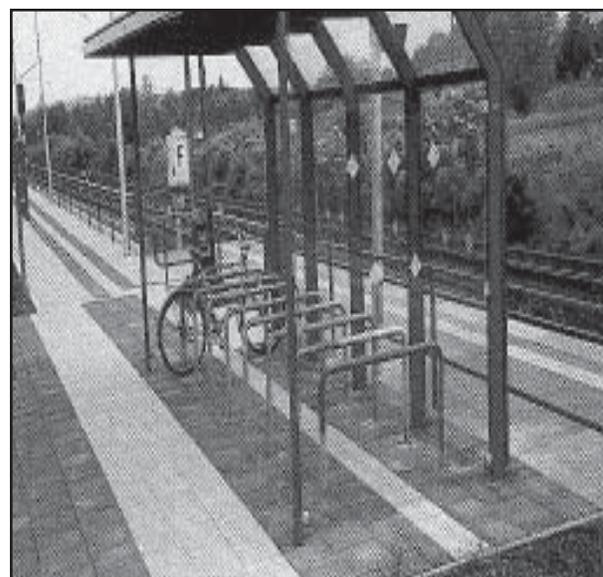
*A large scale bicycle parking facility close to the city center (source: Weisstalwerk; manufacturer).*

To assist and encourage private implementation, the Public Information Division of the City Planning Department has prepared a special guide that supplies information on how to plan effective bicycle parking provision. In addition, the guide lists approaches that have been successful in encouraging bicycle parking.

The city gives awards annually to firms that do the most to increase bicycling among their employees by providing showers, bike lockers, bikes to borrow, bike racks and allowing a flexible dress code. Another award is given to the “cycle-friendliest building” in Muenster. Those initiatives are meant to encourage private property owners and employers to provide bicycle parking and to gain as much publicity for the project as possible.

Bike and Ride associated with buses is also being promoted, with cycle storage provided at many bus-stops. At most major inter-modal transfer points there are covered racks and in a few cases, cycle lockers. As part of the bicycle promotion

promotion program in Muenster, bicycle rental facilities are provided at all train stations and many other transport nodes throughout the region. On the main road into Muenster there is a park-and-ride facility where visitors can catch a bus to the center or, for five marks (approximately \$3), hire a bike.



*Sheltered facility to promote bike and ride (source: Wohin mit dem Fahrrad, ADFC).*

The problem of people storing bikes for long periods of time at the station and in the city center is dealt with in an unusual way: every day a different colored strip is stuck onto all parked bicycles and those that are still there after four days are removed; in some busy shopping streets the limit is two days. Owners can recover their property from a depot, but around 400 bikes are left unclaimed every year.

### City-State of Bremen

Bremen, considered the second most bicycle friendly city in Germany, was the country's first city to establish a guarded bike station at its main train station in 1982. The city also has had a rack installation program since 1993, facilities are provided throughout the city.

The city reduced portions of car parking and replaced it with guarded bike parking in most car parking garages. Approximately 300 racks are available at transit stops; some main stops provide bike lockers or boxes (see picture on next page).



*A Bike Station at Bremen's main train station. Due to high demand, racks have been added in front of the station.*



A survey of the cycle population showed that most people are willing to pay for safe and secure bicycle parking facilities. Over 60% would pay about one dollar per hour and four dollars per day. A plan for an automatic bicycle parking garage in the city center has been considered.



*Combined short-term and long-term bike parking recently realized at a bus stop near a retail area outside of the city center. Bus service goes directly into Bremen's city center and to various other locations.*

Bremen also hosted the nationwide conference on cycling issues called “A Space for the Bike - Concepts to Improve Cycling in Cities” in 1993. A major topic of the conference was effective bicycle parking planning. General recommendations made at the conference included the overall reduction of car parking spaces and replacement with bike parking; to increase Park and Ride and Bike and Ride in urban areas; to encourage various districts and retailers to participate in cycle planning; to include bicycle planning financing in local budgets; to encourage private parking associations to turn into modern economic-parking associations (inform about economic benefits of providing bike parking); to seek parking garage owners cooperation; to encourage employers/companies to provide bicycle parking to increase the number of bike stations offering various services; to include the requirement of bicycle parking facilities as a component of local ordinances; and consider advertisement on facilities where appropriate for cost-sharing.

The conference concluded that effective bicycle parking facilities can only be realized if the public as well as businesses, companies and other institutions cooperate with local planners to provide facilities. Bicycle parking has to be planned comprehensively and implemented citywide in order to effectively encourage cycling.

### **Freiburg, Baden Wurttemberg**

The local policy in Freiburg is very pro-bicycle out of concern for the environment. In 1987, the city had 2,200 racks installed in the city center. Another 2,800 were installed by 1996. Over 1,500 bike racks are provided at transit stops, and the main train station has space for over 850 bicycles. All public-transport interchanges on the edge of the city have Park/ Ride and Bike/ Ride facilities. The city has experimented with various types of facilities to find out which are most popular. Intensive research has been done on identifying best locations for placing racks considering the various purposes of parking.

The Traffic Division of the Ecological Institute in Freiburg gives advice on what type of facilities to use in different locations throughout the city. A combination of racks and cycle-parking bays is also being considered for less and more expensive bikes respectively.

### **Munich, Bavaria**

The city of Munich has 28,000 bike racks installed at public transport stations. A map developed by the Department of City Planning indicates bicycle parking facilities at stations.

In the future, the Department intends to regulate the number of bike parking facilities required in residential and commercial buildings to provide a certain amount of bicycle parking facilities as existing in some states of Germany.



*Bicycle Parking in Frankfurt. Again, some street furniture offers good options for combined usage.*

### **Frankfurt, Hessen**

In 1992, the city of Frankfurt started to install bike parking facilities at well known inner-city destination points. In addition, the city has a bicycle rack request program. Through the rack request program, private organizations or institutions can fill out a simple application (including a drawing of the site). As long as basic requirements are met, free rack installation is provided by the City.

### *Facts from Great Britain*

In the UK, the Government's Cycling Policy Statement (UK DOT, 1994) emphasised the promotion of cycling as a way to stay fit and healthy, to save on personal expenditure and reduce harm to the environment.

A *National Cycling Strategy* (UK DOT, 1996) was developed through a partnership process involving public and private entities. The partnership was co-ordinated by the Department of Transport. The National Cycling Strategy focused on four issue areas, including cycle security. The goal of the Strategy is to double the number of cycle trips by the year 2002, and quadruple the number by 2012<sup>1)</sup>. Recommended actions for improving cycle security include local parking programs at all major destinations and the establishment of cycle parking standards in conjunction with local development plans. A recently developed government guideline, *Cycle Friendly Infrastructure - Guidelines for Planning and Design* (1996) states that cycle parking needs to be secure, easy to use, conveniently located in a central area, adequately lit, well marked with signs, supervised, and protected.<sup>2)</sup>

A number of local authorities in the UK impose development controls which incorporate guidelines on the provision of cycle parking facilities. The number of bicycle parking spaces are either determined on the basis of the total floor area of a building, car parking spaces, or number of beds.

A study commissioned by the Department of the Environment, Transport and the Regions (formally called DOT) examined cycle parking conditions in the cities of Leicester, Nottingham, and Southampton with regard to adjacent land use, location and journey purposes. The surveyed cities all provide "Sheffield" stands (named after the city where they were invented) around their city center particularly at educational establish-

ments, civic centers, food stores, shopping areas, public buildings, transit stations, business and commercial premises and tourist sites.

In Nottingham, public stands are often provided in groups of 3 or 4, and each cycle parking area carries a blue cycle parking sign together with details about the city's cycle locker scheme.

The City of Southampton also uses railings and "Butterfly" stands in addition to "Sheffiled" stands. The Southampton ferry terminal has installed a number of bicycle lockers as part of a "Cycle and Ride" program.



*Sheffield stands were cyclists' preferred form of parking (source: TRL report 7/97)*

In Liverpool, a Cycle Center (a number of which are being established around the country) serving a city population of about 450,000 opened in 1996 and includes a range of facilities such as parking, showers, repairs, and accessories for local cyclists.

Cycle Parking schemes involving smart card technology and/or closed circuit television are relatively new innovations. Closed circuit television and the presence of security personnel have been an effective deterrent to cycle theft at various Park and Ride sites. The Cambridgeshire County Council has combined video

surveillance with a number of bike locker sites in an attempt to deter theft and encourage more cyclists to ride to work.

A more ambitious scheme was tried in Portsmouth in 1995 to enable registered users to access and borrow a cycle from a secure compound with a smart card entry pass. After the cycle journey had been completed, cycles would be parked in another safe compound. The success of this scheme has not yet been evaluated.

<sup>1</sup>) National Cycling Strategy, DOT, London UK, 7/1996.

<sup>2</sup>) Cycle friendly Infrastructure - Guidelines for Planning and Design, UK, 1996.

### ***Facts from Belgium***

Many Belgian cities have experimented with new types of bike racks to replace the old-fashioned “wheel killers”. In addition, car parking spaces are replaced with bike parking as part of the local policy.

#### **City of Gent**

A specialized rack was designed for the city of Gent in 1994. It was placed in pedestrian areas, near public buildings, and on the streets in the city center. The city of Gent also has an underground cycle parking facility which was provided for employees of the local government and is accessible by smart card.

#### **City of Brugge**

An agreement between the City of Brugge and the National Railway was made to improve bicycle storage facilities near the main railway station. Approximately 1,500 racks will be placed in front of the station, 50% of which will be guarded and paid for by the user. Initial implementation will be paid for by the railway company.

### ***Facts from Denmark***

The Danish government started to provide funding for cycling facilities in the country’s urban areas about ten years ago, by provided grants for towns to develop their own cycling facilities. The aim was to increase cycle-use and cut casualties among cyclists.

The Ministry of Transport is currently developing a Bicycle Master Plan to promote safe cycle traffic. The plan will be published in 1999. Bicycle thefts are a big problem for cyclists in Denmark and result in great expenses for police departments and insurance companies. Therefore, more attention is recently being paid to providing secure and adequate bike parking throughout the country.

Cycling is very popular in Denmark and many cyclists belong to the Danish Bicyclist Union, a formidable lobby with more influence than some political parties.

To prevent Bicycle theft and encourage cycling, new security systems are being developed and installed at traffic terminals and other important destinations for cyclists throughout the country.

The Danish National Railways (DSB) has a “Cycle Center” program that builds weather-protected and guarded bike storage facilities at rail stations. Cycle centers offer locked parking, repair service and sales of accessories and new bicycles.

#### **Copenhagen**

Copenhagen has a very unusual way of preventing bicycle theft and encouraging cycling throughout the city: it provides free unique, useful but clumsy looking bikes that have non-standard parts and are brightly painted, easily recognizable and available throughout the city center. Sponsors of the program have advertise-

ment on the bicycle frames and on advertisement columns at each bicycle rack as well, which include a small map of the city.

The “city bicycles” can be found at 120 racks placed throughout the city center and can be used by everyone. The project, which started in 1995, provides over 3,000 bicycles. A similar project has been proposed by the City of Brussels, Belgium, for which the Copenhagen system served as an innovative example.

In addition, the City of Copenhagen provides adequate bicycle parking throughout the city.

### *Facts from Austria*

The country’s capitol **Vienna** has over 1,200 racks installed throughout its city boundaries. The cities of **Innsbruck** and **Salzburg** installed fully automatic bicycle parking garages (Velo-Mat) at their main train stations.



*The Velo-Mat is gaining popularity in Europe.*

Facilities provide space for many bicycles and are accessible via a chip-card, which opens a box that can accommodate a bicycle and other accessories such as luggage and shopping material. People can buy annual, monthly or one-time usage cards. This type of bicycle parking facility has been popular in Japan for several years and is increasing popular in European countries such as Germany, The Netherlands and Switzerland.

Salzburg also installed bike boxes, electrical secured bike racks at the train station, and 40 automatic bike lockers at its central bus station.

### *Facts from Switzerland*

In Switzerland, concern for the environment among politicians and the public at large has resulted in a high standard of public transport with relatively low fares. Fifty percent of the cost to implement Bike and Ride facilities at public-transport interchanges are able to be grant funded as per current environmental protection legislation. Two-hundred fifty of the country’s railway stations have bike rental facilities available with different types of bicycles that are less than a year old.

#### **Winterthur**

In the city center of Winterthur, bicycle parking is provided for over 3,000 bicycles including some covered facilities.

Only a few car parking spaces are available in the city center since on-street parking bays have been replaced by neatly marked bicycle parking spaces (for bikes which have stands).

Building regulations in Winterthur require all new developments and reconstruction projects to include bicycle parking provision within ten meters of the main entrance.

### ***Facts from Japan***

Since the 1970's, Japan's national and local laws have required bicycle parking facilities at or near rail stops.

A law without precedence anywhere in the world was established in Japan in 1981 requiring the Promotion of Bicycle Safety and the Provision of Bicycle Parking. The motives for the law were first, the high number of bicycle accidents and second, the severe obstruction of traffic resulting from the disorderly parking of huge numbers of bicycles, particularly at rail stations, called the phenomena of "bicycle pollution".<sup>1)</sup>

In Japan bicycles are considerably cheaper than in the United States and people worry less about them being stolen. Of greater concern is where they can be stored.

The Japan Bicycle Law sees to the improvement in quality and quantity of available bicycle parking by requiring bicycle parking for public use, encouraging better security systems, and requiring strategies to avoid abandoned bikes. Also required by law is the provision of federal and regional funding for private and public implementations. Wherever a certain amount of bikes are parked or expected, bicycle parking has to be provided in Japan.

The 1981 Bicycle Law was revised in 1994 under pressure from more than 200 local governments. Cities and towns have since declared cycle parking prohibition zones from which cycles may be removed by the city and after a certain time, be disposed of.

In 1994, a total of 2.3 million cycles were removed from railway stations of which 1.25 million were returned to their owners; 275,000 were used domestically as recycled bikes; 131,000 bikes were given to LDC's, and the rest were disposed.

According to the Japan Bicycle Promotion Institute, there is an estimated capacity of 3.5 million bicycle parking spaces at railway stations within approximately 9,400 designated bicycle parking areas. The Tokyo metropolitan authority alone spent 15.5 billion yen (140 million dollars) in 1995 to provide bicycle parking, remove bikes left in the open, and sponsor public relation campaigns to prevent bike abandonment.



*An angled slide-on facility for many bikes (source: Bicycle Promotion Institute).*

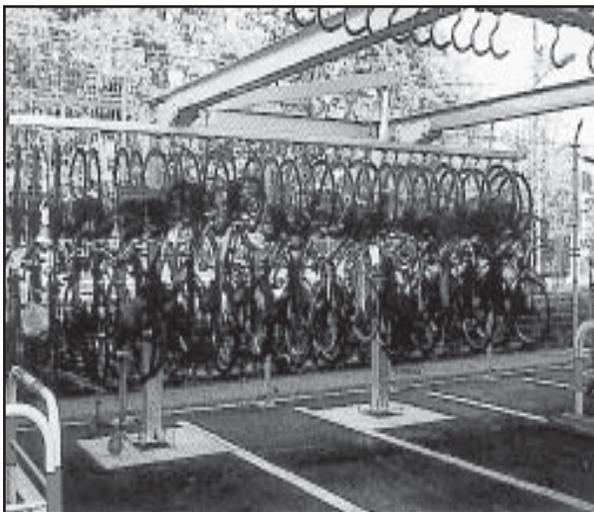
In Japan, half of all bicycle parking facilities are covered, ground-level parking structures; the remaining are uncovered parking lots. Japan's high land costs have spurred innovation in space-efficient storage. The majority of bicycle parking systems (bicycle parks) in Japan are either categorized as 'self-propelling' or mechanical. In a "self-propelling" facility, the bicycle is pushed from the entrance to the parking slot. These types of mechanical systems house bicycles on multiple levels. The average bicycle parking facility at rail stations holds over 270 bikes; some hold as many as 2,000 bikes each.<sup>1)</sup>

Automated bicycle parking facilities (which account for approximately one percent of total bicycle parking) include merry-go-round storage systems, dry-cleaner type circulating racks, vertical rotating palate systems, multiple-layer sus-

pension systems, and several types using cranes or robots to lift bicycles into overhead storage areas. Storage often involves vertically movable floor technology with high density capacity. In recent years, the development of underground-bicycle-parking-garages has spread.

Facilities are owned and managed by both private-and public-sector groups, including railroad companies. Stations offer “for fee” parking near the station and free parking a little further away.

Another approach used in Japan to prevent bicycle pollution is the Rent-a-Cycle system. This system of identical minicycles kept in parking lots and located around train stations supplies bicycles for commuting to and from stations for a small fee. As of 1996 there were about 30 rent-a-cycle facilities in Japan.



*Vertically mounted bike parking facilities are also very popular in Japan (source: Bicycle Promotion Institute).*

<sup>1)</sup> *Bicycle Parking Systems in Japan, Japan Bicycle Promotion Institute, 1997.*

## FINAL STATEMENT

The lack of safe, secure bicycle parking facilities is a major contributing factor to why more people do not use their bikes to make short trips and to why more attention is recently being paid to bicycle parking planning. In addition, because a well-maintained bike is most likely to be stolen, many cyclists ride bikes with poor brakes and lighting. The result is often a drop in status of the bicycle and increased cycle accidents.

Another reason why more attention is now being paid to good facility planning is that randomly parked bicycles at busy destinations, get in the way of pedestrians, who have to slalom between parked cars and bicycles. Good storage can provide better safety for both pedestrians and cyclists. Finally, urban areas appear much friendlier to residents and visitors when sidewalk clutter caused by bicycles is avoided.

Summarized below are the benefits resulting from the provision of effective bicycle parking facilities:

- *Provision of proper bicycle parking facilities increases cycling and therefore has a positive impact on the environment by reducing the use of the automobile;*
- *Bicycle parking requires far less space than automobile parking and in addition is much less expensive; a car parking space needs about 330 square feet of surface space verses 6-12 square feet for a bicycle;*
- *Provision of bicycle parking at the workplace has health benefits for the employee and cost benefits for the employer;*
- *Bicycle parking provided in retail-and commercial areas increases customers accessibility and therefore has a positive economical impact;*

- *Increased bicycle parking at transit stations can significantly increase the transit market area; improved bicycle egress systems can provide expanded employment opportunities for low income inner city residents who are now cut off from access to growing suburban employment;*

- *Bicycle parking facilities prevent sidewalk clutter and pedestrian incurring injuries caused by improperly parked bicycles;*

- *Studies show that shifting one park-and-ride commuter to bicycle-and-ride saves an average of 150 gallons of gasoline per year, and shifting an auto commuter to bicycle-and-ride can save an average of 400 gallons of gasoline; shifting auto commutes of less than three miles can eliminate resulting poor air quality, due to the cold start phenomena.*

Providing bicycle parking facilities without carefully analyzing the various different needs and issues associated with their provision may be a waste of time and money. Location, placement and type and quality of the facility are equally as important as how many facilities are installed.

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## **APPENDIX B**

League of American Bicyclists Bicycle Parking Requirements

Summary Table of Bicycle Parking Ordinances in North America

## Bicycle Parking Requirements Recommendations

<b>Use:</b>	<b>Required Number of Bicycle Spaces</b> (for cities with a 5% or greater bicycle commuter rate)
<b>Residential</b> (such as apartments and townhouses) general, multi-dwelling	1 class I/ unit + 1 class II/ 5 units
primarily for students and low-income families, multi-dwelling	1.5 class I/ unit + 1 class II/ 5 units
primarily for residents 62 and older, multi-dwelling	1 class I/ 10 unit + 1 class II/ 10 units
<b>Schools</b> elementary, middle school and high school	1 class I/ 10 employees* + 1 spot/ 4 students (50% class I and 50% class II)
colleges student residences	1 class I/ 1.5 beds + 1 class I/ 10 employees
academic buildings and other university facilities	1 class I/ 10 employees + 1 spot/ 3 student seats (25% class I and 75% class II)
<b>Park &amp; Ride Lots/Parking Garages</b>	20% of auto parking (75% class I and 25% class II)
<b>Transit Centers</b>	15% of daily boardings (75% class I and 25% class II)
<b>Cultural/ Recreational</b> (including libraries, theaters, museums, and religious institutions)	1 class I/ 10 employees + 1 class II/ 500 sq. ft. Or 1 class II/ 20 seats, whichever is greater
<b>Parks/ Recreational Fields</b>	1 class I/ 10 employees + 1 class II/ 3 users during peak daylight time of peak season
<b>Retail Sales/ Shopping Center/ Financial Institutions/ Supermarkets</b>	1 class I/ 10 employees + 1 class II/ 2000 sq. ft.
<b>Office Buildings/ Offices</b>	1/ 2000 sq. ft. (75% class I and 25% class II)
<b>Hotels/ Motels/ Bed &amp; Breakfasts</b>	1 class I/ 10 rooms + 1 class I/ 10 employees
<b>Hospitals</b>	1 class I/ 10 employees + 1 class II/ 15 beds
<b>Restaurants</b>	1 class I/ 10 employees + 1 class II/ 1000 sq. ft.
<b>Industrial</b>	1 class I/ 10 employees or 1 class I/ 5000 sq. ft., whichever is greater + 1 class II/ 5000 sq. ft.
<b>Day Care Facilities</b>	1 class I/ 10 employees + 1 class II/ 25 children
<b>Auto-oriented Services</b>	1 class I/ 10 employees
<b>Other Uses</b>	same as most similar use listed
<b>Notes:</b>	
* employees = maximum number of employees on duty at any one time.	
The minimum number of require bicycle parking spaces is 4, unless the required number would be 1 or less, then only 2 bicycle spaces must be provided.	

City	Multi-Family	H/Motel	Schools	Commercial	Retail	Manufact.	Recreation	Exemptions	Notes
Madison, WI (1988)	Auto varies: 0.5 - 1.25 per unit Bike 1 per unit	1 per 3 rooms 1 per 20 empl.	1 per 2 employees K-6: 1 per 10 empl. + students 7-college: 1 per 4 empl. + students	1 per 2 empl. 10% of auto or 1 per 20 empl.	1 per 300 sf. 10%	1 per 2 empl. 10%	varies: 1 per 4-10 seats; 10% of person capacity 10%		Minimum 2 spaces reduced by half after first 50 spaces provided, allows deferral up to 50%
Tucson, AZ (1990)	Auto varies from 1.25-2 per dwelling unit (multifamily) 0.5-0.7 per resident (group dwelling) Bike 8% for ≥4 units (50% class 1) 0.5 - 1 per resident for group dwelling or dorm (75% class 1)	1 per unit 8% (75% class 1)	K-8: 1 per 10 students + 1 per 250 sf. office 9-12: 1 per 5 stud. K-12: 1 per 10 student and empl. 9-12: max. 100 (class 2)	1 per 250 sf. GFA 8% (class 2)	1 per 200-300 sf. GFA varies: 8% of first 500 auto, than 5% (max. 100) or 2-4% (max. 150) (25-50% class 1)	1 per 500 sf. GFA 8% (90% class 1)	varies, 1 per 4-5 seats; 1 per 50 -250 sf. GFA 8-15% (0-50% class 1)	1-3 family, agricultural use, cemetery, salvaging, animal service, car service, golf course, billboards	very specified by land use group in Zoning Code and Land Use Code Minimum 2 spaces Percentage of required parking-class and location of the facility (same or other block) given
Palo Alto, CA	1 per unit (class 1)	10% (class 2 - covered)	K-8: 1 per 3 stud. 9-12: 1 per 2 stud. (class 3-enclosed)	10% (class 1 or class 2 - covered)	10% (class 2-covered)	10% (class 1)	30% (class 1)	single and 2- family, warehouse & distr., mortuaries, day care centers, auto services, drive-up window	in Zoning Code Allows deferral of up to 1/2 of requirement parking-class given
Boulder, CA	10%	10%	10%	10%	10%	10%	10%		Minimum 3 spaces Reduced to 5% after 50 spaces provided
Eugene, OR (1993)	1-2 per unit	10%	1-6: 1 per 10 st. 7-12: 1 per 8 st. college: 1 per 5 students	10%	10%	10%	10%	single family, drive-in theaters, mineral resource, recovery, mining, horticulture, cemeteries, billboards	Eugene Code (Administration Code) Minimum 4 spaces, covered parking often required in all new automobile parking structures required!
Portland, OR	high density only, 1 per 5-10 units	5% min. 5	K-12: 1 per 10 students college: 10%	5%, min. 5; some uses min. 3	5% min. 5	5% min. 5; some uses min. 2	5% min. 10		if ≥ 10 spaces required, half must be covered ordinance not only for new development, also required whenever building owners get a building permit (voluntary provision for the central city)
Austin, TX	none	1%	5%	5%	5%	5%	5%	agricultural use, auto serv., campgrounds, pet serv., airports, resource extraction, equipment sales and services, funeral, cemetery	

All bicycle parking requirements given as percentages refer to percentage of required auto parking.

City	Multi-Family	H/Motel	Schools	Commercial	Retail	Manufact.	Recreation	Exemptions	Notes
Gainesville, FL (1996)	10-25%	10%	K-6: 100% 7-9: 200% 10-12: 100% other: 10-20%	5%	10%	5%	5-25%	auto wrecking, junk yards & salvage yards, part of Central City District	Land Development Code (and County Zoning Code) 10% for all uses in shopping center districts and non-exempt sections of Central City District 1.5% for all uses in n hood shopping distr.
Seattle, WA	5-10 units = 1 space 11-20 units = 1 >20 units = 1 per 10 units		1 per 10 student + 5 employees	generally 10%, when more than 20 auto spaces required, (downtown 5% for all, major new developments)				1-4 family residential	in Land Use Code
San Francisco (1995, '98)									in Municipal Code (Planning Code) penalty if not fulfilled in city owned and leased buildings * Administrative Code
Toronto	building ≥ 10 units: 0.75 per unit, max. 200 spaces								In Zoning By-Law Code all required bike space provided as: 80% occupant - lockers or racks in secured room 20% visitor - racks* outdoors or indoors
Edmonton (1992)	building ≥ 20 units: min.5, max. 50 downtown: 10% other areas: 5%		10% min. 5	non-residential uses downtown area: 10% other areas: 5% always min. 5 and max. 50					in Land Use By-Law Code
Vancouver (1995)	classA: 0.75-1.25 per unit classB: min. 6 for building ≥ 20 units	classA: 1 per 30 units classB: 6 for ≥ 75 units	classA: elem: 1 per 25 empl. second./college: 0.4 per 10 stud. classB: 0.5-0.6 per 10 students	classA: 1 per 750 sf. GFA classB: 6 for buildg ≥ 1000 sf. GFA	classA: 1 per 1000 sf. GFA or 1 per 25 empl. (the greater one)	classA: 1 per 250-500 sf. classB: 6 per 500-1500 sf. Or per 300 seats	1-2 family, bed&breakfast, funeral home, agricultural use, social service facility	in Municipal Code class A: bike room/locker in buildg. (empl., resid) class B: bike racks (customer, visitor) if class A parking in non-residential buildings, shower/ change facilities and clothing lockers are also required	
Davis, CA	2 per unit								Municipal Code (Bike Parking Regulations)
Denver, CO (1995)	not required								
Pasadena, CA									

All bicycle parking requirements given as percentages refer to percentage of required auto parking.

Bicycle Parking Needs

City	Multi-Family	H/Motel	Schools	Commercial	Retail	Manufact.	Recreation	Exemptions	Notes
Turlock, CA				for all commercial, industrial, public and semipublic uses min. 10%, when 10 or more auto spaces required for public and semipublic use specified in a separate article					in Zoning Ordinance
Santa Cruz, CA (1994)	1 per unit	1 per 5 units	1 per 3 students (class 2-secured)	2 + 15% (60% class 1)	2 + 15% (20% class 1)	2 + 15% (60% class 1)	35%	1-2 family residence	in BP-Ordinance also required for Park and Ride Lots and Transit Centers (35% of auto); class 1: locker, supervised area - protection class 2: racks
Cambridge, MA (1987)	1 per 2 units	10% for all nonresidential uses (exemptions specified)						townhouse, elderly housing, mortuaries, cemeteries, pet serv, auto serv, distribut. centers	Municipal Code (Bike Parking Requirements)
Iowa City, IO (1995)	in all zones except CB-10 and CN-1a minimum number shall be provided (specifications not available) for every 7 bike spaces required for commercial use, the required number of auto spaces reduced by 1, up to max. 2								City Ordinance Minimum of 4 spaces reduced by half after first 50 space provided allows deferral up to 50%
Schaumburg IL				>50000 sf. GFA = 5 space 50000-99999 = 10 spaces >100000 =20	min. 10 spaces		case by case		Land Use / Zoning Code
Arlington County	1 per 10 units + 1 visitor-space per 50 units	1 empl.+ 1 visitor per 50 units		2 empl.-spaces per 10000sf. +1 visitor-space per 20000 sf.	1 empl.-space per 25000sf. + 2 visitor-space per 10000 sf. (< 50000 sf.) + 1 per each add. 12500 sf.				BP Requirements employee-spaces as class 1 visitor spaces as class 2 or 3
York County	1 per 10 to 15 units	1 per 100 units	K-8: 1 per 50 st. 9-12: 1 per 30 st.	2 + 1 per 15000 sf.	1 per 7500-10000 sf. GFA space	1 per 15000 sf. office space	varies: 1 per 100 seats or	single residential, auto service, animal service mortuary, bars, dance clubs,	Zoning Ordinance

All bicycle parking requirements given as percentages refer to percentage of required auto parking.

## **APPENDIX C**

New York City Racks Program Flyer, Fact Sheet,  
General Guidelines, Rack Clearance Standards

City of Portland Rack Design and Siting Guidelines

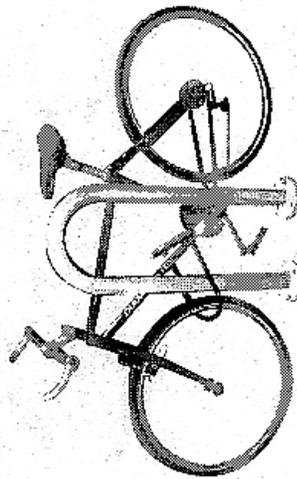
Facility Innovations and Ideas

### WHAT IS CITYRACKS?

CityRacks provides FREE installation of sidewalk bicycle parking racks throughout New York City to encourage cycling for commuting, short trips and errands.

### CAN CITYRACKS BENEFIT MY BUSINESS?

Virtually every business can benefit from CityRacks. By providing convenient parking to the cycling community, businesses can expand their client base and improve customer satisfaction.



### HOW WILL CITYRACKS BENEFIT MY NEIGHBORHOOD?

CityRacks provides added convenience for residents and visitors. The availability of CityRacks parking discourages cyclists from parking at mailboxes, parking meters, trees, and other sidewalk structures.

### WHERE ARE CITYRACKS INSTALLED?

CityRacks are installed on City-owned property throughout the City, usually on the City-owned sidewalk. The sites selected are virtually everywhere bicyclists frequent: business districts, neighborhood shopping areas, universities, museums, libraries. The siting criteria for the CityRacks are as follows:

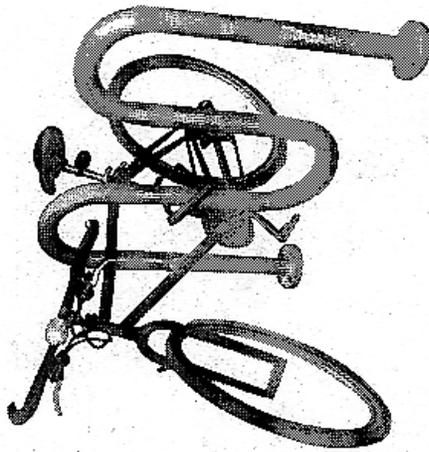
- City-owned property
- Wide sidewalks (minimum sidewalk width 12')
- Removed from the natural flow of pedestrians, usually at the curb and always away from crosswalks
- Usually a minimum of 6' from other street furniture (e.g., street signs, mailboxes, benches, telephones)
- Greater distances from certain features (e.g., up to 13' from fire hydrants, 15' from bus stop shelters and newsstands, and 18' from subway entrances)

### HOW ARE CITYRACKS INSTALLED?

CityRacks are installed at sites requested by businesses, local groups, City agencies, and private citizens. After installation, the CityRacks remain the property of the City of New York. The City assumes responsibility for the rack but not the bicycles parked at it.

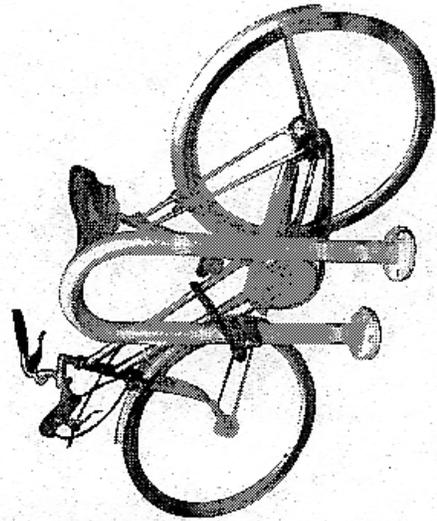
### HOW TO REQUEST A CITYRACKS...

Fill out the request form on the reverse side and mail to CityRacks. Conforming sites will receive racks, at no charge, on a first come, first served basis.



### WHAT DO THE BICYCLE RACKS LOOK LIKE?

The bicycle rack is attractive yet unobtrusive and is suitable for all types of bicycles and locks. The racks are continuous curve piping made of unpainted, galvanized steel. CityRacks have no sharp edges nor moving parts, and require little maintenance. CityRacks installs the racks in a variety of sizes: an upside-down 'U' rack for two bikes, a single loop for three bikes, a double loop for five bikes, or a triple loop for up to seven bikes.



## ON-STREET BICYCLE PARKING FACILITIES (*CITYRACKS*) FACT SHEET

### WHO:

- The On-Street Bicycle Parking Facilities program (*CityRacks*) is a joint effort between the New York Department of Transportation (DOT) and the bicycle advocacy group Transportation Alternatives.
- *CityRacks* will involve both private and public participants. Sites will be identified and racks will be requested by members of business improvement districts, community boards, civic groups, individual citizens and by TA staff and volunteers. Additionally, DOT staff will identify sites.

### WHAT:

- The DOT has received \$400,000 through the Intermodal Surface Transportation Efficiency Act Enhancement Program and will match this amount with \$100,000 to increase the availability of bicycle parking at various destinations throughout the City.
- In conjunction with the Arts Commission and Landmarks Preservation Commission, DOT and TA have chosen to install a continuous curve-type rack in three sizes – an inverted “U” to hold two to three bikes (depending on siting), a two-loop for five bikes and a three-loop for seven bikes. All racks are constructed of 2 3/8" unpainted, hot-dipped galvanized steel.
- DOT will install racks via two installation methods – in-ground cement and surface flange mounts.

### WHY:

- To provide much needed bicycle parking spaces, thereby encouraging leisure bicyclists to choose this transportation choice for other trips (e.g. library, shopping and errands).
- To provide air quality and reduce traffic congestion by encouraging the use of cycling.
- To reap the resulting economic benefits from increased customer access to commercial districts.
- To discourage bicyclists from adhering bicycles to other street furniture, thereby removing sidewalk clutter and improving the overall attractiveness of the City streetscape.
- To serve as a physical reminder of the City's commitment to cycling, raising public awareness of cycling.

### WHERE:

- *CityRacks* sites will be installed where requested locations adhere to DOT's siting guidelines. All DOT-funded rack sites will be inspected for engineering clearance by DOT Borough Permit Offices and will be installed by DOT's Traffic Device Maintainers.
- Possible site locations include retail and commercial districts, museums, libraries, stadiums, universities and civic centers.

### WHEN:

- By Earth Week 1996, as part of a pilot program, as many as 150 bicycle racks may be installed throughout the City. By Fall, 1997, approximately 850 additional racks will be installed, creating more than 3500 new bicycle spaces.

### HOW:

- *CityRacks* will implement a comprehensive outreach plan which will include press releases, direct correspondence to governmental agencies and community boards as well as the dissemination of written informational materials including a brochure, siting guidelines and rack request form.

### **CityRacks GENERAL GUIDELINES**

1. *CityRacks* are installed on the public right-of-way (sidewalks); NOT on private property.
2. *CityRacks* may be installed on other City-owned property (e.g., libraries, museums, parks), after consultation with and permission granted by the agency managing the property. These sites will only be installed after a letter is submitted stating that the site is approved and that the agency will accept the responsibility for the rack after installation (maintenance and ownership).
3. In HISTORIC DISTRICTS and FRONTING LANDMARK PROPERTIES, approval from the Landmarks Preservation Commission must be obtained for sites approved and put on hold by DOT.
4. *CityRacks* can only be installed on cement.
  - a) A request to place a *CityRack* at a location with a DISTINCTIVE NON-CEMENT SIDEWALK (e.g., bluestone, granite, marble) WILL BE REJECTED.
  - b) A request to place a *CityRack* at a location with SPECIAL CEMENT (e.g., special color or scoring pattern) will not be granted unless the property owner or agent provides written permission.
  - c) Sidewalks made of cement with a rough finish (i.e.: exposed aggregate) are not suitable for flange type racks and can not accommodate a *CityRack*.
5. *CityRacks* proposed for placement at the BUILDING LINE and not in line with other street furniture at the curb WILL NOT BE GRANTED. If the rack is to be placed in line with other building line obstructions, the property owner must provide written permission prior to installation.
6. Sidewalks fronting the entire property must be in good condition. DOT will not grant requests for *CityRacks* on defective sidewalks and/or sidewalks with illegal encroachments.
7. A proposed site should meet minimum clearance guidelines (see CR Bicycle Racks Clearance Standards). The DOT may grant exceptions to any clearance standard or guideline based on sound engineering judgment (such as LOW pedestrian traffic areas, or very wide sidewalks). Similarly, a site request that is in conformance may be denied at the discretion of DOT.
8. *CityRacks* cannot be installed under fire escape ladders, nor display advertisements or notices.
9. The DOT reserves the right to remove or not remove a *CityRack*.
10. There is NO FEE for the application or installation of *CityRacks*.

11/13/97

**CityRacks Bicycle Rack Clearance Standards** 3/30/98

CityRacks are sited to avoid interference with normal pedestrian flow and normal street activities. The bike-box is the footprint of the area within which a rack **with bicycles attached** can fit.

**Bike Box Proximity to Adjacent Street Fixtures/Uses<sup>1</sup>**

There are 4 main levels of clearance restricting bike box proximity to other sidewalk structures and uses.

A. Most Restrictive - 15'

- fire hydrant
- curb regulated as a bus stop, taxi stand, or hotel loading zone
- major structure: franchised structure (shelters, newsstands, toilets, SW cafes, mouth of subway stairs & elevators)

B. Moderately Restrictive -10'

- corner quadrants (property lines across intersections)
- driveways
- building entrances (building line installations only)

C. Mildly Restrictive - 5'

- standpipes
- minor above ground structures (signs, meters, lights, mailboxes, planters, phones)
- building entrances (curb line installations only)

D. Least Restrictive - 3'

- surface hardware (grates, hatches, utility covers) tree pit edges (flush with sidewalk).

**Bike Box Clearance From Sidewalk Edge**

A bike box should not reduce pedestrian clear path to less than the greater of 8 feet or one half of the sidewalk width. Determination of a particular sidewalk's eligibility to meet this criteria is made by use of the following information.

Curb line installations: Bike box distance from curb - 1.5' - 2'  
 Bldg line installations: Bike box distance from bldg - .5'

Bike Box Sizes:		Box	Curb	Clear	Min Sidewalk Width	
		Width	Clrnc	Path	Inst@Curb	Inst@Bldg <sup>2</sup>
2 Parallel	3'x 7'	3'	+ 1.5'	+ 8'	= 12.5'	11.5
2 Perp.	5'x9'	5'	+ 2'	+ 8'	= 15'	13.5'
5 Perp.	6'x9'	6'	+ 2'	+ 9'	= 17'	14.5'

<sup>1</sup> Measurements are standards used for first field inspection. Sites rejected due to minor violations of standards will be revisited. Standards may be waived at the discretion of DOT depending on local conditions.

<sup>2</sup> Permitted if rack is in-line with other building line obstructions and 8' - 9' clear path continues to 15' on either side of bike box to minimize 'pedestrian obstacle' course effect.



# CITY of PORTLAND

OFFICE of TRANSPORTATION

Charlie Hales, Commissioner  
Traffic Management  
Goran Sparman, Director  
1120 S.W. 5th Avenue, Room 730  
Portland, Oregon 97204-1914  
(503) 823-5185  
FAX (503) 823-7576  
TDD 823-6868

## BICYCLE PARKING RACK DESIGN AND SITING GUIDELINES

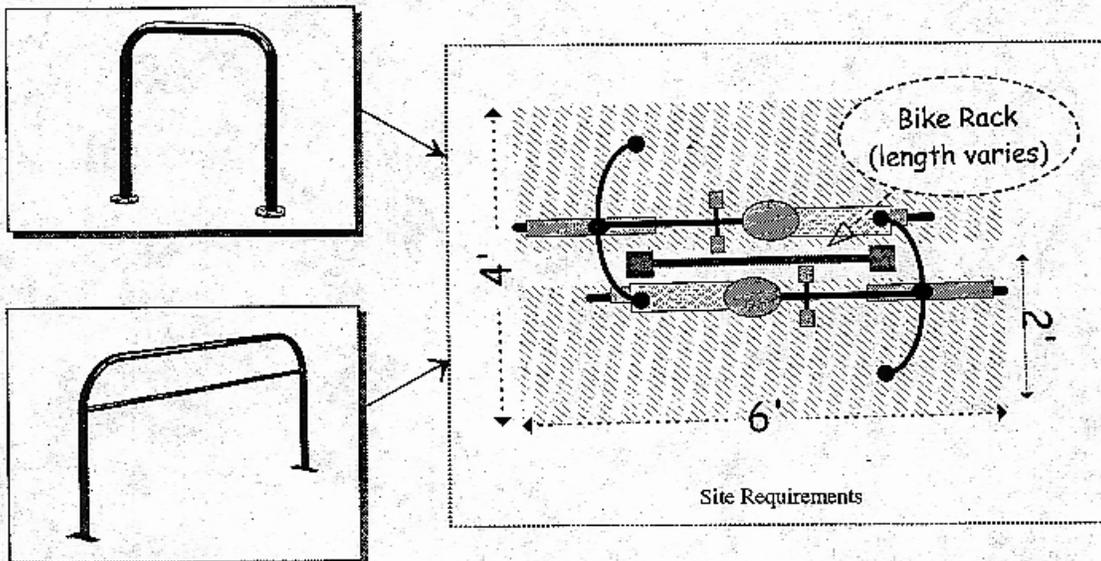
The following supplemental information is intended to provide guidance in meeting the City bicycle parking requirements. See Title 33.266.220 for complete bike parking code requirements, or the brochure available through the Bicycle Program.

- ❑ *Required bicycle racks must be designed and installed so that:*
- a bicycle frame and front wheel may be conveniently and securely locked to the bicycle rack using a standard U-shaped shackle lock;
  - a bicycle will be reasonably safeguarded from damage;
  - each bicycle parking space is easily accessible, with a 5' aisle for access;
  - each bicycle rack is securely anchored.

### Examples of generally ACCEPTABLE rack types and spacing

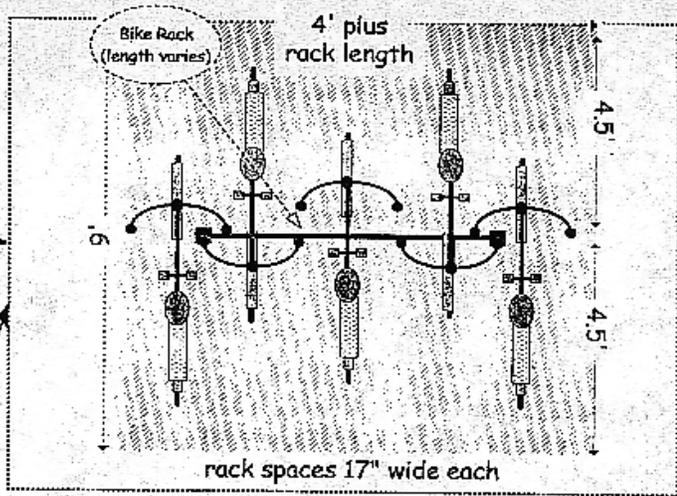
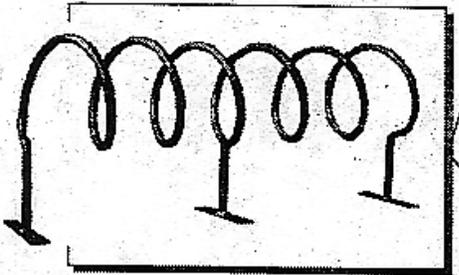
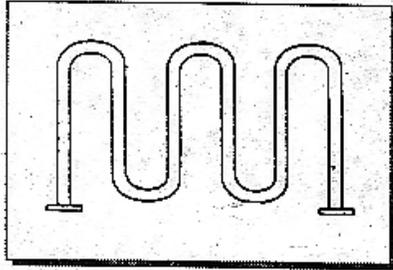
Many manufacturers of bicycle racks make variations on the acceptable rack types shown below. If you would like to use a rack that does not seem to fit one of the generic styles shown here, please contact the Bicycle Program to confirm that it meets the standards above.

#### ❶ "HITCHING POST" OR "STAPLE" STYLE RACKS



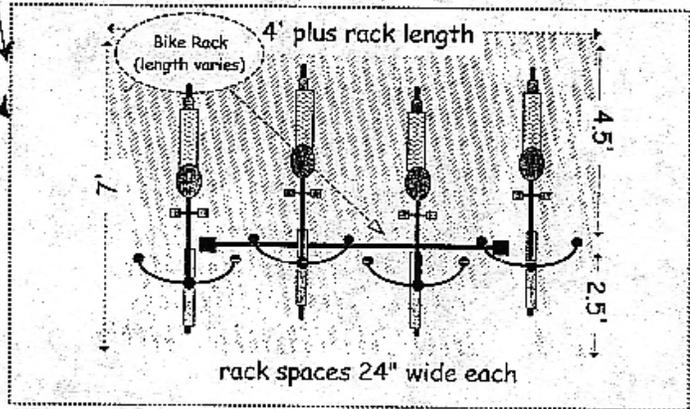
An Equal Opportunity Employer

② "RIBBON", "WAVE", OR "SPIRAL" STYLE RACKS



rack spaces 17" wide each

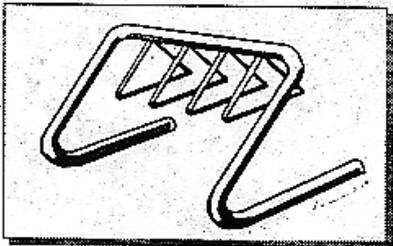
Site Requirements: 2 side access



rack spaces 24" wide each

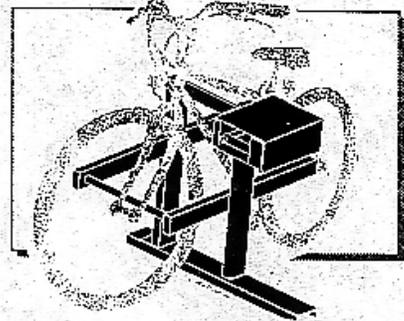
Site Requirements: 1 side access

③ "FREESTANDING" STYLE



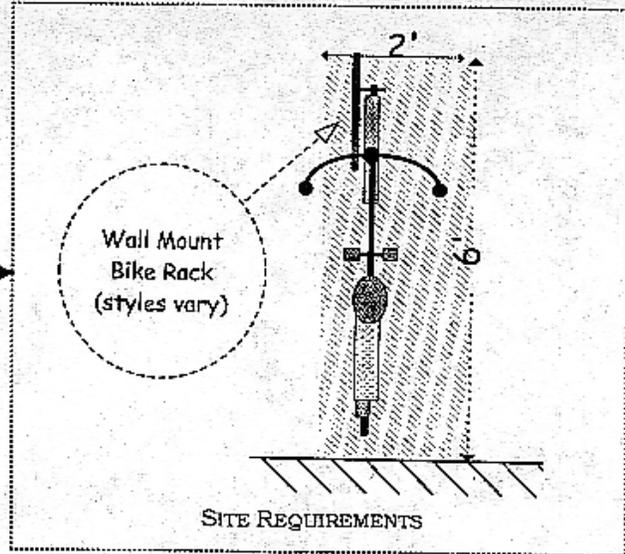
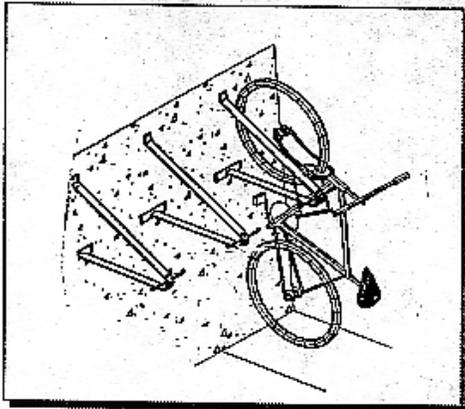
SITE REQUIREMENTS ⇒ same as ② "Ribbon" type)

④ "THREE POINT -LOCKING" STYLE

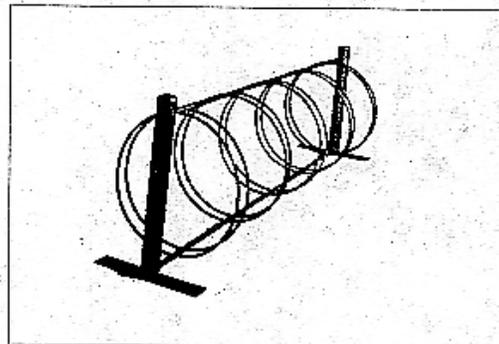
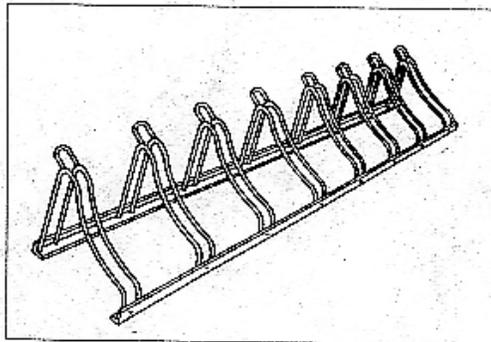
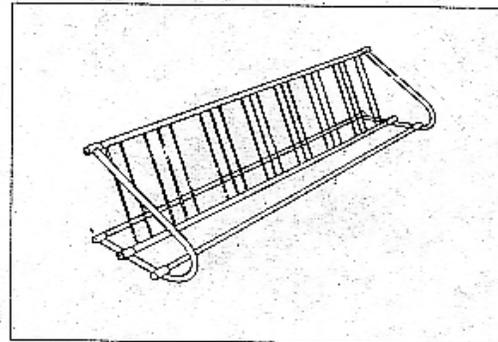
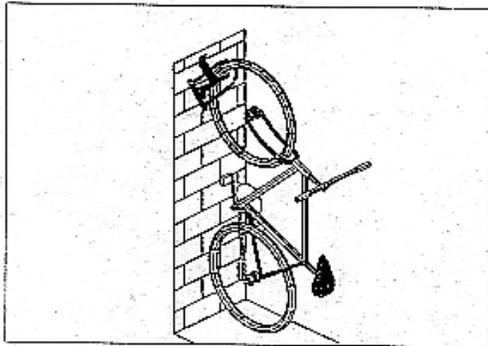


SITE REQUIREMENTS ⇒ same as ①, "Hitching Post" type)

⑤ "WALL MOUNT" STYLE RACKS



**Examples of some UNACCEPTABLE rack types:**

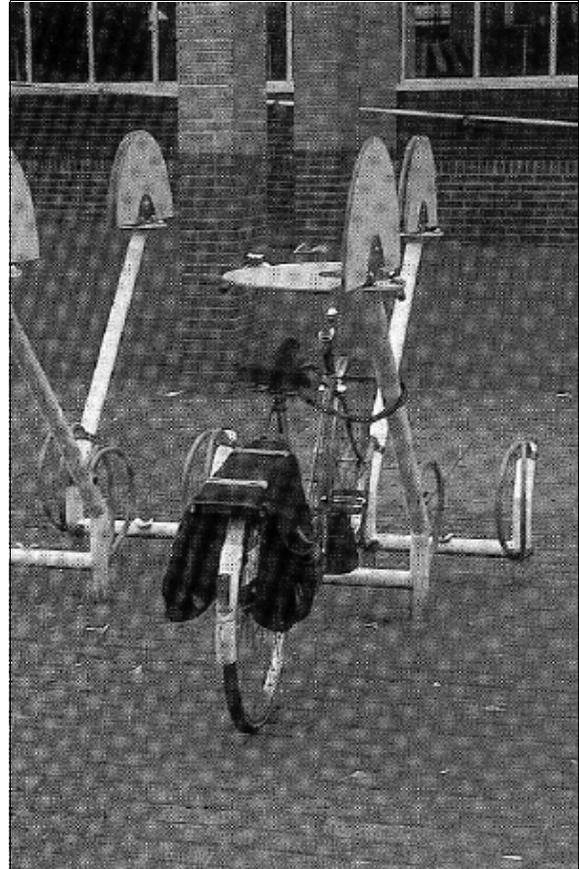


❖ For more information, contact the City of Portland Bicycle Program at 823-CYCL.

### Facility Innovations & Ideas



*(Source: Vekso)*



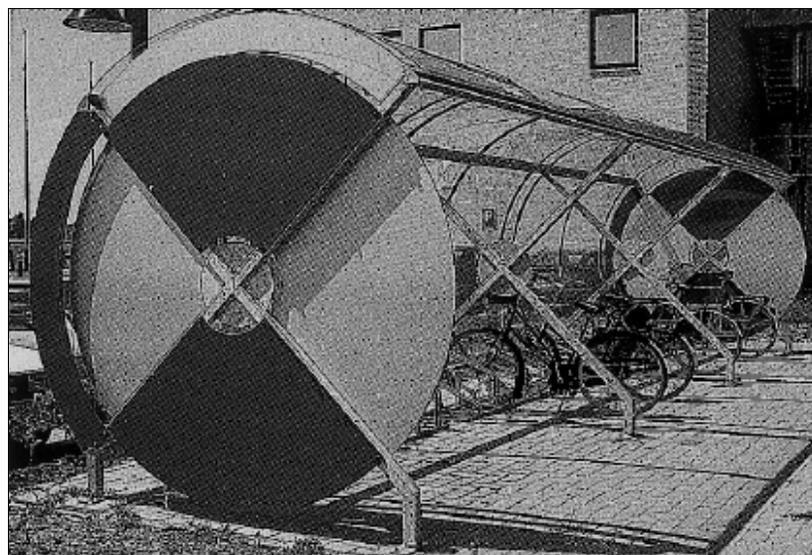
*(Source: C.R.O.W., Sign up for the bike)*

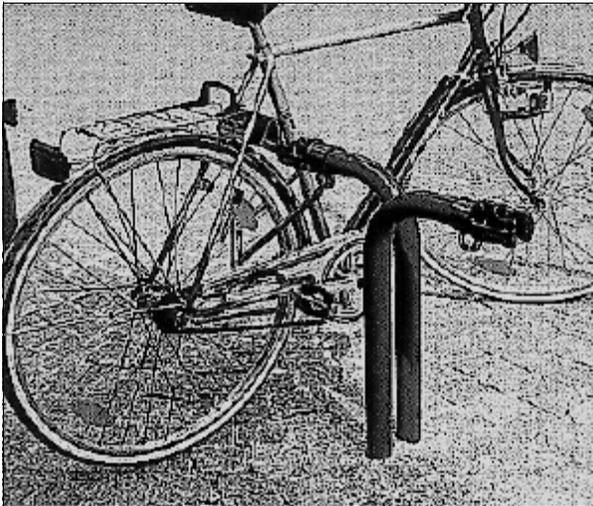


*(Source: Falco)*

Sheltered and  
Enclosed Bicycle Parking

*(Source: Falco)*





*(Source: Mabeg)*



*(Source: Mabeg)*

Various Racks



*(Source: Weisstalwerk)*



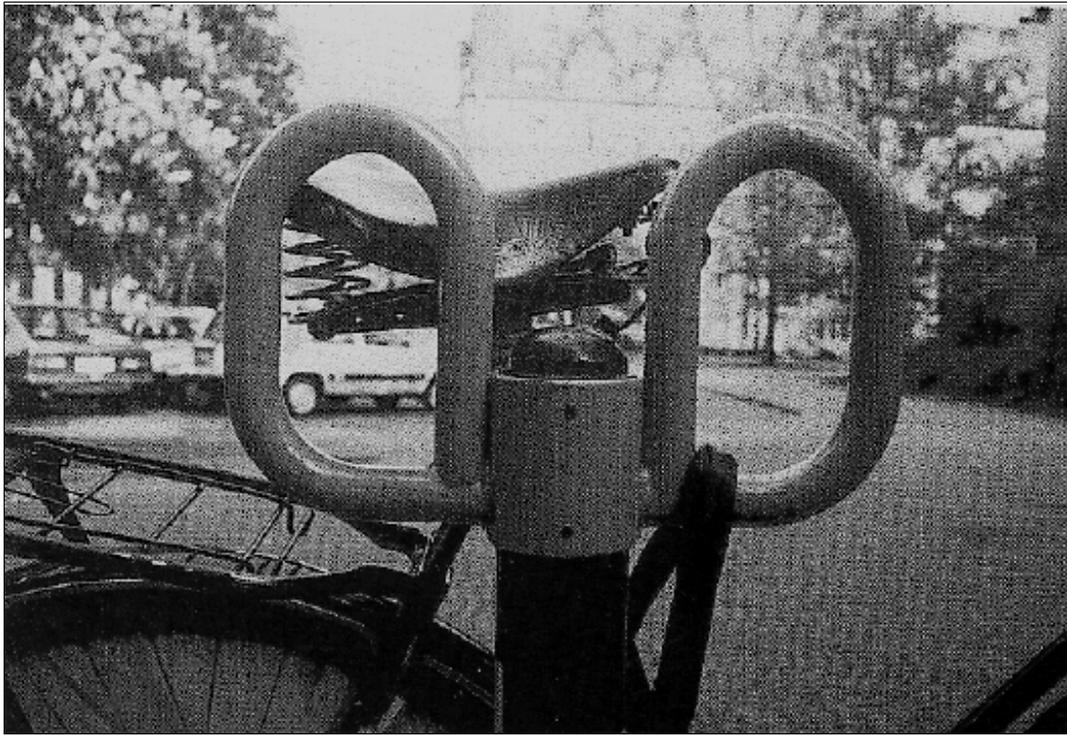
*(Source: Falco)*



*(Source: Falco)*



*(Source: Falco)*



Usage of Existing Street Furniture (Source: Weisstalwerk)



## **APPENDIX D**

City of New York / Department of City Planning Bicycle Questionnaire

The City of New York / Department of City Planning, Transportation Division  
Bicycle Questionnaire

N<sup>o</sup> 5827

Please answer the following questions as completely as possible - thank you!

**I. BICYCLE TRAVEL HABITS**  
Do you ever use your bicycle to commute to work?  yes  no  
(if no, go directly to part B)

**A. If yes:**  
Describe the route of your typical commute:  
(i.e. Park Stops, Brooklyn to Midtown Manhattan)

Begins at \_\_\_\_\_  
and ends at \_\_\_\_\_

The streets that I typically use are: \_\_\_\_\_  
\_\_\_\_\_

How long have you been commuting to work? \_\_\_\_\_ years  
Approximately how far is your commute? \_\_\_\_\_ miles

How long does it usually take you? \_\_\_\_\_ hrs. \_\_\_\_\_ min.  
(choose one)  
 once a week  
 twice a week  
 3 or more times a week  
 once a month  
 twice a month

**B. If no:**  
What is(are) your primary reason(s) for not commuting by bicycle?  
(check all that apply)  
 I work too far from home  
 Fear of motorists  
 Roadway surface conditions are poor  
 Nowhere to store my bike safely  
 No shower/change facilities at work

**C. Please tell us a little about yourself (optional).**  
What is your age?  Under 21  21-40  41-62  Over 62  
Are you  Male  Female

**II. BICYCLE SAFETY (all trips)**  
Which roadway users are the greatest threats to your safety when riding in traffic?  
(Please assign numbers 1-5 to each category (1 if low threat - 5 if high threat))

\_\_\_\_\_ taxi cab drivers \_\_\_\_\_ double parked cars  
\_\_\_\_\_ private passenger car drivers \_\_\_\_\_ jaywalking pedestrians  
\_\_\_\_\_ bus drivers \_\_\_\_\_ in-line skaters  
\_\_\_\_\_ truck drivers \_\_\_\_\_ other cyclists

Along your typical routes, are there any particularly bad intersections or stretches of roadway? Describe the exact location: \_\_\_\_\_  
\_\_\_\_\_

What is the nature of the problem? \_\_\_\_\_  
\_\_\_\_\_

If you have been in an accident while riding in traffic: (check all that apply)  
 a police report was filed  I was doored (# \_\_\_\_\_ times)  
 someone was injured  I collided with a vehicle (# \_\_\_\_\_ times)  
 someone was taken to the hospital  I collided with a person (# \_\_\_\_\_ times)

**III. BICYCLE PARKING (all trips)**  
Where would you like racks, lockers, etc.: (please be site specific)  
A) Bike Racks (including lots and garages) \_\_\_\_\_ B) Bike Lockers \_\_\_\_\_  
C) Additional Bike Racks (where facilities are available but more are needed) \_\_\_\_\_  
D) Bike Service Station (including guarded bike parking, repairs, bike rental, coffee, snacks, and a nice atmosphere) \_\_\_\_\_

If safe and secure bike parking were available (such as indoor and/or guarded facilities), how much would you be willing to pay?  
\$ \_\_\_\_\_ an hour \$ \_\_\_\_\_ per day

use seal provided (no staples), and mail. No postage necessary.

THANK YOU for your time and effort! Please fold here >

**CYCLISTS, TELL US WHAT YOU NEED!**

**As an Urban Cyclist please prioritize the following:**

**"Cyclists need ... the most"** (use a scale from 1-10 to prioritize; 1 - least, 10 - most important; the same number may be used several times)

- Improved access to bridges..... \_\_\_\_\_
- A comprehensive network of bike lanes..... \_\_\_\_\_
- Improved bicycle parking facilities..... \_\_\_\_\_
- Improved access to mass transit..... \_\_\_\_\_
- Improved roadway surface conditions..... \_\_\_\_\_
- Other \_\_\_\_\_

**Where did you receive this survey?** \_\_\_\_\_

**Where do you live?** (including neighborhood and borough if applicable) \_\_\_\_\_

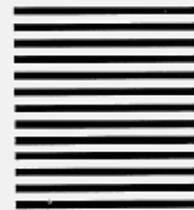
**The City of New York  
Department of City Planning**

Do you have any comments on the survey, or on cycling in New York City in general? Use the space below.

\_\_\_\_\_  
\_\_\_\_\_



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 4515 NEW YORK NY  
POSTAGE WILL BE PAID BY ADDRESSEE

ATTN TRANSPORTATION DIVISION  
NYC DEPARTMENT OF CITY PLANNING  
22 READE ST  
NEW YORK NY 10277-0239

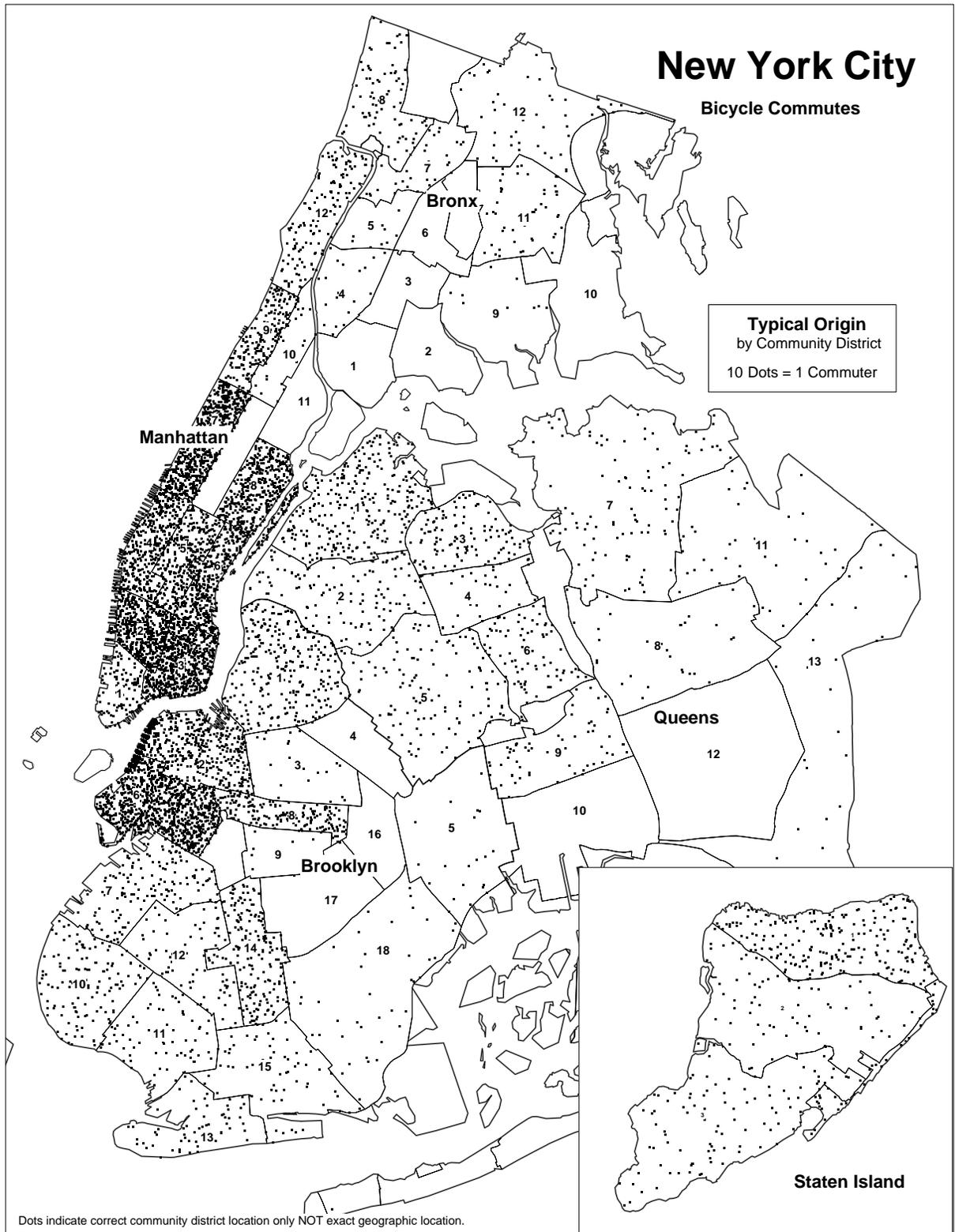


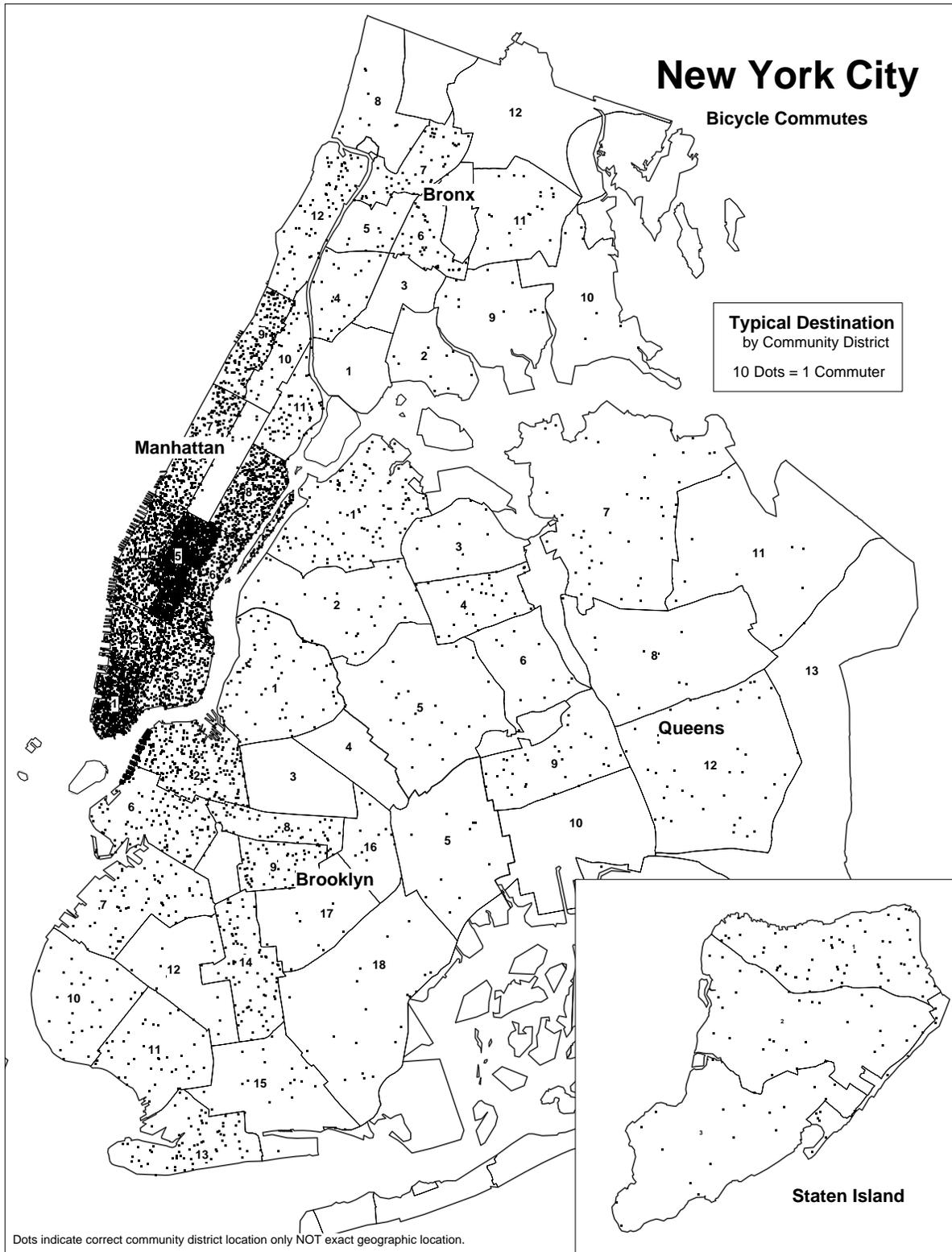


## **APPENDIX E**

# **MAPS OF BICYCLE SURVEY RESULTS**

- Map 1 Typical Origin of NYC Bicycle Commutes by Community District
- Map 2 Typical Destination of NYC Bicycle Commutes by Community District
- Map 3 Study Area 1 Recommended Sites & Existing City Racks
- Map 4 Study Area 1 Locker Recommendations
- Map 5 Study Area 1 Bike Station Recommendations
- Map 6 Study Area 2 Recommended Sites & Existing City Racks
- Map 7 Study Area 2 Locker Recommendations
- Map 8 Study Area 2 Bike Station Recommendations
- Map 9 Study Area 3 Recommended Sites & Existing City Racks
- Map 10 Study Area 3 Locker Recommendations
- Map 11 Study Area 3 Bike Station Recommendations



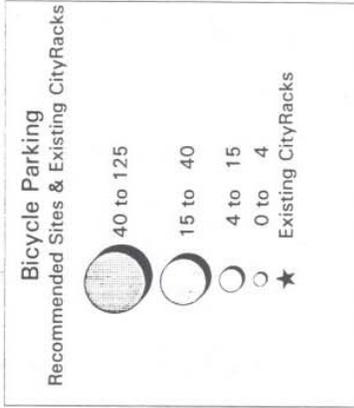
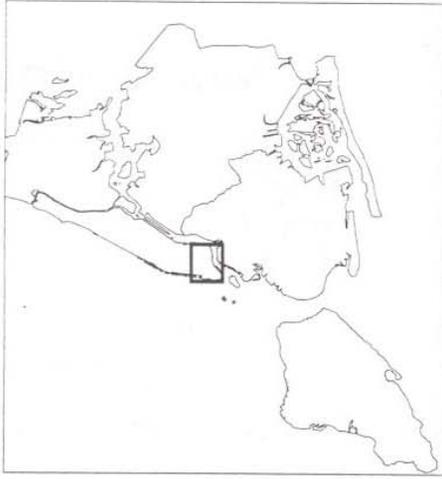


# Bicycle Parking Needs Study

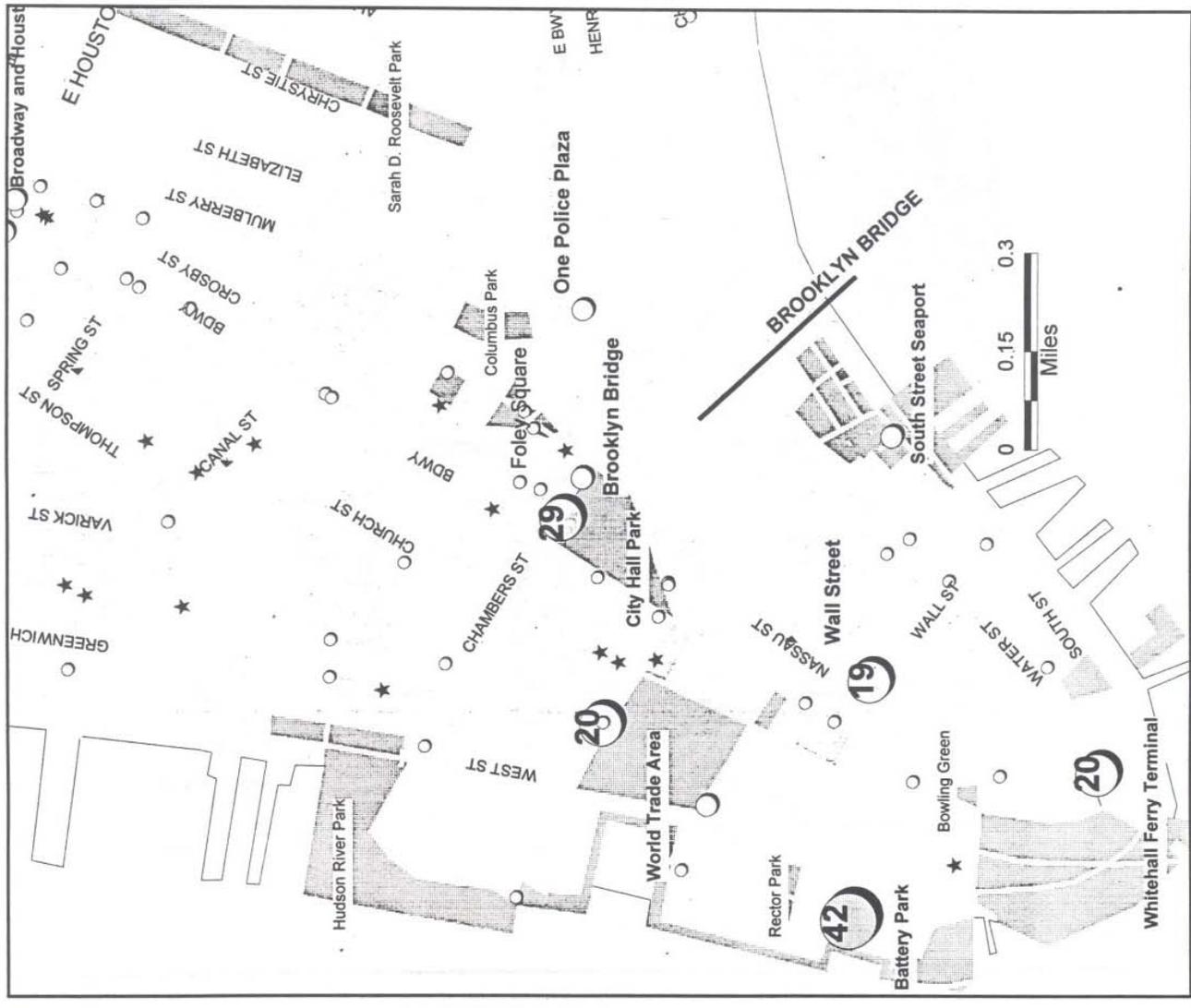
1998/99

Study Area 1

Bicycle Parking Survey Results



New York City Department of City Planning  
Joseph B. Rose, Director

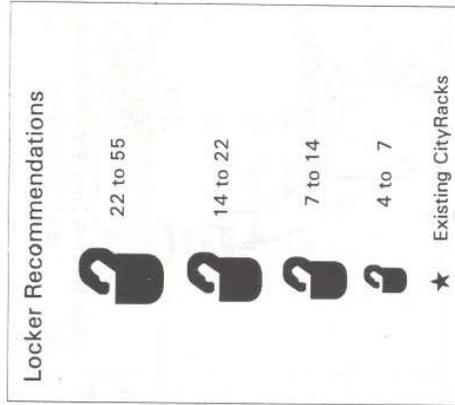
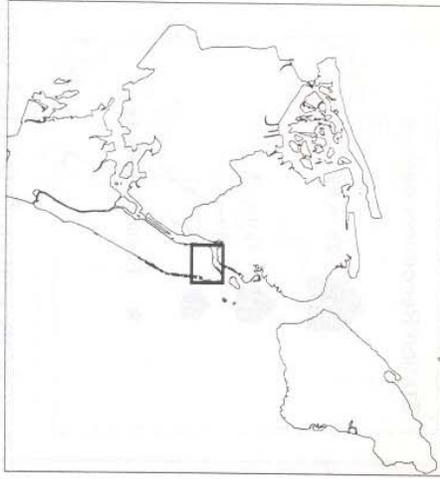


**Bicycle Parking Needs Study**

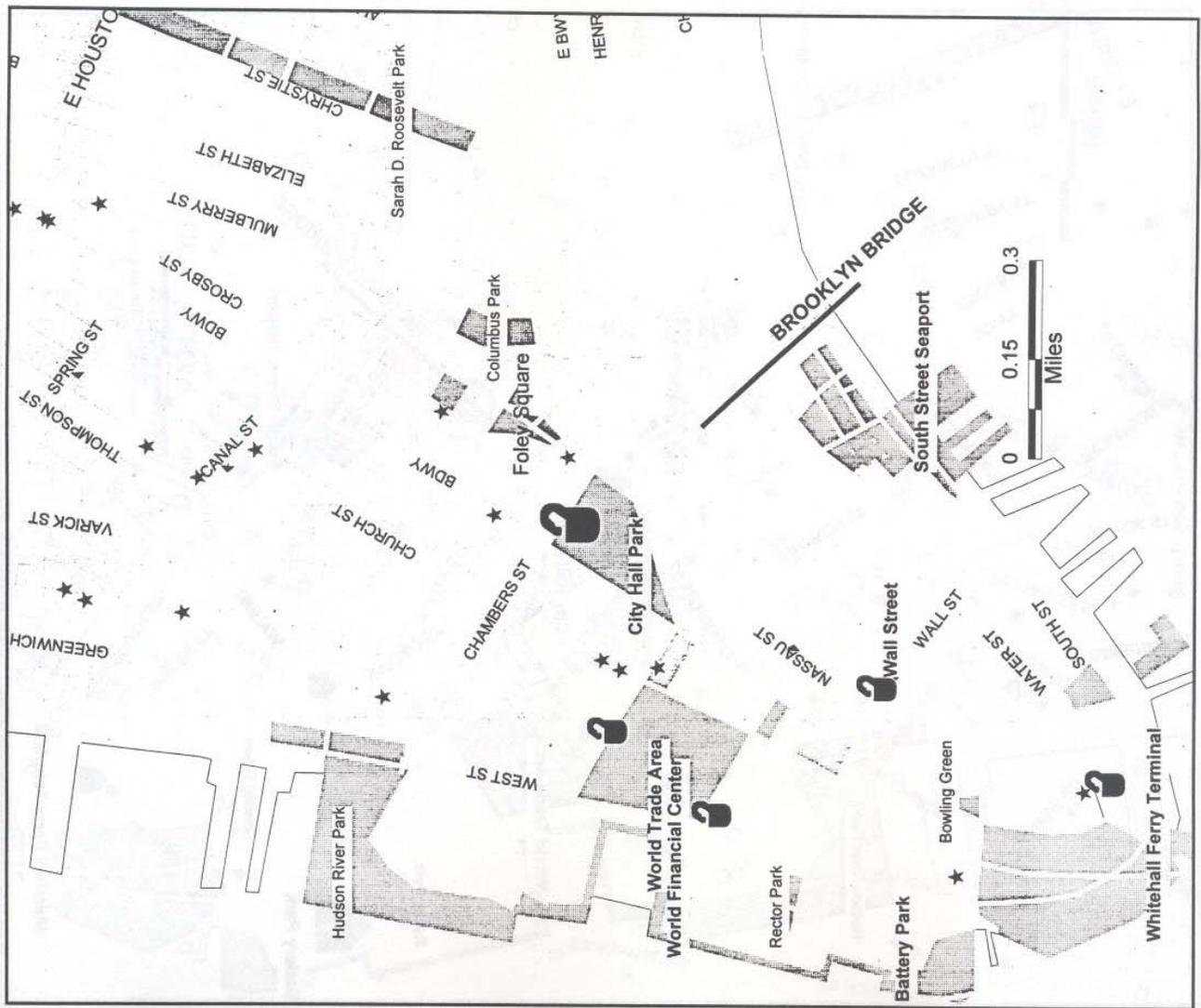
**1998/99**

**Study Area 1**

**Bicycle Parking Survey Results**



New York City Department of City Planning  
Joseph B. Rose, Director

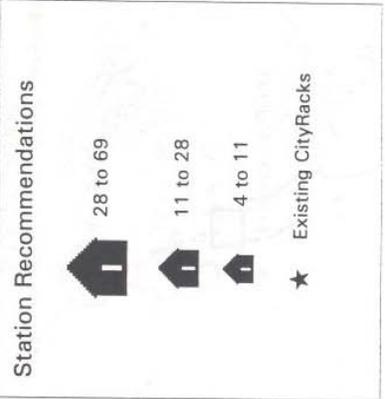
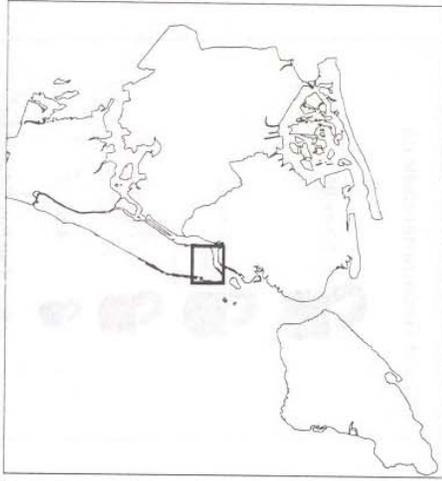


**Bicycle Parking Needs Study**

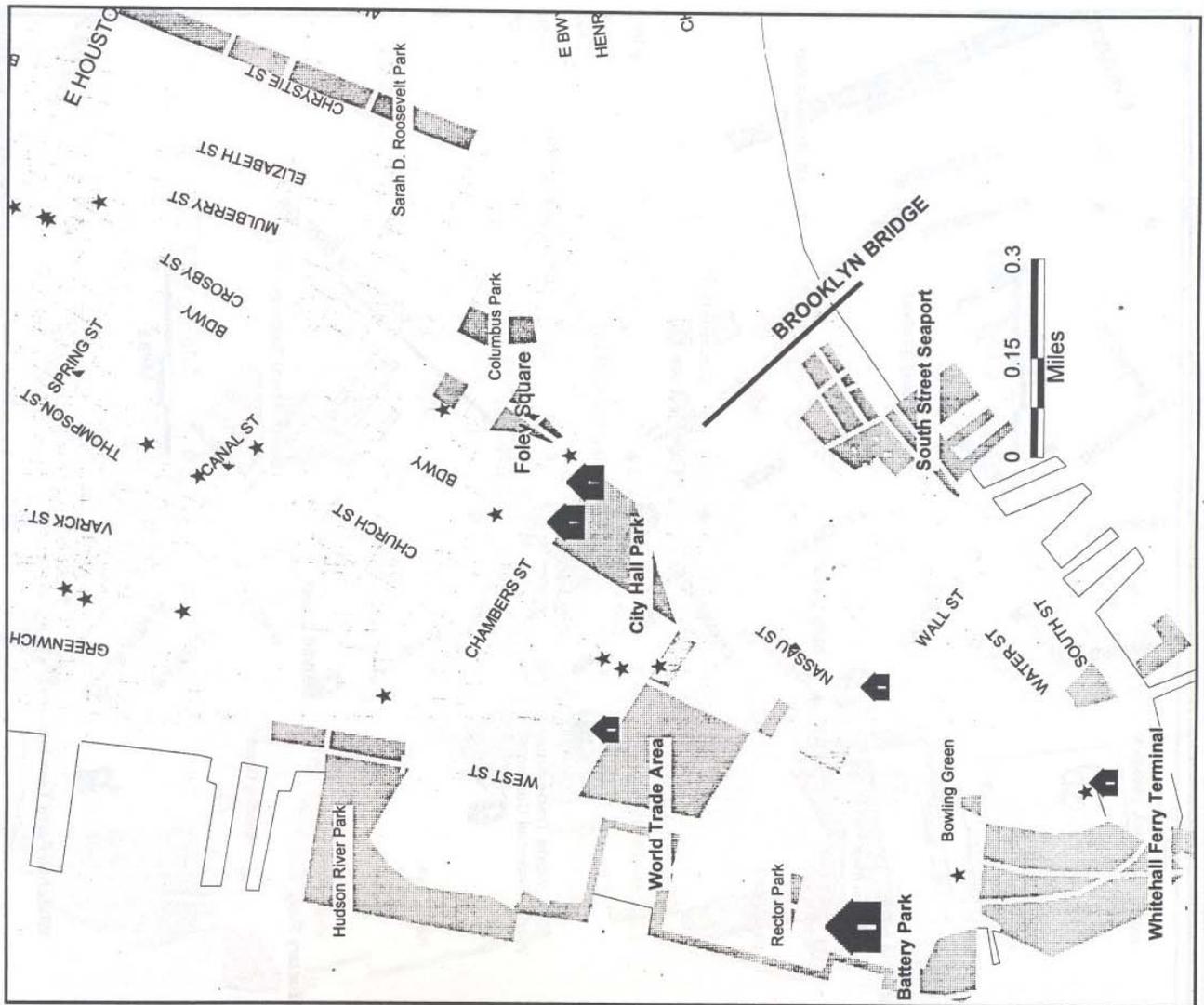
**1998/99**

**Study Area 1**

**Bicycle Parking Survey Results**

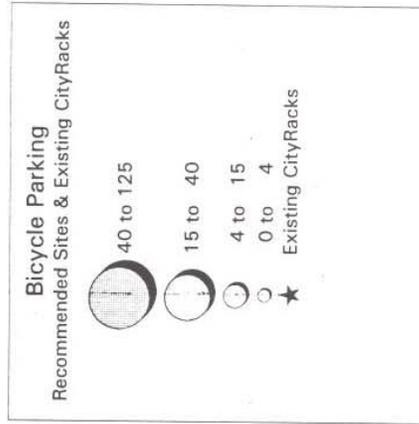


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Joseph B. Rose, Director

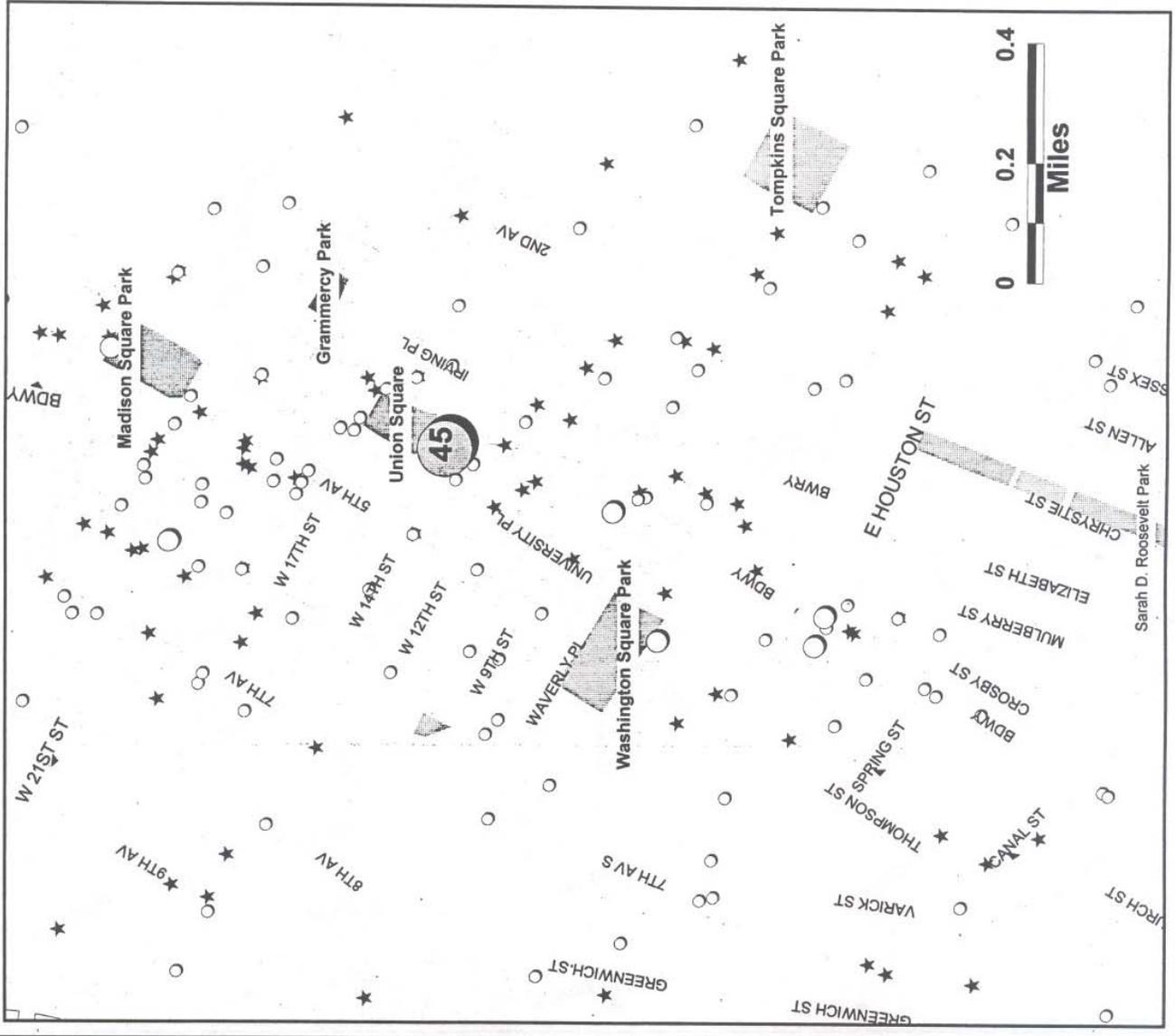


# Bicycle Parking Needs Study 1998/99

## Study Area 2 Bicycle Parking Survey Results

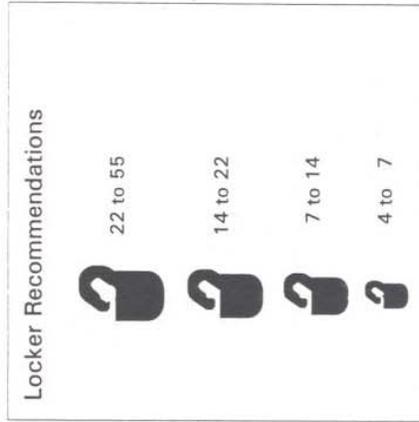
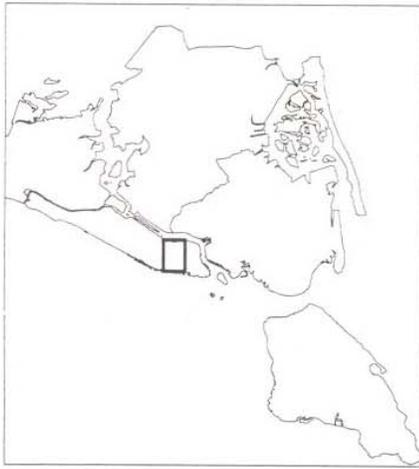


New York City Department of City Planning  
 Joseph B. Rose, Director

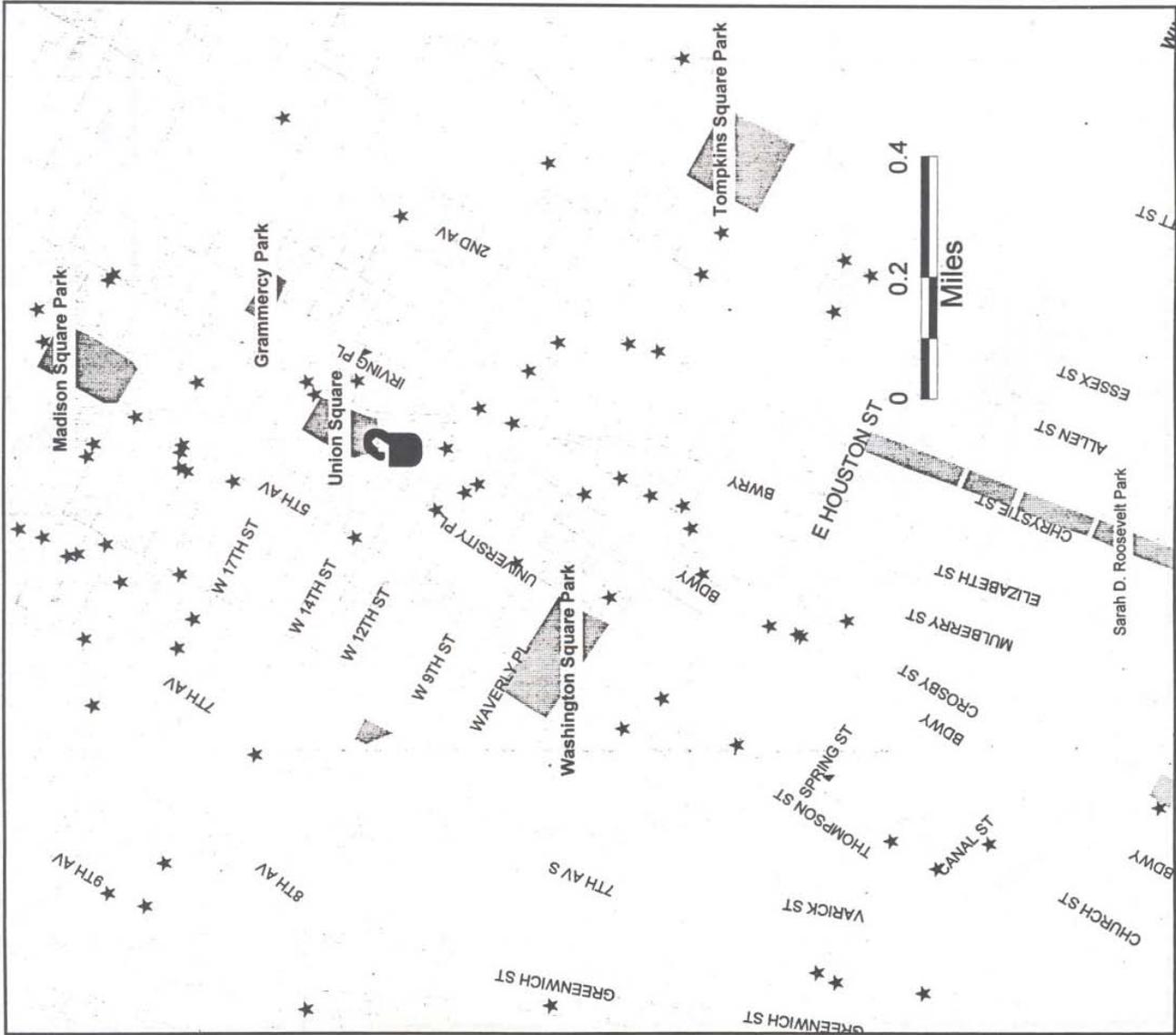


# Bicycle Parking Needs Study 1998/99

Study Area 2  
Bicycle Parking Survey Results

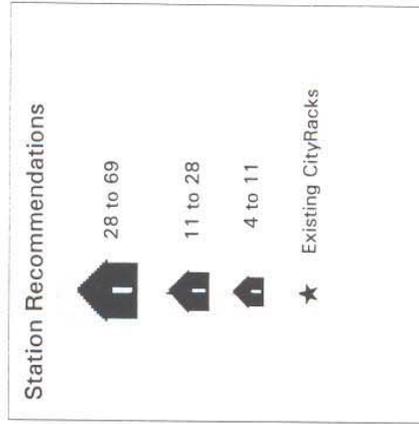
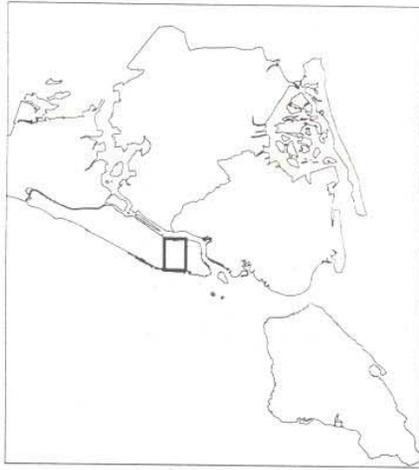


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Joseph B. Rose, Director

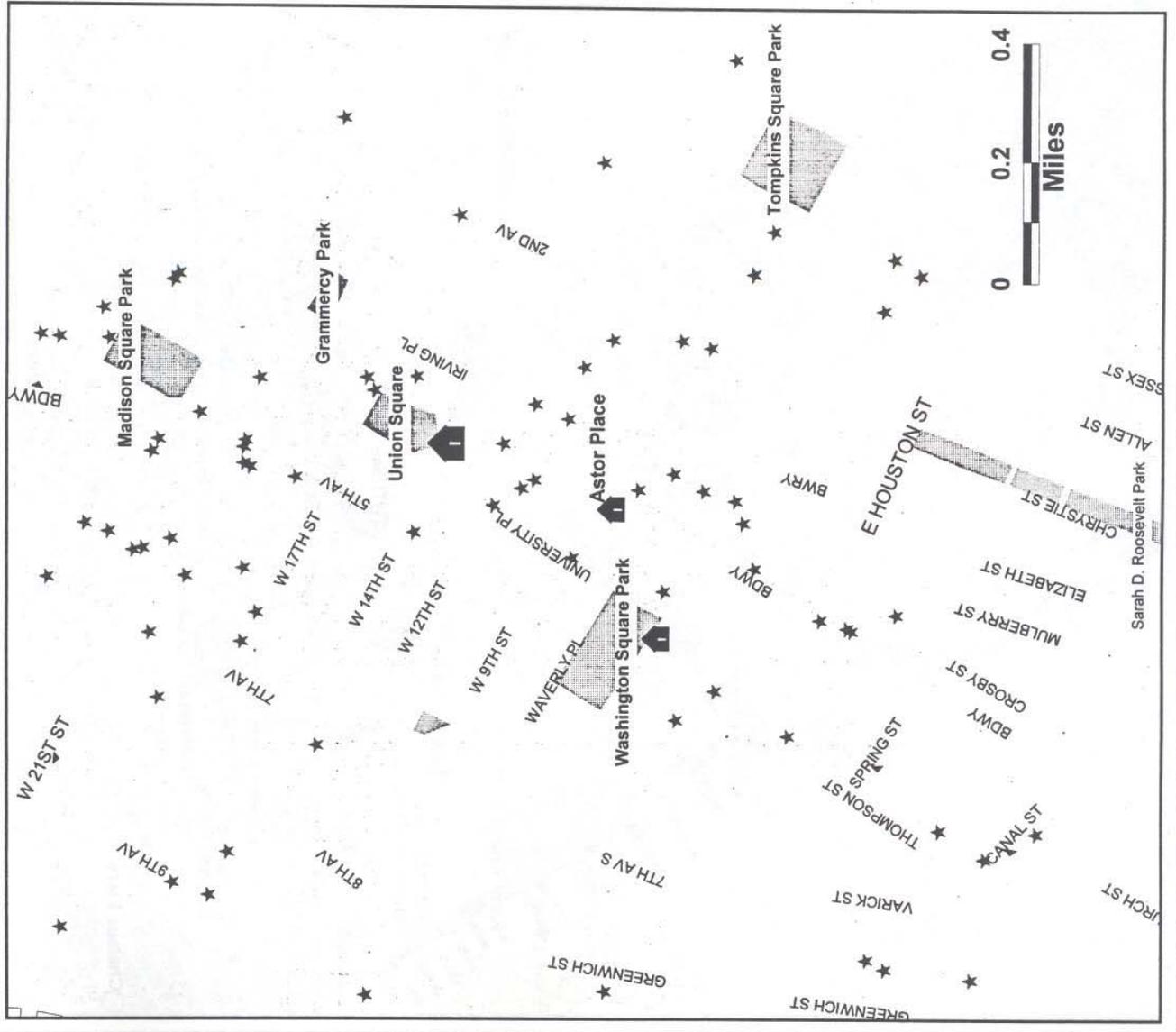


# Bicycle Parking Needs Study 1998/99

Study Area 2  
Bicycle Parking Survey Results



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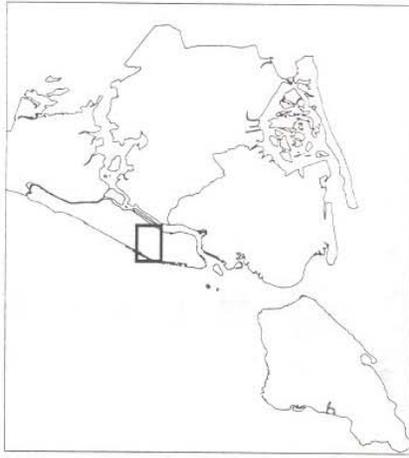


# Bicycle Parking Needs Study

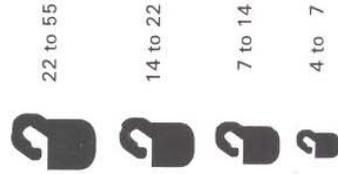
1998/99

Study Area 3

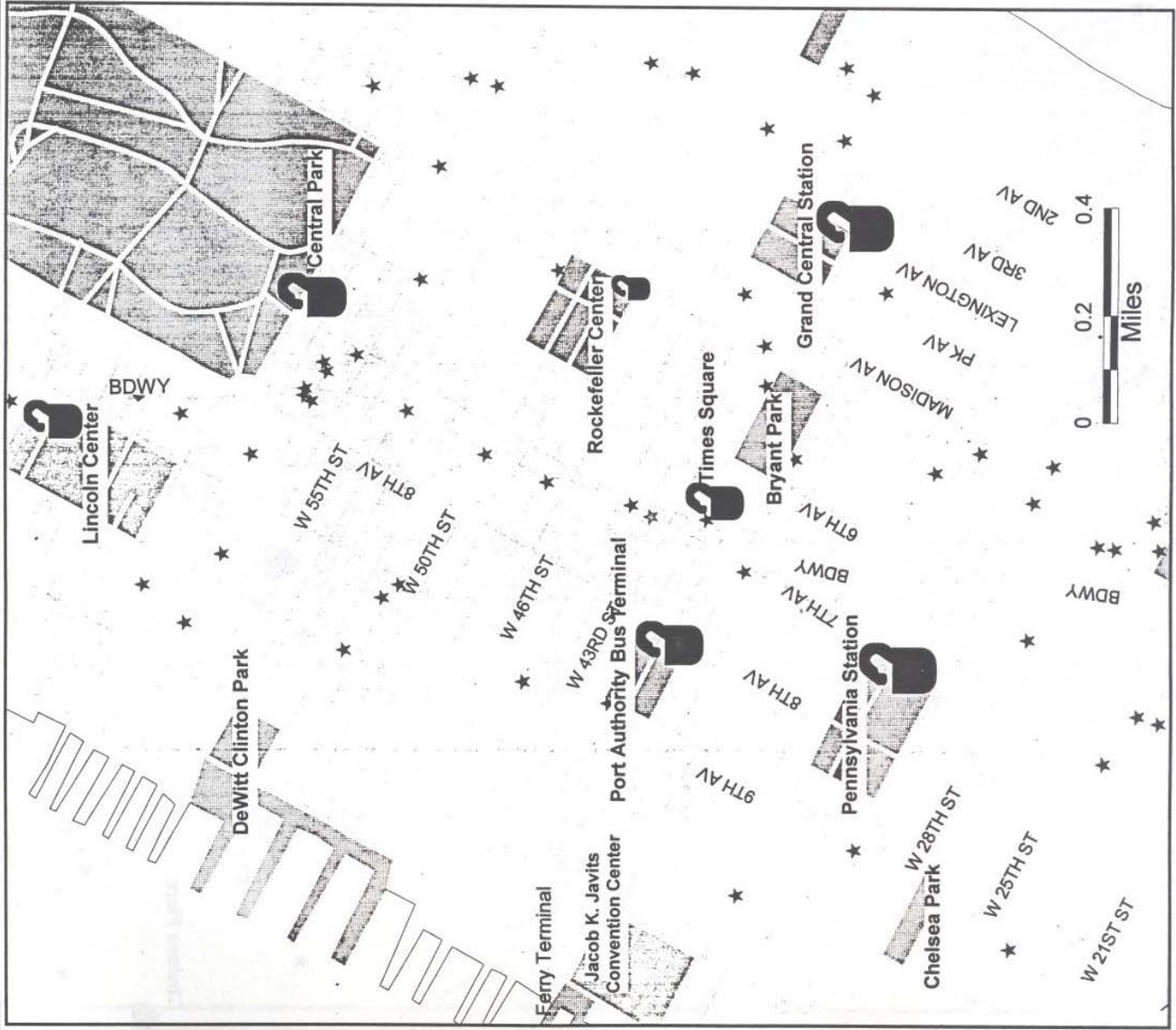
Bicycle Parking Survey Results



Locker Recommendations

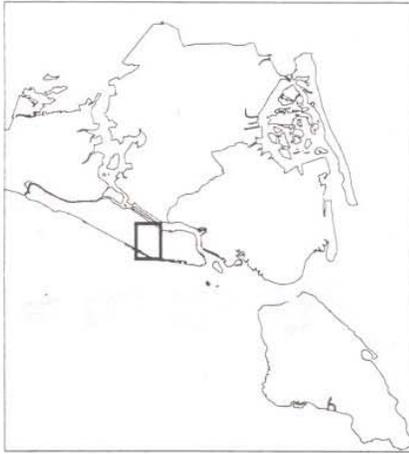


New York City Department of City Planning  
Joseph B. Rose, Director



**Bicycle Parking Needs Study  
1998/99**

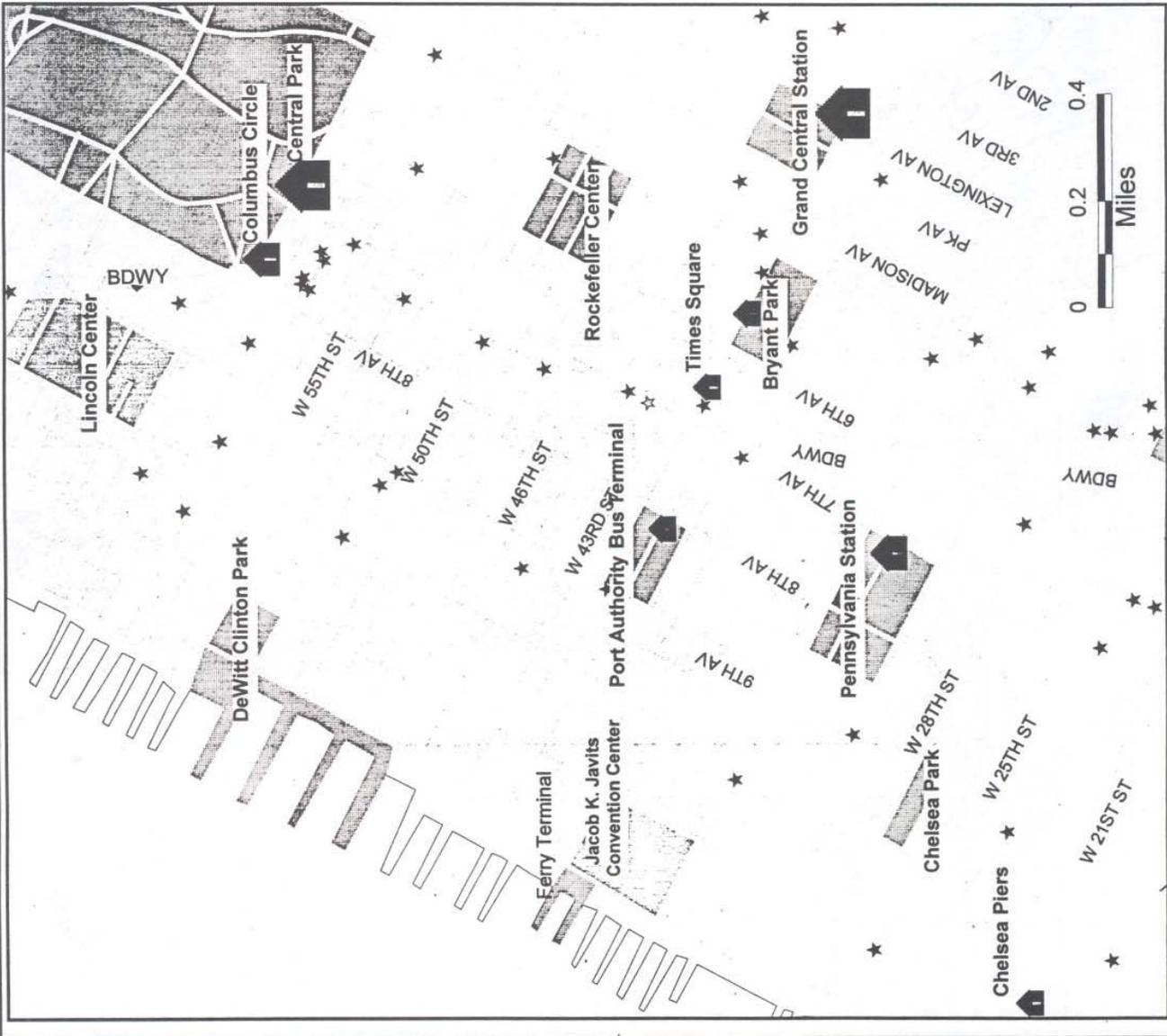
Study Area 3  
Bicycle Parking Survey Results



**Station Recommendations**

- 28 to 69
- 11 to 28
- 4 to 11
- Existing CityRacks

New York City Department of City Planning  
Joseph B. Rose, Director



## **APPENDIX F - EXAMPLES OF BICYCLE PARKING POLICIES IN NEW YORK CITY**

Policies of Major Private Parking Garage Operators

Policies of Major Commercial Property Management Companies

Several Examples of Individual Building Policies in Comparison with the Central  
Managing Companies Policies

Example: One Penn Plaza, Policy for the Use of an Indoor Bicycle Rack

Additional Large Employer's Policies and Initiatives

Amendment to the New York City Administrative Code, Proposed by Council  
Member Adolpho Carrion

**Policies of Major Private Parking Garage Operators**

<b>Operator</b>	<b>Bike Parking Allowed by Central Management</b>
Kinney Parking System	no
Central Parking Systems	no
Edison Park Fast	yes
MHM Parking	no
Manhattan Parking System	yes
Garage Management Corp.	no
Quik Park Garage Corp.	yes
Rapid Park Industries	unknown
Affiliated Parking Corp.	unknown
Chelnik Parking	unknown
Mutual Parking	no
Park Right Corp.	yes

**Policies of Major Commercial Property Management Companies**

<b>Management Company</b>	<b>Company policy referring bicycle access to their buildings</b>
Cushman & Wakefield Inc.	left to individual building managers
Newmark & Co. Real Estate Inc.	left to individual building managers
Insignia/ESG Inc.	left to individual building managers
Helmsley-Spear Inc.	unknown
Grubb & Ellis Management Services Inc.	left to individual building managers
Colliers ABR Inc.	left to individual building managers
GVA Williams	left to individual building managers
Tishman Speyer Properties	unknown
Mendik Co.	no
Port Authority of New York & New Jersey	unknown
La Salle Partners Inc.	no
World Financial Properties Inc.	no
Silverstein Properties Inc.	left to individual building managers
Rockefeller Center Management Corp.	on case by case basis if arrangements can be made
Rudin Management Co.	no - but try to accomodate something (outdoors or within their garages) whenever requested
CB Commercial Real Estate Group Inc.	unknown
Compass Management and Leasing Inc.	no
Jones Lang Wootton	unknown
SL Green Realty Corp.	no
Shorenstein Asset Services	no
Dust Organization	left to individual building manager
Trinity Real Estate	left to individual building manager
TrizecHahn Office Properties Inc.	left to individual building manager
Witkoff Group	left to individual building manager
Jack Resnick & Sons Inc.	no
Walter & Samuels Inc.	left to individual building manager

## **Several Examples of Individual Building Policies in Comparison with the Central Managing Companies Policy**

<b>Cushman &amp; Wakefield Inc.</b>	no policy - left to individual building and tenants wheter they want to arrange for indoors bicycle parking and designate a space
J.P. Morgan & Co. 60 Wall St	have made a designated space available on the ground floor, usually occupied by 5-6 bicycles; no bicycles allowed in the elevators
Pfizer Building 219 E 42nd St	have arranged a designated room with bike rack, people access the room via separate entrance with a key provided to them - up to 12 people use it in the summer
Citycorp Center 153 E 53rd St	bicycles are not permitted within the building, no further information available
Heron Tower 70 E 55th St	bicycles not permitted; liability and lack of space; once bike got damaged in loading dock area; don't want to deal with it
Ford Foundation Building 320 E 43rd St	no bicycles permitted within the building but have placed bike rack within their garage upon an employees request; try to be very cooperative to please tenants
<b>Insignia/ESG Inc.</b>	no policy - central office would not prohibit buildings under their management to allow bicycle access
1 New York Plaza	no bicycles are allowed within this building referring to the executive property manager, supposedly included in lease with building owner
450 W 33rd St	no written policy - no bicycles allowed to enter the building, no available space, concerns over injury to people and damage to elevators, tenants would complain, in addition they have not have any requests
1 Bankers Trust Plaza 130 Liberty St	not allowed inside the building but have placed a bike rack in their parking garage
<b>Helmsley-Spear Inc.</b>	unknown
112 W 34th St	no written policy - people are allowed to bring their bicycles to their office space by using the freight elevator, occasionally people do so
Lincoln Building 60 E 42nd St	no policy - nobody ever requested but building manager would allow people to bring bicycles inside by using the freight elevator to store it within their office space
<b>Colliers ABR Inc.</b>	no policy - left to individual building managers
Morgan Stanley Dean Witter &Co. 1585 Broadway	no clear opinion by building management, in general prohibited because of the high status of the building (class B office building) but arrangements could probably be made if loading dock and freight elevators are used to get to the office space; racks have been placed outside constantly watched by security
<b>GVA Williams</b>	no policy - left to individual building managers
120 E 23rd St	according to building manager bicycles are not allowed inside due to several reasons including liability, lack of space in elevators as well as damage to elevators, causing messes and headaches; also a bi-weekly visit by the mayor to the building was reason to allow no bicycles within this particular building

<b>Rockefeller Center Management Corp.</b>	would be permitted on a case by case basis if arrangements can be made, also bike racks have been placed at their buildings
Time Life @ 1271 6th Av Mc Graw Hill @ 1221 6th Av News Corp. @ 1211 6th Av Mitsui Fodosan @ 1251 6th Av	none of these buildings allow bicycles inside because of lack of space, cleanliness, concern over tenants complaints
<b>TrizecHahn Office Properties Inc.</b>	no policy - left to individual building manager if arrangements can be made, but people should then use the freight elevator
1114 Ave of the Americas	no written policy - people are allowed to park their bicycles in garage underneath the building, no rack is provided, bicycles are chained to the railing few people use the freight elevator to bring the bicycle into their office
1065 Ave of the Americas	no policy - nobody ever requested, but building manager is open to allow bicycle access
1411 Broadway	no written policy - people are allowed to bring bicycles to their office space by using the freight elevator (access from 7am - 6pm only)
<b>Walter &amp; Samuels Inc.</b>	no written policy - left to individual building managers, but in most office buildings access is prohibited because of space/traffic problems in some smaller buildings bicycle access is allowed on a case by case agreement
214 W 29 St	no written policy - people are allowed to bring bicycles to their office space by using the freight elevator (access from 8am - 12pm and 1pm - 6pm only)
<b>Dust Organization</b>	no policy - left to individual buildings if arrangements can be made, discourage access through lobby and use of normal elevators
1133 Ave of Americas	outdoor bike rack for around 15 bikes in the loading area (also for bike messengers) visible by security cameras and patrols of security guard
<b>Shorenstein Asset Service</b>	standard policy - bicycle access to buildings prohibited after request in one building (200 Park Ave) a 60 days test for bringing the bike by freight elevator into employees office was started - because of complains by other tenants the permission policy for bicycle access will not be established
<b>Trinity Real Estate</b>	no policy - left to individual buildings if arrangements can be made, discourage access of personal elevators / concerns about space problems
<b>Witkoff Group</b>	no policy - left to individual buildings if arrangements can be made, bicycle access prohibited in their main building (220 E 42nd St)
<b>SL Green Realty Corp.</b>	standard policy - bicycle access to buildings prohibited
<b>Compass Management and Leasing Inc.</b>	standard policy - bicycle access to buildings prohibited
<b>Jack Resnick &amp; Sons Inc.</b>	standard policy - bicycle access to buildings prohibited

**Example: One Penn Plaza  
Policy for the Use of an Indoor Bicycle Rack**

ONE PENN PLAZA  
MEMORANDUM

To: All Tenants  
From: Building Management  
Date: July 27, 1998  
Re: Bicycle Rack

---

We are pleased to inform you that we have installed a bicycle rack in the Building.

Any tenant wishing to use the rack must apply with the Building Office. ONLY TENANTS WHO HAVE APPROVED APPLICATIONS MAY USE THE RACK.

In order to apply, each person who wishes to use the rack must sign a copy of the Rules for use of the bicycle rack, the General Release Form and a copy of this memo. These documents must be returned to the Building Office in suite 4715.

Applications for the use of the bicycle rack will be honored and approved on a first come first serve basis (we ask that applications be submitted as soon as possible since the capacity of the rack is limited.)

As applications are received, they will be approved by the Building Office and returned to you. Once you receive an approved application, you may begin to use the bicycle rack.

If the application for use of the rack exceed the capacity of the rack, the excess applications will be placed on a waiting list.

Lastly, it should be re-emphasized that only persons with APPROVED APPLICATIONS may use the bicycle rack and that the capacity of the rack is limited.

Thank you.

\_\_\_\_\_  
EMPLOYEE NAME (PRINT)

\_\_\_\_\_  
AGREED AND ACCEPTED (EMPLOYEE SIGNATURE)

\_\_\_\_\_  
EMPLOYER NAME/FLOOR

\_\_\_\_\_  
BUILDING OFFICE APPROVAL

RULES FOR THE USE OF THE BICYCLE RACK

The bicycle rack is available for the use on Business Days only.

All bicycles must be carried in/out of the building only through the loading dock area on the 33rd Street side of the building. Bicycle riding in the building is prohibited.

All persons using the rack must sign the security log at the loading dock and display their I.D. card.

Bicycles may be brought in and out of the building only between the hours of 8:00 a.m. and 5:30 p.m. All bicycles must be removed from the premises by 5:30 p.m.

Only persons with approved applications may use the bike rack.

Failure to follow the above rules will result in the revocation of the privilege to use the rack.

Management reserves the right to discontinue the use of the bike rack and to establish additional rules for its use as required.

\_\_\_\_\_  
EMPLOYEE NAME (PRINT)

\_\_\_\_\_  
AGREED AND ACCEPTED  
(EMPLOYEE SIGNATURE)

\_\_\_\_\_  
EMPLOYER NAME (PRINT)

\_\_\_\_\_  
BUILDING OFFICE APPROVAL

DATE \_\_\_\_\_

RELEASE

\_\_\_\_\_, as RELEASOR, releases and discharges MRC Management LLC and One Penn Plaza LLC, and the employees and agents thereof and shareholders and partners therein (collectively, the RELEASEE) the RELEASEE'S heirs, executors, administrators, successors and assigns from all actions, causes of action, suits, debts, dues, sums of money, accounts, reckonings, bonds, bills, specialties, covenants, contracts, controversies, agreements, promises, variances, trespasses, damages, judgements, extents, executions, claims, and demands whatsoever, in law, admiralty or equity, which against the RELEASEE, the RELEASOR, RELEASOR'S heirs, executors, administrators, successors and assigns ever had, now have or hereafter can, shall or may have, for upon, or by reason of any matter, cause or thing whatsoever related to or arising in connection with use of the bicycle rack located at One Penn Plaza, including but not limited to the loss, theft or damage to RELEASOR's property. In addition, RELEASOR shall indemnify and hold RELEASEE harmless from and against any loss, damage, cost or expense (including attorney's fees) arising in connection with RELEASOR'S use of the bicycle rack, including but not limited to any damage to the building or any porting thereof arising from RELEASOR'S transporting the bicycle through the building to the bicycle rack.

\_\_\_\_\_  
NAME

\_\_\_\_\_  
EMPLOYER

\_\_\_\_\_  
DATE

**Additional Large Employer's Policies and Initiatives**

<b>Employer</b>	<b>Policy and Initiative(s)</b>
New York University	mostly bike racks outside buildings, new design for around 70 bikes secured by high fence, door is opening with electronic student card one small faculty provides indoor parking - rack for 20 bicycles in the lobby in sight of security officer; shall stay an exception
Consolidated Edison Inc. 4 Irving Place	no written policy - no requests but also no encouragement for indoor bicycle parking
Travelers Group Inc. 388 Greenwich St	standard policy - bicycle access prohibited bike rack provided outside of building (388 Greenwich St)
Bank of New York Co. 45 Wall St	standard policy - bicycle access prohibited
American Express Co. 200 Vesey St	no bicycles inside allowed - space and security reasons

**Amendment to the New York City Administrative Code  
Proposed by Council Member Adolpho Carrion**

Int. No.

By Council Member Carrion

To amend the administrative code of the city of New York, in relation to building access for bicycles.

Section 1. Article ten of subchapter three of chapter one of title 26 is amended by adding a new section 26-253 to read as follows:

§26-253 Access for bicycles. a. The owner of any building shall make reasonable provisions to provide for access to such buildings by individuals with bicycles. Such reasonable provisions shall include the designation of freight or service elevators, where such elevators exist in a building, for use by individuals with bicycles.

b. Bicycles shall be stored in rooms, offices or in any areas, or a portion thereof, designated by building management for the express purpose of storing bicycles. A building owner may require written notice of any and all bicycles stored within such owner's building. Such written notice may include the name of the owner of the bicycle, a description and/or the registration of any such bicycles stored in said owner's building. Bicycles shall not be stored in a manner that may at any time become dangerous or unsafe, structurally or as a fire hazard, or dangerous or detrimental to human life, health or morals. Any such bicycle that is so stored in such a manner shall be taken down and removed or made safe and secure. A report of the storage of a bicycle in an unsafe manner may be made in accordance with the provisions of section 26-234 of this code.

§2. This local law shall take effect in thirty days from the date of enactment.

LS# 1199  
TNN/tnn  
01/19/99

## **APPENDIX G**

Summary Table of Selected Bicycle Locker Programs in North America

Bicycle Locker Rental Agreement, Example: New Jersey

Design Specifications for a Prototypical Locker Installation

<b>LOCKER PROGRAMS</b>	<b>New Jersey Transit (NJT), New Jersey</b>	<b>Washington Metropolitan Area Transit Authority (WMATA), Washington D.C.</b>
<b>How was the program initially funded?</b>	majority of money for purchase and installation from ISTEAs response to public request	funded in part by ISTEAs with the balance being paid for by WMATA
<b>How many lockers have been installed? (min./max.)</b>	105 lockers max. 60 lockers at one stations location and number based on questionnaires by bike-groups and counts of bikes chained to street furniture at stations also bike racks for free parking installed	over 600 lockers (started 1981) 750 lockers planned by end of 1999 4 - 40 lockers at each station
<b>What locker brand are used?</b>	Cycle Safe replaced original lockers of inferior quality	different brands, depending on indoor or outdoor installation
<b>Where are the lockers located, on whose property?</b>	at 15 stations primarily on NJT property, some at municipal park and ride lots	primarily at suburban stations, only a few in the downtown area on WMATA property only
<b>Who is responsible for the program?</b>	NJT Engineering Department will be over taken by Transportation Management Authorities of the counties	WMATA
<b>How much time for administration?</b>	about 1 workday per month	1 workday per week for administration and coordination of maintenance
<b>What is the duration of the lease?</b>	6 months	6 months - 1 year
<b>What is the rental fee?</b>	to encourage use in the beginning, lockers leased for free with only key deposit, now \$7.50 per month plus \$25 key deposit calculated by comparing how many lockers fit on an automobile parking space with a certain parking fee	\$45 per 6 months \$70 per year \$10 key deposit fees have remained constant since 1981
<b>What percentage of lockers are currently in use?</b>	a little more than 50% are currently leased (NJT survey on a good weather day - only 20-30% of all leased lockers in use) waiting lists at some locations	60% waiting lists at some locations (mostly at the stations that are easily accessible by safe, convenient bike routes)
<b>Does the program require subsidy to operate?</b>	requires subsidy	requires subsidy - leasing income covers maintenance costs but not administration time
<b>How is the program promoted ?</b>	sign on each locker with hotline-number, no other form of public outreach or promotion	no signs on lockers (concerns about encouraging thieves), advertised on WMATA website and in brochures (initially also on farecards/ posters)

<b>LOCKER PROGRAMS</b>	<b>Peninsula Corridor Joint Power Board (JPB CalTrain), California</b>	<b>The San Francisco Department of Parking and Traffic (SFDPT), San Francisco, Ca.</b>
<b>How was the program initially funded?</b>	funded by the California State Department of Transportation and by federal grants (in a few cases, local municipality bought and installed the lockers at transit stop using ISTEA funding and then turned them over to JPB CalTrain for management)	funded with state grants
<b>How many lockers have been installed? (min./max.)</b>	550 lockers; another 250 lockers for replacement and new-installation next year 8 - 100 lockers at each station	100 lockers (started 1995)
<b>What locker brand are used?</b>	different brands, including Cycle Safe and most recently, BikeLid lockers (JPB CalTrain believes they offer a comparable level of security to the Cycle Safe locker but for a cost per unit that is \$600 less)	Cycle-Safe
<b>Where are the lockers located, on whose property?</b>	at 20 stations in and around San Francisco on JPB CalTrain property only (in some cases car parking spaces were used for installation)	throughout the city, not only at transit stations (14 lockers at main bus station, 8 in parking garage near popular subway station)
<b>Who is responsible for the program?</b>	Peninsula Corridor Joint Power Board (JPB CalTrain)	SFDPT
<b>How much time for administration?</b>	approximately half of a workday	3 days per week
<b>Duration of the lease?</b>	1 month - 6 month	3 month - 1 year
<b>What is the rental fee?</b>	\$5 per month \$25 key deposit monthly car parking fee at stations just \$10	\$25 for 3 months, \$45 for 6 months and \$75 for one year \$25 key deposit
<b>What percentage of lockers are currently in use?</b>	80% waiting lists at many stations including the station with 100 lockers (up to one year waiting time, turnover about 20% per year) Lockers checked twice a year, but so far no mechanism in place to terminate leasing contract if leased lockers are not in use.	90% waiting lists at many locations including the two transit stations
<b>Does the program require subsidy?</b>	leasing income covers more or less the management and maintenance costs	leasing income covers man-hours for administration
<b>How is the program promoted?</b>	signs on the lockers occasionally advertised in CalTrain's monthly newsletter and in brochures that get handed out in trains	signs on the lockers initially advertised in major newspapers and on flyers handed out in the general vicinity of proposed locker locations

*Bicycle Parking Needs*

---

1. \_\_\_\_\_  
Name

2. \_\_\_\_\_  
Street Apartment#

\_\_\_\_\_  
City, State Zip Code

3. **TELEPHONE** \_\_\_\_\_  
Day Evening

4. **RENTAL AMOUNT** \$7.50 per month. To be billed bi-annually in the amount of \$45.00.

5. **KEY DEPOSIT** of \$25 is required. If the locker key is not returned to NJT upon expiration or termination of this Agreement NJT shall be entitled to recover possession of the locker, retain the key deposit, and dispose on any property remaining in the locker in accordance with the disposal of property conditions stated in Section 9 of this Agreement.

8. **TERMINATION OR CANCELLATION.** In the event that you wish to terminate this Agreement, notify NJT-Passenger Facilities Department and return locker key. A refund for remaining *full month's* rental and key deposit will be issued upon termination by renter. NJT may cancel this Agreement at any time upon giving renter thirty (30) days written notice and refunding *full months* rental. Refunds are made only by check and require ten to fifteen days to process.

9. **THIS AGREEMENT PROVIDES FOR INSPECTION OF LOCKERS BY NJT - READ CAREFULLY AND INITIAL**

This agreement entitles the renter to store one bicycle and related bicycle equipment (such as helmet, pump or lock) in the above designated locker for the above designated time period. This agreement expressly prohibits use of the above designated locker to store items such as: tables, chairs, cartons, vending carts, inventory or merchandise. If items other than bicycle, or bicycle related equipment are stored in the locker, NJT reserves the right to terminate this agreement forthwith as well as all rights to receive any refund described in paragraph 8 of this agreement. NJT will promptly notify renter of the termination in writing. Upon such termination, NJT has the right to empty the locker of any property stored therein. Such contents will be held by NJT for 14 days and the disposed of by NJT as unclaimed property. Any renter whose agreement has been terminated by NJT is prohibited from renting a NJT bicycle locker for a period of one year. NJT expressly reserves the right to inspect lockers with or without notice to the renter. Renter agrees that NJT has the right to ensure that only a bicycle and related equipment is kept in the locker.

X \_\_\_\_\_  
Initials of Renter Date

10. **THIS AGREEMENT LIMITS NJT LIABILITY - READ CAREFULLY AND INITIAL.**

NJT and its employees and agents are not responsible for fire, theft, loss or damage to the bicycle or any other item left in the locker. Renter is responsible for insuring the locker is locked. This agreement may not be amended unless such amendment in writing and signed by renter and NJT's authorized agent. No employee or agent may alter NJT's liability under the terms of this agreement.

X \_\_\_\_\_  
Initials of Renter Date

11. **SIGNATURE AND DATE**

\_\_\_\_\_ Date  
Initials of Renter

FOR OFFICIAL USE ONLY			
KEY MAILED		SECOND NOTICE	
KEY RETURNED		FINAL NOTICE	
REFUND DUE		CYLINDER CHANGED	
REFUND PROCESSED		CONTRACT MAILED	

X \_\_\_\_\_  
Signature of NJT agent executes this agreement and serves as receipt for payments itemized in paragraph 6. Date

6. **RENTAL PAYMENT** \$ \_\_\_\_\_ for \_\_\_\_\_ months.

**KEY DEPOSIT** \$ \_\_\_\_\_

**TOTAL** \$ \_\_\_\_\_

7. **LOCKER NUMBER AND RENTAL PERIOD.** You have been assigned locker number \_\_\_\_\_ and key # \_\_\_\_\_ at the \_\_\_\_\_ station.

This agreement commences on \_\_\_\_\_ and expires on \_\_\_\_\_ unless payment for a subsequent period is received by NJT not less than ten (10) days before the expiration date.

## Specifications for a Prototypical Bicycle Locker Installation

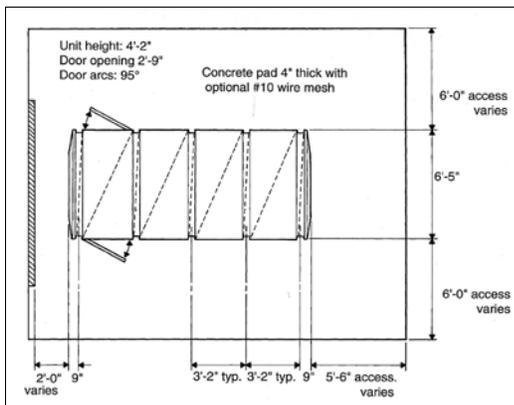
The following example for a test installation of bicycle lockers is made with all technical data referring to Cycle-Safe lockers. This locker brand is not the cheapest, but well established in a number of locker programs, such as the ones already described in Washington D.C. and New Jersey. The lockers are considered reliable and secure, with very low maintenance costs and no thefts having been reported so far. Their vandal preventing features make them especially recommended for unattended outdoor installation.

The test installation is designed for 24 bike parking spaces, which equals 12 locker modules, each providing two bike stalls. Each of the locker modules takes up 20 square feet with a unit height of 4'2".

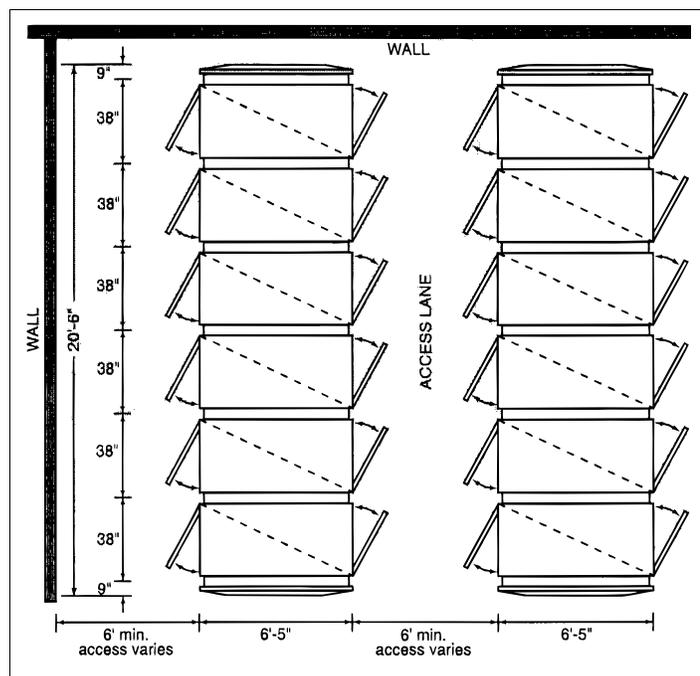
The least amount of floor area is required when the locker modules are installed as two 6-locker-units in parallel configuration, thus half of the parking spaces share a common corridor. Each of the units has a length of 20'6" and a width of 6'5". The access aisle on each door-side is recommended to be a minimum of 6' for easy parking performance.

The figure below shows the layout for this prototypical locker installation. The space needed would be around 550 square feet, not including the access aisle facing open (pedestrian) space.

The price list included with the most current Cycle-Safe Locker brochure itemizes a starter module (2 bicycles) at \$2779 and each additional module at \$1509 plus an additional 7% for shipping. The installation of the bike lockers requires no special skills and is usually done by local workmen for less than \$100 per locker module. With these numbers, purchase costs for the test installation would amount to approximately \$22,000 for twelve Cycle-Safe locker modules delivered (includes \$1,200 for installation). Purchase price varies considerably among locker manufacturers. For installation in a highly visible and attended area, cheaper locker brands may be considered.



Dimensions of Locker Modules and Access Aisles



Layout for Prototypical Locker Installation for 24 Bikes

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